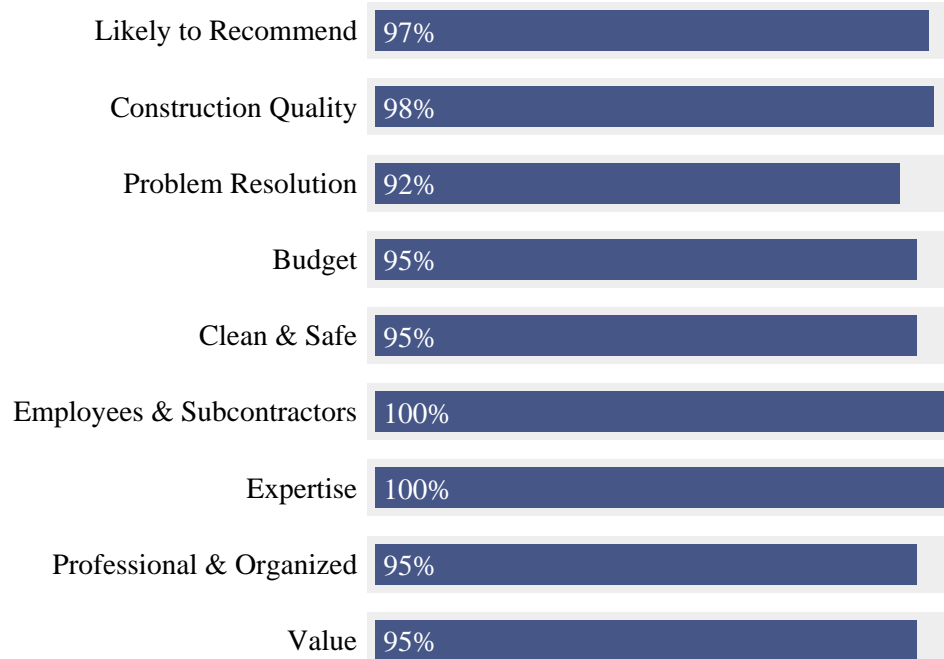


# FEEDBACK REPORT *for* S.W. Scheipeter Construction, Inc.



## Customer Feedback Summary

*Of 75 surveys sent, 62 were responded to*



8045 Big Bend, Suite 104  
St. Louis , MO 63119  
(314) 962-7073  
[www.scheipeter.com](http://www.scheipeter.com)

### GUILDMEMBER SINCE 2013

As a GuildQuality Guildmember, S.W. Scheipeter Construction, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of S.W. Scheipeter Construction, Inc. in St. Louis, MO; Webster Groves, MO; Clayton, MO; Creve Coeur, MO; Kirkwood, MO; Chesterfield, MO; Ladue, MO; Des Peres, MO; University City, MO; Brentwood, MO; and 9 other cities in Missouri.

## Recent Reviews & Published Comments

### COMMENT

Additional Comment  
Mar 22, 2012

They are high quality/ I worked with personable people. They did what they promised and made my experience a painless one.

### COMMENT

Additional Comment  
Mar 01, 2012

The workmanship that was completed by the construction workers was phenomenal. I'm very satisfied with how everything turned out.

### COMMENT

Additional Comment  
Feb 02, 2012

I was most satisfied with the personnel; they were great.

### COMMENT

Additional Comment  
Jan 31, 2012

Site personnel were wonderful to deal with and Steve Scheipeter was always available to talk with us.

### COMMENT

Additional Comment  
Jan 31, 2012

Their ability to coordinate work with the subcontractors and keep the job moving smoothly.

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COMMENT Additional Comment Jan 25, 2012	Their customer service and some of the extras that they offer I have never even heard of before! I am incredibly impressed! They went above and beyond my expectations!
COMMENT Additional Comment Jan 25, 2012	Their customer service is great! I really liked their documentation book. The follow up is fantastic! They came back a year later to make sure everything was going well!
COMMENT Additional Comment Jan 24, 2012	Conscientious and capable crew. A pleasure to work with. Thanks
COMMENT Additional Comment Jan 24, 2012	I appreciated the weekly updates about work completed and scheduled for the following week.
COMMENT Additional Comment Jan 24, 2012	The overall quality of work, skilled craftsmen and attention to detail. Steve's almost obsessive attention to details, even the small ones, made me happy and was one of the key reasons that I decided to work with Steve and his team.
COMMENT Additional Comment Jan 23, 2012	They were super, in budget, on time and we love our new house addition.
COMMENT Additional Comment Jan 23, 2012	Nowhere, they were fantastic from beginning to end.
COMMENT Additional Comment Jan 23, 2012	How personable their Project Manager Tom was. How easy they were to work with We live in our house during the work, and they were here 24-7 and they were just great. They were neat, clean, they addressed questions and concerns we had, they worked real hard to get the subs out quickly and kept everything on time and under budget.

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COMMENT  
Additional Comment  
Jan 23, 2012  
They were honest and hard working and was shocking to me that they were so professional

COMMENT  
Additional Comment  
Jan 23, 2012  
Timeliness and communication.

COMMENT  
Additional Comment  
Jan 23, 2012  
I would have to say the workmanship and their quality.

COMMENT  
Additional Comment  
Jan 18, 2012  
People were great to work with. I trust Tom completely

COMMENT  
Additional Comment  
Jan 18, 2012  
1) Steve listened to my wishes and developed a floorplan that would fulfill them.2) The workmanship was outstanding.3) The subcontractors (flooring, countertops, backsplash, etc.) offered helpful ideas and more-than-adequate choices. Though I don't remember his name, the man at the appliance store was extremely knowledgeable and very customer focused.

COMMENT  
Additional Comment  
Jan 18, 2012  
Steve is honest, reliable and a joy to work with.

COMMENT  
Additional Comment  
Jan 18, 2012  
Quality

COMMENT  
Additional Comment  
Jan 18, 2012  
That the staff was well informed and didn't pass the buck to the next person. They took the initiative to resolve.

COMMENT  
Additional Comment  
Feb 23, 2009  
If I ever have any other work to be done, I will definitely get a bid from them.

COMMENT  
Additional Comment  
Feb 21, 2009  
Steve Scheipeter is very pleasant, easy to talk to and work with. The project manager was lovely as well, and gave great attention to detail.

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COMMENT  
Additional Comment  
Feb 19, 2009  
We thought their quality of work was very very good. Attention to detail was also very good. We would use them again for future home projects we have.

COMMENT  
Additional Comment  
Feb 09, 2009  
We would definitely recommend Scheipeter Construction to do a beautiful job for anyone.

COMMENT  
Additional Comment  
Feb 06, 2009  
The design/build concept they use is very good. You can see the possibilities early and can make changes as you go along.

COMMENT  
Additional Comment  
Feb 05, 2009  
They were excellent, very, very good.

COMMENT  
Additional Comment  
Feb 03, 2009  
Steve Scheipeter - we are so impressed with his management of his company, the job and us as clients. He never stops trying to do it better even when it's already the best. Gena Reed - fantastic! It's amazing with all the details she's responsible for that she maintains contact and follow-up excellently.

COMMENT  
Additional Comment  
Feb 03, 2009  
Steve is just fabulous to work with.

COMMENT  
Additional Comment  
Feb 02, 2009  
They were very neat and clean compared to other contractors we've used in the past, and I really appreciated that.