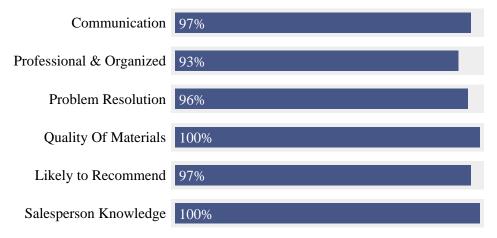
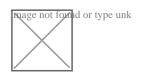
FEEDBACK REPORT for

Windows Plus - Cincinnati

Customer Feedback Summary

Of 50 surveys sent, 30 were responded to





7040 Main St. Cincinnati, OH 45244 (513) 272-2222

GUILDMEMBER SINCE 2012

As a GuildQuality Guildmember, Windows Plus - Cincinnati relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Windows Plus - Cincinnati in Cincinnati, OH; Milford, OH; Batavia, OH; Loveland, OH; Ghent, KY; Independence, KY; Burlington, KY; Amelia, OH; Hillsboro, OH; Villa Hills, KY; and 1 other city in Ohio.

Recent Reviews & Published Comments

REVIEW Troy B. Batavia, OH Mar 02, 2018 **** Quality products, service and installation. Will recommend them highly to anyone. My parents were so impressed they bought a new entry and screen door.

COMMENT

Additional Comment Feb 28, 2018

Everyone we came in contact with at Windows Plus has been knowledgeable, professional and courteous.

COMMENT

Additional Comment

Feb 28, 2018

COMMENT

Additional Comment Feb 27, 2018

all area from picking the projects to the installation and when we had issues with one of the windows and door the quick response to taking care of the issues.

COMMENT

Additional Comment Feb 26, 2018

COMMENT **Additional Comment** Feb 26, 2018

The installation crew was exceptional.

I'm satisfied with the quality, and price.

Ease, and quality, and speed it was completed are the

areas I was most satisfied.

FEEDBACK REPORT for

Windows Plus - Cincinnati

COMMENT

Rick Young and all of the installers.

Additional Comment

Feb 20, 2018

COMMENT Windows Plus did not fall short of any of my

Additional Comment expectations.

Feb 20, 2018

Quality materials and excellent installation.

Additional Comment Feb 20, 2018

COMMENT

COMMENT

Additional Comment Feb 20, 2018

The fellow that worked on the inside was very helpful, as we are disabled, he helped remove some of the blinds, and when the job was done, he also re installed the blinds, I know he didn't have to do that, it was greatly appreciated. I don't remember his name

sorry.

COMMENT

Additional Comment Feb 20, 2018

The windows that I chose seem to be very good quality, could tell the difference right away with the temp, furnace was not running as often or as long. Could tell the difference on utility bill the very next month. The triple pain also filter some of the out side

noise. Very satisfied with the windows.

COMMENT

Additional Comment Feb 20, 2018

David Stanfield is outstanding. He is very knowledgeable and we enjoyed working with him.

COMMENT

Additional Comment Feb 20, 2018

Completely met expectations

COMMENT

Additional Comment Feb 20, 2018

Good quality all around the head

COMMENT

Tom was great. Everyone was great.

Additional Comment Feb 16, 2018

age not formed or type unk

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FEEDBACK REPORT for

Windows Plus - Cincinnati

COMMENT

Additional Comment Feb 16, 2018

I am most satisfied with the work they did. Everything was great.

COMMENT

I was most satisfied with the customer service.

Additional Comment Feb 16, 2018

nont

COMMENT
Additional Commen

Additional Comment Feb 16, 2018 I was very satisfied.

COMMENT

Additional Comment Feb 16, 2018 I was most satisfied with everyone. They were a great team to work with. Rick was top notch. The installer was nice.

COMMENT

Additional Comment Feb 15, 2018 I was most satisfied with the product and the service we got. We were happy with the sales team and the installers.

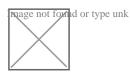
COMMENT

Additional Comment Feb 14, 2018

The installers were great! Friendly, knowledgeable and kept every area clean as they completed each window.

REVIEW

Fr S. Cincinnati, OH Feb 14, 2018 The job was done in a timely manner, with great communication, and all questions answered. Awesome product and job.



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