

CUSTOMER FEEDBACK REPORT *for* Fresh Coat Painters of Fox Valley



REVIEW

Timothy A.
Northbrook, IL
May 15, 2021



We used Fresh Coat as a wall-repair and painting subcontractor on our garage re-do project, as the main garage contractor requires clean, painted, hole-free walls as a starting point and we had an old beat-up 1964 garage. Fresh Coat came in and demolished the old garage cabinets and patched and painted all the holes in the wall and repainted everything really nicely. They even uncovered a spot where the prior owner had driven their car through the wall of the garage and covered it up with a piece of cement board and a shelf. Fresh Coat was able to quickly cut the section out and do a very nice large drywall patch that was flawless and the wall looked virgin new. The painters were great and on time, neat, and very professional. The manager Andy coordinated everything perfectly and was involved personally in every phase. Best of all, after the main garage contractor finished putting in all the new floor and new storage, Fresh Coat came back at no charge and did touch ups to put in the final finishing touches. I am very satisfied with these guys and they are for sure going to be asked to bid on all our painting needs in the future. Highly recommended.

Null

St. Charles , IL 60174
(630) 593-1933

GUILDMEMBER SINCE 2018

As a GuildQuality Guildmember, Fresh Coat Painters of Fox Valley relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Fresh Coat Painters of Fox Valley in St. Charles, IL; St Charles, IL; Geneva, IL; Roselle, IL; Batavia, IL; West Chicago, IL; Elgin, IL; Aurora, IL; Elburn, IL; Wheaton, IL; and 24 other cities in Illinois.

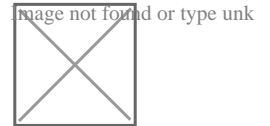
REVIEW

Andrea A.
Port Barrington, IL
May 11, 2021



Excellent group of people and they did a fantastic job!! I'll be back for sure. Thanks guys!

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REVIEW

Bill P.
St Charles , IL
Apr 22, 2021



They were able to accommodate our schedule and their whole team was helpful and professional. Strongly recommended!

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REVIEW

Alex P.
St Charles , IL
Mar 25, 2021



We only had a small bathroom that needed to be painted and my wife really wanted me to just paint it myself. For once I was right! Hiring Fresh Coat was the best decision I've made this year. The job was done WAY better than I could have done it with more care than I could have possibly given it myself.

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REVIEW

Sean S.
Hawthorn Woods, IL
Mar 17, 2021



They did a great job and could not be more happier!

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REVIEW

Chris S.
Elburn, IL
Mar 15, 2021



Fresh Coat Painters of Fox Valley did an outstanding job. The crew was friendly and professional. I have already recommended them to clients and friends.

REVIEW

James V.
St. Charles, IL
Mar 14, 2021



Painting was missed around the outlets. We didn't know it until we installed the covers the next day.

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REVIEW

Patrick B.
Geneva, IL
Jan 18, 2021



Bob and his crew did a great job transforming our house! The house had not been updated since it was built. Fresh Coat painted the entire 1st floor and upstairs hall, along with all the trim and doors that were originally stained wood. It looks completely new inside. They did exactly as they quoted and were flexible with us. Their colorist also was an extra value that we were able to take advantage of.

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REVIEW

Stephanie J.
St. Charles, IL
Dec 28, 2020



Fresh Coat Painters of Fox Valley are very professional and always do an excellent job. This is the 2nd time I have used them. The first time was to paint an entire townhouse and repair a damaged wall and the second time was to paint the main rooms in my house and paint my wood trim and wall of wood shelves white. I was very nervous about having my woodwork and shelves painted but I trusted Fresh Coat Painters with this big job and I am very happy with their work. It was very detailed work and Bob, Andy and their team are very detailed oriented and good are good at what they do. And they did it all in time for Thanksgiving and the holidays. The house looks amazing! Thank you Fresh Coat Painters of Fox Valley!

REVIEW

Jim L.
Nov 12, 2020



This is the second time we have used them, for extensive painting. They come in and give an excellent estimate and a color consultant is provided. They start the job when they say they are going to and they resolve questions immediately.

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REVIEW

Ron P.
St. Charles, IL
Sep 09, 2020



I will definitely use freshcoat for any future painting.
Both Bob and Andy were great to work with.

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REVIEW

Jon P.
South Elgin, IL
Aug 24, 2020



Fresh Coat Painters of Fox Valley did incredible work. I highly recommend Robert and his staff. They addressed all questions and concerns prior to the job starting. During job completion, they were available to be on-site to explain the job process and ensure the work was done efficiently to the highest quality.

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REVIEW

Nikki C.
Batavia, IL
Aug 24, 2020



Fresh Coat Painters is a very professional company. They have an excellent crew that did a great job.

