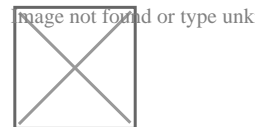


CUSTOMER FEEDBACK REPORT *for*

# Pier Masters



REVIEW

Steve D.  
Raytown, MO  
Oct 12, 2018



They were 2 months out but never delayed the job. They were there when they said they were going to be there. They completed it in the time they said it would take. Very professional.

13501 Arrington Rd  
Grandview , MO 64030  
(816) 763-1500  
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REVIEW

Steven P.  
Riverside, MO  
May 02, 2018



They are a trustworthy company.

**GUILDMEMBER SINCE 2014**

As a GuildQuality Guildmember, Pier Masters relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

Travis D.  
Olathe, KS  
Feb 18, 2018



Great company to work with. When we approached them for a quote in February, they originally told us the couldn't do the work until April. We were selling our home and it was under contract so we needed to get the work done sooner. Thanks to Ronnie Settles, we got the work done in February. The crew completed the work in one day and we paid half what we expected to pay! Thanks KC Masters and Ronnie!

We have surveyed customers on behalf of Pier Masters in Kansas City, MO; Overland Park, KS; Olathe, KS; Lee's Summit, MO; Leawood, KS; Shawnee, KS; Raymore, MO; Lenexa, KS; Belton, MO; Independence, MO; and 91 other cities in Missouri, Kansas and Nebraska.

REVIEW

William L.  
Edgerton, KS  
Aug 22, 2017



The foreman and crew are rock stars. Rene was excellent to work with as was his crew and the mudjackers as well

REVIEW

Kathi L.  
Leavenworth, KS  
Jul 06, 2017



I would highly recommend this company. We were very satisfied with the work and the price.

REVIEW

Ron H.  
Grandview, MO  
Jun 19, 2017



The guys did an awesome job. They came everyday and did what they said they were going to do. They showed me their equipment, tools, and product. They did a good job. The foreman was very good and nice. He was a good guy.

# Pier Masters



REVIEW

Richard S.  
Lawrence, KS  
Apr 28, 2017



The team that was here was super and the foreman had over 18 years of experience. It defiantly showed in how he completed the work. The crew also has a lot of experience as well.

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REVIEW

Mark V.  
Lee's Summit, MO  
Mar 17, 2017



I was very happy with the work that Pier Masters did on my foundation repair. Everyone that I had contact with from the person that gave me the estimate to the people that were putting the piers in the ground were courteous and professional! If I was to ever have a foundation problem again I would not hesitate to call Pier Masters!!!

**GUILDMEMBER SINCE 2014**

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REVIEW

Keith S.  
Harrisonville, MO  
Jan 25, 2017



The entire process from initial contact, explanation of what would be done, completion of the job and cleanup of the work site was handled in a very professional and thorough manner. We were completely satisfied and would highly recommend Pier Masters to anyone seeking their services.

REVIEW

Douglas R.  
Olathe, KS  
Jan 02, 2017



Master Mudjacker's were very prompt and courteous when entering my home. Never felt threatened or in danger from them. They did a great job and communicated along the way as to what the steps where to be taken.

REVIEW

David P.  
Belton, MO  
Dec 16, 2016



We received personalized service from Pier Masters and they completed the job a lot quicker that we thought they would.

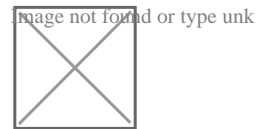
REVIEW

Anthony C.  
Kansas City, KS  
Dec 06, 2016



They did a great job.

# Pier Masters



REVIEW

Ruth I.  
Lenexa, KS  
Oct 26, 2016



The job was done most professionally from the original inspection and estimate to the final end. It was a small job but was done quickly and the clean up was well done.

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REVIEW

Dale B.  
Kansas City, MO  
Oct 11, 2016



They did a great job.

**GUILDMEMBER SINCE 2014**

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REVIEW

Katherine E.  
Leawood, KS  
Aug 31, 2016



They were fast and efficient, and I always knew what was going on. It worked great!

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REVIEW

Nanette J.  
Overland Park, KS  
Apr 20, 2016



Everything was done from beginning to the finish in a professional manner. They were great in every way and actually they were done with my project before the time frame they quoted me. They left the job site as nice as when they came in. They had a marvelous work crew. Julian, the foreman, was great. I can not recommend them highly enough.

REVIEW

Earl H.  
Excelsior Springs, MO  
Dec 12, 2015



My neighbor saw Pier Masters doing work on my home, and he asked me if I would recommend them. I said yes, and two people I know are about to schedule work with them.

REVIEW

Stephen P.  
Overland Park, KS  
Dec 11, 2015



The crew that comes to do the actual work is: knowledgeable, courteous, on time, and clear. The initial visit by the sales/consultant is lacking...clearly he missed stuff since the actual job cost was TWICE what was originally estimated.

CUSTOMER FEEDBACK REPORT *for*

# Pier Masters



REVIEW

Tim T.  
Blue Springs, MO  
Nov 23, 2015



Ryan and his crew were very courteous and professional.

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REVIEW

Mary S.  
Lenexa, KS  
Nov 16, 2015



I was pleased with their work.

**GUILDMEMBER SINCE 2014**

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REVIEW

Billy P.  
Kansas City, MO  
Nov 06, 2015



They did good work, did everything they said they would do, and were on time and satisfactory.

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REVIEW

Robert T.  
Kansas City, MO  
Oct 22, 2015



I think they did a great job. Everyone was professional, from the guy who came out to give me the quote, to the person who did the scheduling and the guys who did the work. They did exactly what they said they were going to do. I was really impressed.

REVIEW

Mike M.  
Lansing, KS  
Oct 04, 2015



would use again without hesitation.

REVIEW

Robert T.  
Independence, MO  
Sep 30, 2015



The Master Mudjackers installers arrived on time and cleaned up well. They did a great job. We have not had any problems.

REVIEW

Richard B.  
Lee's Summit, MO  
Sep 28, 2015



The Job that I asked to be done was done quickly. Were here when scheduled and knew their job well.

CUSTOMER FEEDBACK REPORT *for*

# Pier Masters



REVIEW

Phillip L.  
Harrisonville, MO  
Sep 17, 2015



Yes, you can publish the answer.

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REVIEW

David G.  
Lawson, MO  
Sep 07, 2015



I am glad that I chose Pier Masters over all the other companys that came out to look at my basement problem. The other companys were only wanting to do partial repairs and Pier Masters did a complete job. Pier Masters raised, straightened, stabilized, and waterproofed the basement walls. Problem solved.

**GUILDMEMBER SINCE 2014**

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REVIEW

Lindsey D.  
Olathe, KS  
Sep 04, 2015



They were very organized, detailed and helpful.

REVIEW

D.W.H.  
Kansas City, MO  
Sep 01, 2015



I thought they did a fantastic job. They arrived on time and left a clean work site. If I could give them more than five stars, I would!

REVIEW

Paul M.  
Kansas City, MO  
Aug 31, 2015



This is the second time we have used Pier Masters, and they have done an excellent job on both projects. We are well satisfied with their work, and their crews are hard workers, polite, and do a super job.