

CUSTOMER FEEDBACK REPORT *for* Home Works Corporation



REVIEW

Lori B.
Wyoming, MI
Nov 10, 2018
★★★★★

I wouldn't use any other company other than Home Works Corporation because they are very professional. I can always count and depend on them for whatever needs to be done.

2010 Porter St SW
Wyoming, MI 49519
(616) 531-6766
www.hwchomeworks.com

REVIEW

Dean D.
Muskegon, MI
Oct 04, 2018
★★★★★

From concept to last nail, HWC made the process straightforward and easy to understand. The staff was very patient and took time to answer all our questions, review all our choices. Even weeks later, when questions cropped up they were quick to get back to us with answers. We would highly recommend the team!

GUILD MEMBER SINCE 2012

As a GuildQuality Guildmember, Home Works Corporation relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

Alice A.
Kentwood, MI
Aug 30, 2018
★★★★★

I am very pleased.

REVIEW

Pat M.
Grandville, MI
Jun 19, 2018
★★★★★

I have been doing business with Home Works since 1996 and I have always been very pleased with them. I have also recommended them to friends and family. They also continue to use the company.

REVIEW

Janey B.
Grand Rapids, MI
Jan 11, 2018
★★★★★

I was very pleased and nervous because you hear so many things. They cleaned up and fixed everything. They did awesome!

REVIEW

Matt V.
Walker, MI
Dec 15, 2017
★★★★★

They were very professional.

We have surveyed customers on behalf of Home Works Corporation in Grand Rapids, MI; Wyoming, MI; Jenison, MI; Grandville, MI; Rockford, MI; Caledonia, MI; Kentwood, MI; Comstock Park, MI; Ada, MI; Byron Center, MI; and 23 other cities in Michigan and Minnesota.

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REVIEW

Tom B.
Grandville, MI
Sep 21, 2017
★★★★★

We could not be happier with the jobs performed for us by HWC. From the salesmen to the office staff to the contractors, everyone was friendly, knowledgeable and professional. Their work is of the highest quality. We are more than satisfied and highly recommend them to anyone needing home repairs.

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REVIEW

Tom G.
Wyoming, MI
Aug 21, 2017
★★★★★

From the start of our project to the finish we felt confident about HWC's sales staff, installers and support when we had questions or any issues. We wanted a company that could get the entire job done without our involvement along the way, and HWC fit that bill. We're very happy and pleased to have contacted them for our kitchen counters and backsplash.

REVIEW

Bruce K.
Byron Center, MI
Jun 03, 2017
★★★★★

HWC provided quality materials, organization, and skilled staff to our extensive bathroom remodel. Highly recommended. Their prices are fair for the value provided.

REVIEW

Dwayne B.
Grand Haven, MI
Mar 01, 2017
★★★★★

Very pleased with the whole process from sales department through installation.

REVIEW

Connie R.
Shelbyville, MI
Jan 10, 2017
★★★★★

Everything was great! I had my kitchen cabinets re-done, and not only do we love them, everyone thinks they are beautiful! My questions were answered very quickly when I had them, Chris is neat, clean, and is a very nice guy. They will be putting in new interior doors real soon, and I can't wait!

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REVIEW

Mary W.
Grand Rapids, MI
Nov 01, 2016



I am very satisfied all around with the workers and their being courteous and steadily working to finish the job when they promised.

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REVIEW

Brian M.
Comstock Park, MI
Sep 19, 2016



HWC worked with us on our bathroom remodel. They helped us pick materials and provided quality materials and workmanship. The timeline of 1 1/2 weeks was adhered to and was one of the reasons we picked them because they worked on our only full bath. Everyone who came to do the work was professional and friendly. We are very happy with our new bathroom.

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REVIEW

Jim D.
Byron Center, MI
Sep 02, 2016



For people that need what I had done to the bathroom, they made it very nice and enjoyable. The installer is a super guy.

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REVIEW

Dick H.
Rockford, MI
Aug 15, 2016



I interviewed three different contractors about our bathroom remodeling project. Mark Pant at HWC had the most innovative ideas and his cost estimate was in line with the others. Landry did an excellent job with the carpentry and tile work. He was a gem to work with and came up with a creative solution to every challenge that came up. We are totally pleased with the results.

