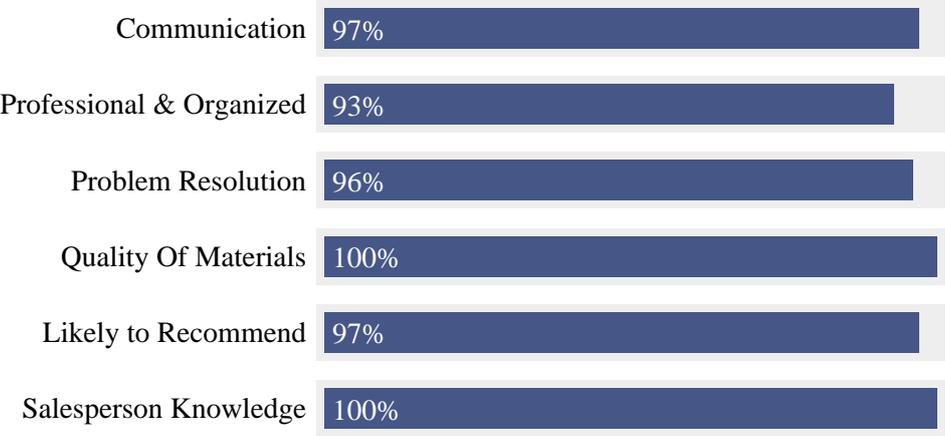


# Windows Plus - Cincinnati

## Customer Feedback Summary

Of 50 surveys sent, 30 were responded to



7040 Main St.  
Cincinnati , OH 45244  
(513) 272-2222

### GUILDMEMBER SINCE 2012

As a GuildQuality Guildmember, Windows Plus - Cincinnati relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Windows Plus - Cincinnati in Cincinnati, OH; Milford, OH; Batavia, OH; Loveland, OH; Ghent, KY; Independence, KY; Burlington, KY; Amelia, OH; Hillsboro, OH; Villa Hills, KY; and 1 other city in Ohio.

## Recent Reviews & Published Comments

REVIEW  
 Troy B.  
 Batavia, OH  
 Mar 02, 2018  
 ★★★★★  
 Quality products, service and installation. Will recommend them highly to anyone. My parents were so impressed they bought a new entry and screen door.

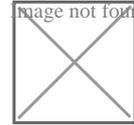
COMMENT  
 Additional Comment  
 Mar 01, 2018  
 Everyone we came in contact with at Windows Plus has been knowledgeable, professional and courteous.

COMMENT  
 Additional Comment  
 Feb 28, 2018  
 I'm satisfied with the quality, and price.

COMMENT  
 Additional Comment  
 Feb 27, 2018  
 all area from picking the projects to the installation and when we had issues with one of the windows and door the quick response to taking care of the issues.

COMMENT  
 Additional Comment  
 Feb 26, 2018  
 The installation crew was exceptional.

COMMENT  
 Additional Comment  
 Feb 26, 2018  
 Ease, and quality, and speed it was completed are the areas I was most satisfied.



FEEDBACK REPORT *for*

# Windows Plus - Cincinnati

COMMENT  
Additional Comment  
Feb 20, 2018

Rick Young and all of the installers.

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COMMENT  
Additional Comment  
Feb 20, 2018

Windows Plus did not fall short of any of my expectations.

COMMENT  
Additional Comment  
Feb 20, 2018

Quality materials and excellent installation.

COMMENT  
Additional Comment  
Feb 20, 2018

The fellow that worked on the inside was very helpful, as we are disabled, he helped remove some of the blinds, and when the job was done, he also re installed the blinds, I know he didn't have to do that, it was greatly appreciated. I don't remember his name sorry.

COMMENT  
Additional Comment  
Feb 20, 2018

The windows that I chose seem to be very good quality, could tell the difference right away with the temp, furnace was not running as often or as long. Could tell the difference on utility bill the very next month. The triple pain also filter some of the out side noise. Very satisfied with the windows.

COMMENT  
Additional Comment  
Feb 20, 2018

David Stanfield is outstanding. He is very knowledgeable and we enjoyed working with him.

COMMENT  
Additional Comment  
Feb 20, 2018

Completely met expectations

COMMENT  
Additional Comment  
Feb 20, 2018

Good quality all around the head

COMMENT  
Additional Comment  
Feb 16, 2018

Tom was great. Everyone was great.



FEEDBACK REPORT *for*

# Windows Plus - Cincinnati

COMMENT  
Additional Comment  
Feb 16, 2018  
I am most satisfied with the work they did. Everything was great.

COMMENT  
Additional Comment  
Feb 16, 2018  
I was most satisfied with the customer service.

COMMENT  
Additional Comment  
Feb 16, 2018  
I was very satisfied.

COMMENT  
Additional Comment  
Feb 16, 2018  
I was most satisfied with everyone. They were a great team to work with. Rick was top notch. The installer was nice.

COMMENT  
Additional Comment  
Feb 15, 2018  
I was most satisfied with the product and the service we got. We were happy with the sales team and the installers.

COMMENT  
Additional Comment  
Feb 14, 2018  
The installers were great! Friendly, knowledgeable and kept every area clean as they completed each window.

REVIEW  
Fr S.  
Cincinnati, OH  
Feb 14, 2018  
★★★★★  
The job was done in a timely manner, with great communication, and all questions answered. Awesome product and job.

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