FEEDBACK REPORT for Vantage Point Exteriors

REVIEW

Stacy S. Gladstone, MO Apr 19, 2015

REVIEW

K.A.L. Kansas City, MO Jan 23, 2015

REVIEW

D.A.L. Kansas City, MO Jan 19, 2015 Our house looks very nice, but the timeline and way in which this job was organized was very frustrating. The job took from August of 2014 to February of 2015 with a good portion of time with my house exposed to weather. I wished it had been closer to the 2 weeks or so that I was told it would take.

Please avoid this contractor. He makes promises he cannot keep. His contractors are not factory certified as promised. He does not go to the job site every day as promised. He does not fix problems, you may find after final payment. Please be aware of the contract that he has an arbitration clause, which he needs to avoid being sued. Generally, the contractor appears to be in over his head. He does more work than he needs to for such a small company. He also uses subcontractors for certain aspects of his work, like gutters, that he appears to find on Craigslist or other sites.

Had to finance the project myself. Poor communication. Job was left unfinished for over two weeks because proper planning had not been done. MIA on the job site. Subcontracted all of the work. Never bothered to come by to pick up the yard sign out of my yard. Had to ask numerous times for an actual written invoice to document all of the payments that I had made. Very sketchy business practice. Would not recommend.



1130 SW Kimstin Court Blue Springs , MO 64015 (816) 668-7240

GUILDMEMBER SINCE 2013

As a GuildQuality Guildmember, Vantage Point Exteriors relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Vantage Point Exteriors in Kansas City, MO; Overland Park, KS; Lees Summit, MO; Leawood, KS; Olathe, KS; Lenexa, KS; Prairie Village, KS; Independence, MO; Gladstone, MO; Mission, KS; and 12 other cities in Missouri and Kansas.

Visit www.guildquality.com to learn more about the customer feedback in this report. Visit www.vantagepointexteriors.com for more about Vantage Point Exteriors.

