# Customer Feedback Summary

Of 838 surveys sent, 432 were responded to





84 Adam Street Cambridge , ON N3C 2K6 (519) 651-2812 www.windowwise.com

## **GUILDMEMBER SINCE 2014**

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# Recent Reviews & Published Comments

## REVIEW

C.J.J. Calgary, AB Apr 24, 2023

ry, AB resj 4, 2023

#### REVIEW

L.B.D. Feb 15, 2023 Awesome experience and workmanship. Highly recommend SIS. The crew was hard woking and respectful to us, our pets and the neighbours.

We were very happy with work completed by SIS. They professional and detail oriented and took care of any deficiencies in a timely manner.



#### REVIEW

Don S. Calgary, AB Nov 19, 2022

## REVIEW

Leah W. Calgary, AB Sep 07, 2022

#### REVIEW

Ramona H. Calgary, AB Sep 01, 2022

#### REVIEW

Connie B. Calgary, AB Aug 01, 2022 The work was completed on time and as promised in a very professional manner, I am very pleased with the final result and the way the project was executed.

I have already recommended SIS Exterior Renovations to my neighbours. They did an excellent job on replacing my old cedar with beautiful Hardie Board, now I don't have to listen to the flickers destroy my house every day!

Quality of work is outstanding, crew worked during super hot days non-stop, can't think of any negatives. From demo to Hardie board install to extra garage and door painting, all crews top notch professionals. I really appreciated them working hard to accommodate door painting add ons at the last minute with a smile in a timely manner. Would highly recommend SIS if you want a top notch end product. I am a super happy client.

The exterior of our house was damaged by a hailstorm in July 2021. SIS completely renovated the exterior of our house, new Hardie board siding, new stone work, plus new front & back decks. Our house looks completely different now and we love it! After the renovation was finished we actually had people come to our door to compliment us, ask what exactly we did and who we used. SIS's work crews were awesome; very professional, friendly and respectful. They answered all our questions and did a fantastic job. Would recommend SIS without hesitation.



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#### REVIEW

Claudette J. Calgary, AB Aug 01, 2022

#### REVIEW

Kristy J. Calgary, AB Jul 22, 2022

#### REVIEW

B.-.T. Calgary, AB Jun 30, 2022

#### REVIEW

L.-.B. Calgary, AB Jun 02, 2022

#### REVIEW

J.-.M. Calgary, AB Jun 01, 2022 They are professional and provided attention to detail, and dedication to doing a good job. The people are very easy to work with. They are congenial and very attentive to your wishes, desires, and your ideas. They are willing to explore different things to make your dreams come true.

We are thrilled with the end result of the exterior renovation of our house! It looks like a brand new home compared to before. All the staff at SIS were professional and did quality work. Only complaint would be how long we had to wait for them to get started but this was mostly due to waiting on supplies and how many renos were ahead of us from the previous year. Would definitely recommend this company!

There is seldom in life an experience where results exceed expectations. Our experience with S.I.S. Supply was one of those rare times when the results did surpass our expectations. Overall the quality of the product and the workmanship were first class,

We were extremely happy with the work done on our home. Professional, great communication on stages and workers were respectful and left our property totally cleaned up when done. Excellent service. Thanks.

We are very happy with our new siding! Sales rep Kevin and the administrative staff are all accommodating. Francis, Eric and the crew were exceptional. They were very professional, detail oriented with the result that our siding looks amazing. Thanks SIS for the great work!



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# FEEDBACK REPORT for Wise

#### REVIEW

Lyne N. Apr 29, 2022

#### REVIEW

D.-.M. Apr 16, 2022

#### REVIEW

S.A.R. Dec 06, 2021

#### REVIEW

Connie P. Nov 23, 2021

#### REVIEW

Richard T. Nov 20, 2021

#### REVIEW

Gwen D. Nov 04, 2021 From beginning to end, I was extremely pleased with everyone involved in my renovation project. They installed Hardy board on my house. I am so thankful to them! They are a very strong company, meaning their staff is polite, professional, attentive to the costumer's desires and strive to accomplish a job very well done.

Very professional.

Great Company, very professional. Good communication letting us know the steps and process along the way. Went over and above to help solve attic issues we had, that other companies we not able to solve (they have since been resolved thanks to SIS expertise).

The team members at S.I.S. Exterior Renovations all went above and beyond our expectations. All were friendly and professional. Our house looks amazing! The Hardy Board siding and rock work that they installed makes our old house look new! Many in our community have sought us out to say how great our house looks.

They had good communication and were easy to work with. They did a good job.

A great experience from start to finish. Communication was excellent, installation crews were amazing, and after sales follow up was amazing. Would highly recommend!



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#### REVIEW

Ken B. Oct 26, 2021

#### REVIEW

Kathrine W. Oct 19, 2021

#### REVIEW

Kathie G. Sep 25, 2021

#### REVIEW

R.S.O. Aug 31, 2021

#### REVIEW

Michael M. Aug 07, 2021

REVIEW

Clifford M. Aug 06, 2021

#### REVIEW

Alex S. Jul 16, 2021 All work was completed in an extremely professional and esthetic manner. We are quite pleased with the results.

We are very happy with the job and the crew that worked on our home, we would highly recommend S.I.S.

They did outstanding work and I am very pleased with the finished product.

We are very impressed with quality of workmanship from SIS. Jody, Chris, Taylor and Billy were great! As well as their mason and eavestrough guys. This was a big renovation for us, but Chris and the crew helped ease our concerns when they whenever we had questions or concerns.

Right from start to finish SIS was very professional and did a great job on our renovation and I would recommend them to anyone.

The entire 10 step process from start to finish was very smooth, easy and pleasant, if the need arises again for an exterior renovator, we would definitely choose SIS Exteriors.

SIS was thorough and professional during the entire process. They explained everything in detail, took pictures and went step by step through the process. I'd recommend them for any exterior work.



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# FEEDBACK REPORT for Wise

#### REVIEW

Zeger S. Jul 05, 2021

REVIEW

Bryan J. Jun 17, 2021

# REVIEW

Joe G. Jun 07, 2021

#### REVIEW

S.A.D. Calgary, AB Jun 03, 2021

#### REVIEW

Joan I. May 10, 2021 Our project manager was great always there doing what he could to assist us and checking in almost every day. The construction crew was excellent, working through the heat without a break and working hard. The area was also kept as clean as could be during the whole process. We can't say enough about Francis and Eric and the crew they were great. We appreciated everything they did and the hard work they put in. The painters were a little lax but then it could have been because of the heat. The outcome is great. Thanks again.

The workers that did the project were very professional and they took pride in a job well done.

I would highly recommend S.I.S Exterior Renovations. From the beginning of our project to the end, we recieved professional and personable service from every person that came to our hom.

Quality of the design, project management and tradespeople were excellent. We're pleased with how our renovation turned out.

Professional from start to finish. The project team was awesome



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REVIEW

Tom H. Dec 21, 2020 We could not be happier with the finished job. The people at SIS were excellent to deal with. They kept us involved and consulted with us throughout the project. Francis, the jobsite supervisor, was very professional and easy to communicate with. The install crew were the best contractors we have dealt with ever. We have done many construction and renovation projects over the years and no one has ever paid as much attention to detail, fit and finish as they did. Thank you S.I.S. for not only meeting our expectations but exceeding them.



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