

## FEEDBACK REPORT *for* Go Green Express Home Services



### REVIEW

Gloria  
BREWSTER, NY  
Oct 02, 2018



Go Green Express has a knowledgeable and personable staff. AND they are reasonably priced!

145 S. William St.  
Newburgh , NY 12550  
(914) 213-0346  
[www.ggehs.com](http://www.ggehs.com)

### REVIEW

Jim R.  
FISHKILL, NY  
Sep 18, 2018



I am very happy with my choice to use Go Green Express. They provided a good value and did a great job with the installation and stood behind it.

### GUILDMEMBER SINCE 2018

As a GuildQuality Guildmember, Go Green Express Home Services relies on our customer surveying to help them deliver an exceptional customer experience.

### REVIEW

Dave L.  
GREENWOOD  
LAKE, NY  
Sep 17, 2018



After a major sales pitch by Go Green, who guaranteed both our happiness with the Fujitsu product and positive cure for my humidity problem, we invested in a Fujitsu AC/Heat/ Dehumidifier wall mount system. After installation, the system failed horribly in any attempt to de humidify my home, and effectively cool one of the bedrooms. Go Green eventually returned to remove one of the useless wall units from the basement to a different upstairs room. The 7000 btu unit in our bedroom is very ineffective for cooling and removing the humidity that we were guaranteed to be happy with. In addition, all of our complaint calls to Go Green's office have been initiated by us. Unfortunately, our issues are still unresolved by Go Green who seem to be avoiding us in both repairing the problem(s) with other resolutions that necessitated that generated our buying the Fujitsu product in the first place.

We have surveyed customers on behalf of Go Green Express Home Services in Newburgh, NY; New Windsor, NY; Poughkeepsie, NY; Fishkill, NY; Wappingers Fall, NY; Hopewell Jct, NY; Brewster, NY; Kingston, NY; Warwick, NY; Middletown, NY; and 48 other cities in New York.

### COMMENT

Additional Comment  
Sep 17, 2018

the electrician who performed the service (don't recall his name)

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COMMENT Additional Comment Sep 14, 2018	Their communication was excellent at Go Green Express Home Services.
COMMENT Additional Comment Sep 13, 2018	None
COMMENT Additional Comment Sep 13, 2018	Knowledge
REVIEW Miguel NEWBURGH, NY Sep 13, 2018 ★★★★★	Great company / you get what you paid for
COMMENT Additional Comment Sep 11, 2018	Every one who has performed work or services at our residence
COMMENT Additional Comment Sep 11, 2018	None
COMMENT Additional Comment Sep 11, 2018	When system was installed work was professionally performed. Area was left spotless
COMMENT Additional Comment Sep 11, 2018	I think Richard is a very valuable professional. It was always reassuring when he was on the case.
COMMENT Additional Comment Sep 11, 2018	I would like to recognize Brian O.
COMMENT Additional Comment Sep 11, 2018	I was most satisfied that they were prompt and right on schedule. it made it convenient.
REVIEW Dottie NEWBURGH, NY Sep 11, 2018 ★★★★★	They are absolutely professional and I enjoy it when the Sales people come.

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COMMENT  
Additional Comment  
Sep 11, 2018  
New furnace installation crew.

COMMENT  
Additional Comment  
Sep 11, 2018  
Providing more information about new furnaces and available options.

COMMENT  
Additional Comment  
Sep 11, 2018  
Exceptional organization skills and workmanship of new furnace installation crew. Help with project aspects from Office Manager, Patty.

COMMENT  
Additional Comment  
Sep 11, 2018  
Amazing service and very friendly staff.

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