# FEEDBACK REPORT for Yellow Rose Builders

### Customer Feedback Summary

Of 30 surveys sent, 12 were responded to



## Recent Reviews & Published Comments

#### REVIEW

Diane R. Saline, MI Nov 28, 2018

REVIEW

Rebecca H. Woodhaven, MI Oct 10, 2018

### 

Additional Comment Oct 08, 2018

COMMENT

Additional Comment Oct 08, 2018

COMMENT

Additional Comment Oct 04, 2018 Yellow Rose Builders gave me an estimate for work to be done in a real estate transaction. We based our selling decisions on their written estimate. When it came time to get the work done they said the estimate was wrong and kept bouncing my questions between 3 or 4 people without resolution. They created a great deal of problems and unhappy people. The transaction almost went to court and they would have been sued.

They were a good company, we had no issues at all.

Greg took care of me pretty well.

I was most satisfied with their timeliness and getting the job done as quickly as they did.

Prompness



627 Jackson St Dearborn Heights , MI 48125 (313) 969-9690

### **GUILDMEMBER SINCE 2018**

As a GuildQuality Guildmember, Yellow Rose Builders relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Yellow Rose Builders in Ann Arbor, MI; Detroit, MI; Lincoln Park, MI; Dearborn Heights, MI; Garden City, MI; Grosse Ile, MI; Grosse Pointe, MI; Farmington Hills, MI; Lathrup Village, MI; Woodhaven, MI; and 12 other cities in Michigan.

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Visit www.guildquality.com to learn more about the customer feedback in this report and see the complete profile for Yellow Rose Builders.



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COMMENT

I would like to recognize Dan.

#### Oct 01, 2018

COMMENT Additional Comment Oct 01, 2018

Additional Comment

I was most satisfied with the professionalism o

I was most satisfied with the professionalism of the staff that did the work.



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