

CUSTOMER FEEDBACK REPORT *for*  
**Tuckahoe Creek Construction**



REVIEW

Fred R.  
Richmond, VA  
Dec 11, 2017



I would recommend without reservation Tuckahoe Creek for a renovation or building a new house. If you are looking for a premier builder, Gray Stettinius with Tuckahoe Creek is for you. He has a keen eye for detail and fine sense of craftsmanship. Superb customer service and the subs are all of the finest quality and professionalism.

P.O. Box 29129  
Richmond , VA 23242  
(804) 784-0391  
[www.tuckahoeecreek.com](http://www.tuckahoeecreek.com)

**GUILDMEMBER SINCE 2005**

As a GuildQuality Guildmember, Tuckahoe Creek Construction relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Tuckahoe Creek Construction in Richmond, VA; Midlothian, VA; Manakin-sabot, VA; Manakin Sabot, VA; Ashland, VA; White Stone, VA; Irvington, VA; and Rockville, VA.

REVIEW

M.M.T.  
Richmond, VA  
Dec 18, 2016



Our garage project was a challenge to fit a functional structure into an older neighborhood and landscape. TCC did a tremendous job - cars stop by all the time to complement the appearance and "fit" of our new garage.

REVIEW

M.M.B.  
Richmond, VA  
Dec 17, 2016



We could not be more pleased with Gray and Tuckahoe Creek. At every step in the process, Gray was responsive, communicative and exceeded our expectations. We believe the value we received far exceeded the cost of the project. Gray delivered the highest quality construction at a very reasonable cost.

REVIEW

Paul K.  
Richmond, VA  
Dec 24, 2015



Tuckahoe plans, communicates and executes. You can have confidence your project will be completed on time and on budget!

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## REVIEW

Tim S.  
Richmond, VA  
Dec 20, 2015



Tuckahoe Creek Construction and Gray Stettinius renovated our home as if it were their own. Incredible hands on attention to detail, consistent and frequent communication and top-notch subs form the foundation of their approach. Gray and team were flexible to deliver a result that exceeded our expectations AND hit the budget despite numerous changes and unanticipated challenges in a 100 year old home. We are indebted to Gray and his team for their care and commitment to us and their work. A++.

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## REVIEW

Boodie M.  
Richmond, VA  
Nov 07, 2014



Tuckahoe Creek Construction was simply fabulous to work with and literally transformed this home into the dream home that I have always envisioned. I was nervous about the entire construction process- but Gray (Tuckahoe Creek) was so thorough, understanding and knowledgeable that it quickly became a wonderfully fun learning experience. He actually came in under budget which was amazing as no corners were cut!! I would highly recommend Gray and Tuckahoe Creek Construction to anyone looking for a first rate contractor that only builds a quality product. I had such fun and am absolutely loving my dream home! Boodie M

## REVIEW

M.A.M.  
Midlothian, VA  
Oct 28, 2014



Ten years ago we used Tuckahoe Creek to build our home. We had such a positive experience, that we definitely knew we wanted Gray to oversee our pool project and build the garage/bath/outdoor kitchen cabana! We could not have been more satisfied with the workmanship and the final results.

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## REVIEW

J.A.S.  
Richmond, VA  
Jan 16, 2014



Gray and his team at TCCI did an outstanding job on our third floor addition. The execution and craftsmanship were exceptional and completely in keeping with the character of our home. This was our second project with TCCI and I look forward to working with them again on the next phase of our renovation. There is no other builder that I would consider working with.

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## REVIEW

B.A.D.  
White Stone, VA  
Nov 04, 2013



No better contractor in the Richmond area for high quality new home construction or existing home renovation. You will be very happy with the end result and service. Second to none . . .

## REVIEW

Kay G.  
Richmond, VA  
Dec 01, 2012



Tuckahoe Creek Construction made every effort to adjust to my schedule, which is confusing at times. I had such trust and faith in the entire crew, that I was able to leave keys with them. This enabled them to replace windows while I was out of town. Because I have a dog, this process worried me. All members of the Tuckahoe Creek team took great pains to keep the dog from escaping.

## REVIEW

Jo W.  
Richmond, VA  
Aug 18, 2012



WOW!! Could not have had a better renovation experience. Gray and all employees and subcontractors are polite, pleasant and helpful with suggestions and advice. Beautiful, high quality work, very neat. Plan to use Tuckahoe Creek for all future projects and will recommend to all my friends and colleagues.

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## REVIEW

William H.  
Richmond, VA  
Feb 08, 2012



We would highly recommend Tuckahoe Creek Construction to anyone considering new construction, an addition or renovations. Their ability to seamlessly integrate our new, outdoor living space and renovations with the features and challenges inherent with an older home was remarkable. When you work with Tuckahoe Creek Construction, you experience professionalism, attention to detail, resourcefulness and an outstanding quality of workmanship. They were a pleasure to work with and to have in our home.

## REVIEW

Thomas F.  
Richmond, VA  
Feb 01, 2012



Great experience working with Tuckahoe Creek Construction---very professional and capable on all levels! Easy to work with---great crew on TCC staff and any subcontractors they brought to the job were well supervised and also, dedicated, reliable, and very capable professionals as well.

## REVIEW

Richard T.  
Richmond, VA  
Jan 19, 2012



TCC provided professional experience and quality construction to an addition on our house that has now become a focal point. I would strongly recommend them to others considering new construction, renovations or additions

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REVIEW

D.G.F.  
Richmond, VA  
Jan 19, 2012



We just finished building our custom home with Tuckahoe Creek Construction. Gray Stettinius is an exceedingly conscientious builder and patiently works with the homeowner to explore innumerable options and gently guide decisions. This approach optimizes the outcome and minimizes the stress of building. We found our experience building our home to be enjoyable. We love the quality of the construction and the ethical standards to which Gray and his team adhere. At the end of the day, we know we made the right choice regarding our contractor and happily recommend him to any and all of our friends.

REVIEW

Richard C.  
Richmond, VA  
Jan 14, 2012



Tuckahoe Creek's people were the most professional group of contractors we've ever worked with. You would have thought they were remodeling their own homes. They demanded nothing less than excellence from start to finish.

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