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REVIEW

Ilene D.
St charles, IL
Aug 12, 2020



The owner was on site for both the estimate and the work. He kept me posted on progress and materials. The crew was hard working and respectful, and my garage ended up looking great!

REVIEW

Allison H.
St. Charles, IL
Aug 12, 2020



The staff was great and extremely professional. We are extremely happy with the job they did!

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REVIEW

Nancy F.
Naperville, IL
May 25, 2020



Was pleasantly surprised at the quality of the job at reasonable pricing. Were very cooperative and did an excellent job. Crew were polite and cooperative. Needed to redo a few areas and repaint areas, they were fully acknowledged the changes and fixed everything we wanted. I will definitely contact them to paint my interior when I am ready. Great, polite and knowledgeable and reasonable. Would highly recommend FreshCoat.

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REVIEW

Bill M.
Naperville, IL
May 11, 2020



The project from quote to finish was done professionally and the end result was that our home now looks as good as new. It is unfortunate that Mother Nature is not cooperating causing the staining of the deck to be delayed. We are coordinating with Robert so that the first weather opportunity that arises they will be out to stain the deck. Fresh Coat painters of Fox Valley is highly recommended.

REVIEW

Mary S.
Roselle, IL
May 11, 2020



We originally had them quote some major interior work, which is on hold for now. We had them stain the cedar siding on the back of our home. It looks great. All holes and cracks were caulked before 2 coats of stain. I highly recommend them, and am looking forward to my interior work soon!

REVIEW

Jim Y.
Lake Forest, IL
Apr 22, 2020



They did what they said they would do in the time that they said they would do it and at the price they agreed to.

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REVIEW

Stephanie L.
St. Charles, IL
Feb 18, 2020



Save your time, look no further, hire this company! They are honest and very skilled. "Save your time, look no further, hire this company! I first hired Fresh Coat to paint the outside trim of our home beginning a trusted relationship that grew into multiple home projects. Every home owner knows how hard it is to find and hire dependable, professional, and skilled craftsmen to have in and around your home. Bob, Andy and Maurice are professional, communicate completely about arrival time, work in a very timely manner, and are clean during and after the projects. They gave me their cell phone numbers and I have asked them questions or advice, and they have helped me. I have had them install wood trim in two rooms, paint vaulted ceilings and walls inside our home, apply tile to backsplashes and do various drywall and ceiling repair. The walls are flawless! They have saved me money by suggesting ways to finish more than one project without selling me into more work. Who does that anymore?! They are honest and very skilled. Since I keep hiring them to do each new project, I obviously recommend this team highly." S. L.

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REVIEW

Vicki W.
Roselle, IL
Jan 20, 2020



Very professional and communicated with us throughout the project. We are extremely satisfied.

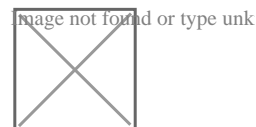
REVIEW

Phil S.
Pinger Grove, IL
Oct 01, 2019



Great people to work with, very accomadating

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REVIEW

Rick R.
Geneva, IL
Sep 10, 2019



They were on time, affordable and their work was high quality. I would recommend them.

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REVIEW

Ruth S.
Geneva, IL
Aug 28, 2019



Fresh Coat Painters of Fox Valley was very friendly and understanding! They did a wonderful job!

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REVIEW

Countryside C.
Elburn, IL
Aug 05, 2019



Fresh Coat did a great job and we were very happy with the workers and the communication we received. This was an Condo Association so we needed to communicate with the home owners and we received calls about the scheduling and all owners were happy.

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REVIEW

Mike R.
Batavia, IL
Jul 03, 2019



They communicating in a timely manner; coordinating work dates , types of product used and services performed (i.e.. power wash). They worked hard and knew their stuff. I have some outside painting background and I was pleased.

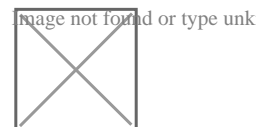
REVIEW

Jim L.
Bartlett, IL
Jun 22, 2019



Our painting job was extensive and they gave us a schedule and adhered to it well with a pleasant, hardworking crew. Our only issue was their lack of skill in doing a striping in the entrance hall with two paint finishes. It was resolved. I would suggest that the crew who did the specialty painting receive additional training in that technique. BottomLine: FreshCoat did a fine job with only a couple glitches which they corrected.

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REVIEW

Craig J.
Carol stream, IL
Apr 16, 2019



Bob and his partner did a great job replacing drywall due to water damage and painting my entire townhouse. He is very professional, detailed, meticulous, clean and did a great job. I would recommend him to anyone looking for a quality painter.

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REVIEW

Al G.
North aurora, IL
Dec 10, 2018



The two Bobs did a great job repairing a hole from fallen plaster. The ceiling looks brand new!!!