

FEEDBACK REPORT *for* Hansell Painting



606 UNITED DR
Durham , NC 27713
1234657890
www.hansellpainting.com

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Hansell Painting relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Hansell Painting in Durham, NC; Chapel Hill, NC; Hillsborough, NC; Rougemont, NC; Carrboro, NC; and N/a, NC.

Customer Feedback Summary

Of 16 surveys sent, 15 were responded to



Recent Reviews & Published Comments

COMMENT

Additional Comment
Jul 12, 2016

I was most satisfied with the workmanship and quality.

COMMENT

Additional Comment
Jun 30, 2016

Eduardo was very pleasant, helpful and careful in managing the work and the crew.

COMMENT

Additional Comment
Jun 30, 2016

The two guys who came both did a great job. The main project manager was very helpful and thorough.

COMMENT

Additional Comment
Jun 30, 2016

I was most satisfied with the quality for the price.

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REVIEW

Gray L.
Hillsborough, NC
Jun 30, 2016



Excellent experience from beginning to end, and very professional. The company was a pleasure to work with.

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COMMENT

Additional Comment
Jun 29, 2016

Hansell Painting is fabulous. They are high quality and you definitely get your money's worth.

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COMMENT

Additional Comment
Jun 29, 2016

Eric is super! Very organized and responsive and professional. And Eduardo also does an exception job on the painting.

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COMMENT

Additional Comment
Jun 28, 2016

very professional service - the outcome exceeded my expectations

REVIEW

Annette E.
Durham, NC
Jun 28, 2016



I can highly recommend Hansell Painting!

COMMENT

Additional Comment
Jun 21, 2016

I didn't have any problems.

COMMENT

Additional Comment
Jun 21, 2016

I was most satisfied in terms of the quality.

REVIEW

Karen H.
Durham, NC
Jun 21, 2016



I have used Hansell Painting for several jobs over the years, and I would not hesitate to use them again.

COMMENT

Additional Comment
Jun 15, 2016

Professional estimator and work crews. High quality work!

REVIEW

Ryan T.
Durham, NC
Jun 15, 2016



Excellent company from start to finish. Professional. High quality work. Would definitely recommend. Plan to use for future painting projects.

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COMMENT

Additional Comment
Jun 15, 2016

Eric, Salvador and Rose. The best team ever! They are like family to us. And Phillip is a godsend too (a salt of the earth good person)... they are hard to find these days, especially in the world of painters, builders and/or contractors.

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COMMENT

Additional Comment
Jun 15, 2016

They didn't fall short in anyway and I am a perfectionist when it comes to finishes. I want it done right the first time and that's the quality of work they consistently delivered. They stood by their work as well (if something did go wrong or if an unexpected problem arose). In addition, if they didn't know how to fix a problem, they'd loop others in who did and turned over every stone (going way beyond the call of duty) to fix any issues that arose. With repairing others' sloppy work you know there would be some trial and error periods but they made sure it got finished right and to my total satisfaction. I can't say enough about how much I appreciate their work ethic, excellent customer service and loyalty to their customers.

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COMMENT

Additional Comment
Jun 15, 2016

They did a ton of work on my house to repair our builder's horrible painting and finishing job throughout our brand new house. They were here over 8 months and I didn't regret a minute of them being here. They were reliable, here all day, worked hard and cared. I have referred many others to their company as well, which is the highest compliment.

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REVIEW

Kathy K.
Chapel Hill, NC
Jun 15, 2016



Hansell Painting is the best in the Triangle! I have tried many painters in the area and they were just sloppy, careless and expensive. With Hansell you get the most thoughtful crew who care about the customer's happiness and the painters have great pride in what they do and how they do it and that caring shows in their finished product.

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COMMENT

Additional Comment
Jun 15, 2016

I think Ed is good and very easy to work with.

COMMENT

Additional Comment
Jun 15, 2016

Great quality of the prep and painting