

CUSTOMER FEEDBACK REPORT *for* Will Pro Construction Services, Inc.



Customer Feedback Summary

Of 54 customers surveyed, 20 responded



P.O. Box 802
Bixby , OK 74008
(918) 521-7766
willproconstructionok.com

GUILDMEMBER SINCE 2013

As a GuildQuality Guildmember, Will Pro Construction Services, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Will Pro Construction Services, Inc. in Tulsa, OK; Oklahoma City, OK; Catoosa, OK; Bixby, OK; Collinsville, OK; Owasso, OK; Edmond, OK; Moore, OK; Cleveland, OK; Broken Arrow, OK; and 13 other cities in Oklahoma.

Recent Reviews & Published Comments

REVIEW

Mike M.
Wagoner, OK
Dec 08, 2017



We have been extremely impressed with Will Pro Construction. Rick and Terri are phenomenal to work with and took every care to make sure we got exactly what we wanted. This was a very pleasant experience!

REVIEW

Kenneth C.
Tulsa, OK
Jun 05, 2015



There was no pressure of getting the job done. Will Pro Construction Services, Inc. told me what they would do and they did exactly what they said.

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REVIEW

Melinda H.
Tulsa, OK
Sep 12, 2013
★★★★★

Will Pro Roofing and Construction was very efficient and very timely. The owner was communicating with me throughout the project. The owner followed through with his word. I am a very happy customer.
Melinda H.

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COMMENT

Additional Comment
Sep 12, 2013

I met the owner of Will Pro Roofing and Construction at the hospital. I talked with his about the roofing company and took a business card. Will Pro Roofing and Construction was also cheaper.

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COMMENT

Additional Comment
Sep 12, 2013

We did have some water damage during the installation of the roof. But Will Pro Roofing and Construction is coming out to paint my entire ceiling. I love the guttering. I guess out of the kindness of their heart, Will Pro Roofing and Construction upgraded my gutters to a larger size without my asking. I think it looks much better.

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COMMENT

Additional Comment
Sep 12, 2013

The installation crew did a great job with the clean-up.

COMMENT

Additional Comment
Sep 05, 2013

They've done a super job.

COMMENT

Additional Comment
Sep 05, 2013

Will Pro did a good job cleaning up. The whole area was cleaned well and very nicely done. I was a construction manager for remodeling buildings and it was my job to see it done right so I know what I'm talking about. Will Pro did a very good job.

COMMENT

Additional Comment
Sep 05, 2013

We never really had a schedule. They got here on time and everything was great.

COMMENT

Additional Comment
Aug 28, 2013

Their work value is beautiful. Everything they did, they did it right.

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COMMENT

Additional Comment
Aug 26, 2013

THERE WERE JUST A FEW AREAS OF THE ROOF THAT NEEDED TO BE RE-ADDRESSED, RANDY AND HIS CREW RESPONDED AND RESOLVED, PERHAPS FINAL INSPECTION & A WALK AROUND BEFORE INVOICING SHOULD BE CONSIDERED.

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COMMENT

Additional Comment
Aug 26, 2013

Randy Mize

REVIEW

Barry A.
Edmond, OK
Aug 24, 2013
★★★★★

Roofers and painters did a great job, including making sure my home was not vulnerable to rain over night. The gutter job looked good but, like every gutter job, needed to be later checked with water to make sure everything was properly pitched. It took 2 more visits to fix that. I will definitely use them again.

COMMENT

Additional Comment
Aug 24, 2013

Even though I informed the roofers late about a problem with my roof vent airways they peeled off their work and fixed it for me at no charge. Also the first day they only removed shingles from the areas they could cover that day. That was great because we had a very heavy rain over the night and no leaks.

COMMENT

Additional Comment
Aug 24, 2013

Randy Mize was great with everything except for not checking up on the gutter people. I especially appreciate his extra help in assisting us to choose a better color for our roof and his patience in the long process we took to choose a roofer.

COMMENT

Additional Comment
Aug 08, 2013

I was most satisfied with their efficiency of getting the job completed.

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