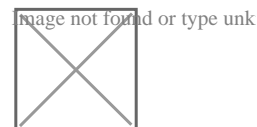


# CUSTOMER FEEDBACK REPORT *for* KTM Roofing, Inc.



## REVIEW

Gretchen W.  
Acworth, GA  
Dec 13, 2018



My experience with KTM Roofing began two or so years ago when I wanted to install an attic vent. The man who came out did a thorough inspection with recommendations about my course of action which did not involve an attic vent because it was not called for. He thoroughly inspected my attic giving me detailed information, and answers to all my questions with no charge. So, this year when a leak developed I called this same man who recommended another man with KTM who specialized in leaks. This man came when he said he would, found the cause immediately setting up an appointment to do the work. He explained clearly what had happened to cause the leak and showed me exactly with the material he removed from the roof which included my bathroom stack. He replaced the stack and re-shingled around the area. In my opinion the cost was very reasonable.

2536 Highway 138 East  
Stockbridge, GA 30281  
(678) 565-7663  
ktmroofing.com

## GUILDMEMBER SINCE 2018

As a GuildQuality Guildmember, KTM Roofing, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of KTM Roofing, Inc. in Atlanta, GA; McDonough, GA; Newnan, GA; Marietta, GA; Decatur, GA; Stockbridge, GA; Roswell, GA; Sandy Springs, GA; Cumming, GA; Fayetteville, GA; and 37 other cities in Georgia, Indiana and Tennessee.

## REVIEW

Karl T.  
McDonough, GA  
Dec 05, 2018



They were very professional and address all of our concerns.

## REVIEW

Ros L.  
Ellenwood, GA  
Nov 28, 2018



Good customer service, fast, friendly, and knowledgeable! Workers were prompt and clean.

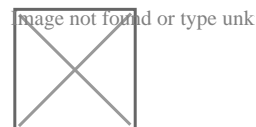
## REVIEW

Mark G.  
Atlanta, GA  
Nov 27, 2018



This is a very good company for slight repairs on an older home.

# CUSTOMER FEEDBACK REPORT *for* KTM Roofing, Inc.



## REVIEW

Brittany W.  
Lawrenceville, GA  
Nov 27, 2018



Very knowledgeable!

## REVIEW

David R.  
Atlanta, GA  
Nov 26, 2018



They were very efficient.

## REVIEW

David S.  
Acworth, GA  
Nov 22, 2018



KTM is professional, dependable and on point! KTM is the roofer to choose. Between my friends and myself KTM has completed 8 roofs, no issues, no drama, no concerns. Just a top quality roof and fast.

## REVIEW

Bill C.  
Hoschton, GA  
Nov 21, 2018



Our work was scheduled and performed in a timely manner. The gutters that were installed were obviously of better material than the original gutters that were being replaced, and the price was well within the range we had expected to pay. Overall our experience with KTM Roofing was excellent and we would highly recommend them.

## REVIEW

Amanda R.  
Smyrna, GA  
Nov 20, 2018



Great service and will be using them again for all our roofing needs. Thank you!

## REVIEW

Suzanne P.  
Decatur, GA  
Nov 14, 2018



I really like working with Chris. We are a family commercial real estate business and rely heavily on the integrity and workmanship of the people we hire. KTM is responsive and works well with us.

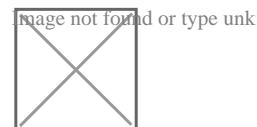
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## CUSTOMER FEEDBACK REPORT *for* **KTM Roofing, Inc.**



### REVIEW

Jenny R.  
Stone Mountain, GA  
Nov 12, 2018



I had a repair done on an exiting tile roof. The initial response was great. The estimate was done on the spot and the repair was done quickly. The team that did the repair was great! The job site was cleaned up very nicely. I would highly recommend this company.

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### REVIEW

Carolyn T.  
Newnan, GA  
Nov 12, 2018



I was so happy. They were very good and professional. They did a great job, I can not say enough.

### GUILDMEMBER SINCE 2018

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### REVIEW

Matt H.  
Roswell, GA  
Nov 12, 2018



KTM Roofing has outstanding service!

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### REVIEW

Sherry T.  
Jonesboro, GA  
Nov 12, 2018



We were very impressed. They had top notch care and workmanship.

### REVIEW

Jim A.  
Lawrencville, GA  
Nov 11, 2018



Good company, bad products were ordered in my case

### REVIEW

Janet B.  
Cumming, GA  
Nov 09, 2018



Per my inspection, I only needed a minor repair which was handle on the initial visit.

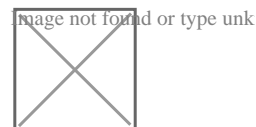
### REVIEW

Harry H.  
Smyrna, GA  
Nov 09, 2018



Hastle free service. Very professional! Many thanks are richly deserved.

## CUSTOMER FEEDBACK REPORT *for* **KTM Roofing, Inc.**



### REVIEW

Jon S.  
Stockbridge, GA  
Nov 09, 2018



The folks at KTM Roofing always are 100% on point! Their communication and response time is OUTSTANDING! I wish all my vendors gave the same 5 Star service as KTM has provided me & my company for over 2 years! Jon S.

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### REVIEW

Gene W.  
Roswell, GA  
Nov 09, 2018



I am very satisfied with the whole operation. It met my expectations and more. I am very satisfied and I thank you.

### GUILDMEMBER SINCE 2018

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### REVIEW

Jeff R.  
Atlanta, GA  
Nov 09, 2018



My contact person at KTM has been Chris Russell. Chris has been very professional. The work was done on time. Chris had his crew do some extra work related to the new roof and made repairs to that part of the commercial roof that has yet to be replaced. I have been very pleased with Chris.

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