

## CUSTOMER FEEDBACK REPORT *for*

# XCEL Roofing



### REVIEW

Timothy B.  
Omaha, NE  
Jan 23, 2019



Ben Navarro was great to work with. Very friendly and well informed about your product and the industry. He was able to answer all of our questions to our satisfaction.

2430 S 156th Cir  
Omaha , Nebraska 68137  
(402) 345-9235

### REVIEW

Judith S.  
Pleasant, MO  
Jan 07, 2019



I am very pleased with how things were done. The crew came out and were really great. The guys were very skilled and worked like crazy. The representatives were straightforward, good people.

### GUILDMEMBER SINCE 2018

As a GuildQuality Guildmember, XCEL Roofing relies on our customer surveying to help them deliver an exceptional customer experience.

### REVIEW

Abby S.  
Omaha, NE  
Dec 31, 2018



I especially liked working with the Excel representative, He was knowledgeable, professional, kept me informed at all times, worked well with my insurer. He did an excellent job. Highly recommend him.

We have surveyed customers on behalf of XCEL Roofing in Omaha, NE; Sioux Falls, SD; Papillion, NE; Lincoln, NE; Lavista, NE; Pleasant, MO; Clive, IA; Bondurant, IA; Washta, IA; Le Mars, IA; and 6 other cities in Iowa and Nebraska.

### REVIEW

Jack M.  
Le Mars, IA  
Dec 20, 2018



They did an excellent job of cleaning up. They were organized, neat, clean, and kept the area cleaned up. The job site was cleaned up very well when they were done.