

Customer Feedback Summary

Of 75 surveys sent, 62 were responded to



8045 Big Bend, Suite 104
St. Louis , MO 63119
(314) 962-7073
www.scheipeter.com

GUILDMEMBER SINCE 2013

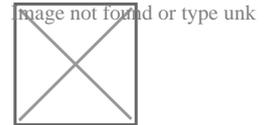
As a GuildQuality Guildmember, S.W. Scheipeter Construction, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of S.W. Scheipeter Construction, Inc. in St. Louis, MO; Webster Groves, MO; Clayton, MO; Creve Coeur, MO; Kirkwood, MO; Chesterfield, MO; Ladue, MO; Des Peres, MO; University City, MO; Brentwood, MO; and 9 other cities in Missouri.

Recent Reviews & Published Comments

- COMMENT
Additional Comment
Mar 22, 2012
They are high quality/ I worked with personable people. They did what they promised and made my experience a painless one.
- COMMENT
Additional Comment
Mar 01, 2012
The workmanship that was completed by the construction workers was phenomenal. I'm very satisfied with how everything turned out.
- COMMENT
Additional Comment
Feb 02, 2012
I was most satisfied with the personnel; they were great.
- COMMENT
Additional Comment
Jan 31, 2012
Site personnel were wonderful to deal with and Steve Scheipeter was always available to talk with us.
- COMMENT
Additional Comment
Jan 31, 2012
Their ability to coordinate work with the subcontractors and keep the job moving smoothly.

FEEDBACK REPORT *for*
S.W. Scheipeter Construction, Inc.



COMMENT
Additional Comment
Jan 25, 2012
Their customer service and some of the extras that they offer I have never even heard of before! I am incredibly impressed! They went above and beyond my expectations!

COMMENT
Additional Comment
Jan 25, 2012
Their customer service is great! I really liked their documentation book. The follow up is fantastic! They came back a year later to make sure everything was going well!

COMMENT
Additional Comment
Jan 25, 2012
Conscientious and capable crew. A pleasure to work with. Thanks

COMMENT
Additional Comment
Jan 25, 2012
I appreciated the weekly updates about work completed and scheduled for the following week.

COMMENT
Additional Comment
Jan 24, 2012
The overall quality of work, skilled craftsmen and attention to detail. Steve's almost obsessive attention to details, even the small ones, made me happy and was one of the key reasons that I decided to work with Steve and his team.

COMMENT
Additional Comment
Jan 24, 2012
They were super, in budget, on time and we love our new house addition.

COMMENT
Additional Comment
Jan 24, 2012
Nowhere, they were fantastic from beginning to end.

COMMENT
Additional Comment
Jan 24, 2012
How personable their Project Manager Tom was. How easy they were to work with We live in our house during the work, and they were here 24-7 and they were just great. They were neat, clean, they addressed questions and concerns we had, they worked real hard to get the subs out quickly and kept everything on time and under budget.

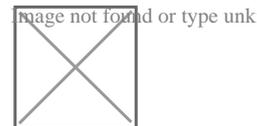
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FEEDBACK REPORT *for*
S.W. Scheipeter Construction, Inc.



COMMENT
Additional Comment
Jan 24, 2012
They were honest and hard working and was shocking to me that they were so professional

COMMENT
Additional Comment
Jan 24, 2012
Timeliness and communication.

COMMENT
Additional Comment
Jan 24, 2012
I would have to say the workmanship and their quality.

COMMENT
Additional Comment
Jan 19, 2012
People were great to work with. I trust Tom completely

COMMENT
Additional Comment
Jan 18, 2012
1) Steve listened to my wishes and developed a floorplan that would fulfill them.2) The workmanship was outstanding.3) The subcontractors (flooring, countertops, backsplash, etc.) offered helpful ideas and more-than-adequate choices. Though I don't remember his name, the man at the appliance store was extremely knowledgeable and very customer focused.

COMMENT
Additional Comment
Jan 18, 2012
Steve is honest, reliable and a joy to work with.

COMMENT
Additional Comment
Jan 18, 2012
Quality

COMMENT
Additional Comment
Jan 18, 2012
That the staff was well informed and didn't pass the buck to the next person. They took the initiative to resolve.

COMMENT
Additional Comment
Feb 23, 2009
If I ever have any other work to be done, I will definitely get a bid from them.

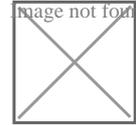
COMMENT
Additional Comment
Feb 21, 2009
Steve Scheipeter is very pleasant, easy to talk to and work with. The project manager was lovely as well, and gave great attention to detail.

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FEEDBACK REPORT *for* S.W. Scheipeter Construction, Inc.

COMMENT
Additional Comment
Feb 19, 2009
We thought their quality of work was very very good. Attention to detail was also very good. We would use them again for future home projects we have.

COMMENT
Additional Comment
Feb 10, 2009
We would definitely recommend Scheipeter Construction to do a beautiful job for anyone.

COMMENT
Additional Comment
Feb 06, 2009
The design/build concept they use is very good. You can see the possibilities early and can make changes as you go along.

COMMENT
Additional Comment
Feb 05, 2009
They were excellent, very, very good.

COMMENT
Additional Comment
Feb 03, 2009
Steve Scheipeter - we are so impressed with his management of his company, the job and us as clients. He never stops trying to do it better even when it's already the best. Gena Reed - fantastic! It's amazing with all the details she's responsible for that she maintains contact and follow-up excellently.

COMMENT
Additional Comment
Feb 03, 2009
Steve is just fabulous to work with.

COMMENT
Additional Comment
Feb 02, 2009
They were very neat and clean compared to other contractors we've used in the past, and I really appreciated that.

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