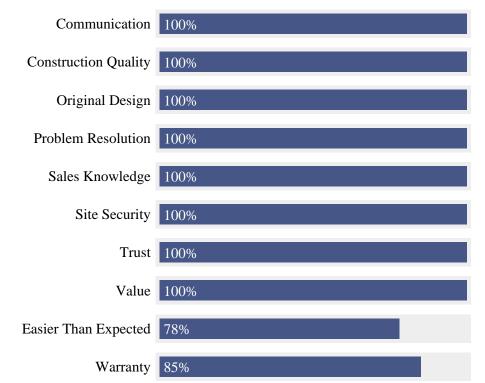
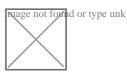
## FEEDBACK REPORT for SevernWoods Construction

## Customer Feedback Summary

Of 25 surveys sent, 22 were responded to



# Recent Reviews & Published Comments



26 Butternut Street Toronto , ON M4K 1T7 (416) 483-2941 www.severnwoods.com

### **GUILDMEMBER SINCE 2017**

As a GuildQuality Guildmember, SevernWoods Construction relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of SevernWoods Construction in Toronto, ON.

Page 1 of 3

Visit www.guildquality.com to learn more about the customer feedback in this report. Visit www.severnwoods.com for more about SevernWoods Construction.



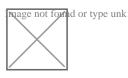
## FEEDBACK REPORT for SevernWoods Construction

#### REVIEW

Kelly S. Toronto, ON Jun 06, 2017

### When we bought our home in 2006 we knew there would be a ton of work and that we needed a real pro to help us out. Tom Cumming and SevernWoods Construction were an invaluable resource for us, offering help in all stages of our planning, and working closely with us to ensure that we were always informed and aware of how the ever moving target of home renovation might impact us. His pragmatic approach and approachable manner helped make the experience of renovating a full house from top to bottom and complete pleasure. Having worked with many of his team, I can also attest to how great all of his staff are as well. If you are looking for quality work that is on time and on an agreed upon budget - I would highly recommend SevernWoods for your next home building project.

Clean, timely and under budget! Thank you to SevernWoods Construction for a successful build!



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#### REVIEW

Helen H. Toronto, ON Jun 01, 2017

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## FEEDBACK REPORT for SevernWoods Construction

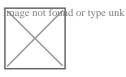
#### REVIEW

John-Paul F. Toronto, ON Jun 01, 2017

### REVIEW

Don B. Toronto, ON Jun 01, 2017 This was our first major renovation and we were under a tight timeline with the sale of our previous home. SevernWoods provided a detailed quote and even suggested some smart enhancements beyond what we were envisioning. Right off the bat we had a great level of comfort and confidence in their team. The work started right away and they managed to meet the promised deadline so we could move in on time (even with some "unexpected" discoveries along the way). Their attention to detail and consistent communication put us at ease and allowed for a great deal of input into our new home. We can't say enough good things about the team at SevernWoods and we would recommend them to anyone considering work on their home.

SevernWoods was terrific - start to finish. always on time; always available for our questions as they arose; immediately responsive. solid as a rock!



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