REVIEW

Paul V.
Rockford, MI
Jul 25, 2016



This is our 3rd project with Mark & the HWC crew; as always, topnotch work!

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REVIEW

Scott B.
Cascade, MI
Jul 15, 2016
★★★★★

Back in February our washing machine water hose burst in the middle of the night and we woke up to a mess. The staff at HWC worked with us to not only fix the water damage, but also create an updated main floor of our home. We are very happy with everything...refacing of cupboards, floors, countertops, lighting, painting and plumbing. Mark worked with us on our initial choices for the contract. Thank you for your guidance and patience! Chris was our main carpenter and was excellent to work with. I highly recommend HWC!

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REVIEW

Phil A.
Grand Rapids, MI
Jun 28, 2016
★★★★★

Very happy with the bathroom remodel in our 115-year-old house.

REVIEW

Deb G.
Caledonia, MI
Jun 22, 2016
★★★★★

They did a awesome job and made recommendations that made the project come out even better. We highly recommend them.

REVIEW

Don M.
Grand Rapids, MI
May 23, 2016
★★★★★

We are very pleased with the result and there was very good communication and they have become a part of the family.

REVIEW

Henry D.
Grand Rapids, MI
Dec 08, 2015
★★★★★

They exceed our expectations in every way.

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REVIEW

Jim L.
Grand Rapids, MI
Oct 24, 2015



We have absolutely no complaints about the services we received. All employees are top notch - friendly, knowledgeable, efficient and talented workmen. We love the new countertops and all the little updates done to our kitchen by your crew. Definitely will be recommending HWC to others.

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REVIEW

Raymond A.
Grand Rapids, MI
Dec 12, 2013



I had excellent experience and it came out to be a beautiful bathroom. They were all extremely pleasant and I couldn't be happier. It's amazing.

REVIEW

Bill H.
Caledonia, MI
Apr 01, 2013



If anyone is considering a kitchen make over I would check out HWC before going anywhere else and if a person is looking for over the top excellent workmanship you need look no further. You cannot improve on perfection.

REVIEW

William C.
Comstock Park, MI
Jan 07, 2013



EVERYONE WAS VERY HELPFUL, WHEN WE FIRST STOPPED IN ON A SATURADAY MORNING LOOKING FOR ANY HELP, TO THE CRAFTSMAN AND PLUMBER THAT FINISHED OUR INSTALLATION

REVIEW

Cindy G.
Jenison, MI
Jan 06, 2013



I would highly recommend HWC! I like the idea of a family owned, local business! I was not disappointed! I love my new bathroom! The installers were very efficient, prompt and easy to work with. I wouldn't hesitate to have them do more work in my home!

REVIEW

Joseph W.
Grand Rapids, MI
Nov 07, 2012



I'am very pleased that I chose Home Works Corporation to do the remodeling work to my bathroom. My wife & I are extremely pleased with the quality of the work and the professionalism of the staff.

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REVIEW

Sally P.
Jenison, MI
Jul 21, 2012
★★★★★

We had our kitchen cabinets refaced, with new drawers and cabinet doors, some pull outs, lazy susan, granite counter tops, and new sink. It is beautiful. Chris finished ahead of the 10 day schedule, and was excellent to work with. They will do my bathroom in the future.

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REVIEW

Dawne B.
Grand Rapids, MI
Jul 19, 2012
★★★★★

We were very happy with all staff connected with HWC and would highly recommend them to anyone needing updating. They helped keep finances in mind- yet did a wonderful job in helping us select appropriate coloring and styles.

REVIEW

Ivan W.
Grand Rapids, MI
Jul 19, 2012
★★★★★

We came across Home Works Corporation by simply looking in the phonebook. We wanted to update our kitchen. We decided on a Saturday afternoon to take a drive over to check them out. We were pleasantly surprised to find a wonderful showroom with full kitchen displays. The natural lighting really offered a sense of how your new kitchen would look. You had us "at hello"! Wonderful salesman, Mark Pant and top notch carpenters. We are very satisfied.