FEEDBACK REPORT for Will Pro Construction Services, Inc.

Customer Feedback Summary

Of 54 surveys sent, 20 were responded to



Image not formed or type unk

P.O. Box 802 Bixby , OK 74008 (918) 521-7766 willproconstructionok.com

GUILDMEMBER SINCE 2013

As a GuildQuality Guildmember, Will Pro Construction Services, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Will Pro Construction Services, Inc. in Tulsa, OK; Oklahoma City, OK; Catoosa, OK; Bixby, OK; Collinsville, OK; Owasso, OK; Edmond, OK; Moore, OK; Cleveland, OK; Broken Arrow, OK; and 13 other cities in Oklahoma.

Recent Reviews & Published Comments

REVIEW

Mike M. Wagoner, OK Dec 08, 2017

REVIEW

Kenneth C. Tulsa, OK Jun 05, 2015 We have been extremely impressed with Will Pro Construction. Rick and Terri are phenomenal to work with and took every care to make sure we got exactly what we wanted. This was a very pleasant experience!

There was no pressure of getting the job done. Will Pro Construction Services, Inc.told me what they would do and they did exactly what they said.



Page 1 of 3

Visit www.guildquality.com to learn more about the customer feedback in this report. Visit willproconstructionok.com for more about Will Pro Construction Services, Inc..

FEEDBACK REPORT for Will Pro Construction Services, Inc.

REVIEW

Melinda H. Tulsa, OK Sep 12, 2013

COMMENT

Additional Comment Sep 12, 2013

COMMENT

Additional Comment Sep 12, 2013

COMMENT

Additional Comment Sep 12, 2013

COMMENT

Additional Comment Sep 05, 2013

COMMENT

Additional Comment Sep 05, 2013

COMMENT

Additional Comment Sep 05, 2013

COMMENT

Additional Comment Aug 28, 2013 Will Pro Roofing and Construction was very efficient and very timely. The owner was communicating with me throughout the project. The owner followed through with his word. I am a very happy customer. Melinda H.

I met the owner of Will Pro Roofing and Construction at the hospital. I talked with his about the roofing company and took a business card. Will Pro Roofing and Construction was also cheaper.

We did have some water damage during the installation of the roof. But Will Pro Roofing and Construction is coming out to paint my entire ceiling. I love the guttering. I guess out of the kindness of their heart, Will Pro Roofing and Construction upgraded my gutters to a larger size without my asking. I think it looks much better.

The installation crew did a great job with the clean-up.

They've done a super job.

Will Pro did a good job cleaning up. The whole area was cleaned well and very nicely done. I was a construction manager for remodeling buildings and it was my job to see it done right so I know what I'm talking about. Will Pro did a very good job.

We never really had a schedule. They got here on time and everything was great.

Their work value is beautiful. Everything they did, they did it right.



P.O. Box 802 Bixby , OK 74008 (918) 521-7766 willproconstructionok.com

GUILDMEMBER SINCE 2013

As a GuildQuality Guildmember, Will Pro Construction Services, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Will Pro Construction Services, Inc. in Tulsa, OK; Oklahoma City, OK; Catoosa, OK; Bixby, OK; Collinsville, OK; Owasso, OK; Edmond, OK; Moore, OK; Cleveland, OK; Broken Arrow, OK; and 13 other cities in Oklahoma.



Visit www.guildquality.com to learn more about the customer feedback in this report. Visit willproconstructionok.com for more about Will Pro Construction Services, Inc..



FEEDBACK REPORT for Will Pro Construction Services, Inc.

COMMENT

Additional Comment Aug 26, 2013 THERE WERE JUST A FEW AREAS OF THE ROOF THAT NEEDED TO BE RE-ADDRESSED, RANDY AND HIS CREW RESPONDED AND RESOLVED, PERHAPS FINAL INSPECTION & A WALK AROUND BEFORE INVOICING SHOULD BE CONSIDERED.

COMMENT

Additional Comment Aug 26, 2013

REVIEW

Barry A. Edmond, OK Aug 24, 2013

COMMENT

Additional Comment Aug 24, 2013

COMMENT

Additional Comment Aug 24, 2013

COMMENT

Additional Comment Aug 08, 2013 Randy Mize

Roofers and painters did a great job, including making sure my home was not vulnerable to rain over night. The gutter job looked good but, like every gutter job, needed to be later checked with water to make sure everything was properly pitched. It took 2 more visits to fix that. I will definitely use them again.

Even though I informed the roofers late about a problem with my roof vent airways they peeled off their work and fixed it for me at no charge. Also the first day they only removed shingles from the areas they could cover that day. That was great because we had a very heavy rain over the night and no leaks.

Randy Mize was great with everything except for not checking up on the gutter people. I especially appreciate his extra help in assisting us to choose a better color for our roof and his patience in the long process we took to choose a roofer.

I was most satisfied with their efficiency of getting the job completed.



P.O. Box 802 Bixby , OK 74008 (918) 521-7766 willproconstructionok.com

GUILDMEMBER SINCE 2013

As a GuildQuality Guildmember, Will Pro Construction Services, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Will Pro Construction Services, Inc. in Tulsa, OK; Oklahoma City, OK; Catoosa, OK; Bixby, OK; Collinsville, OK; Owasso, OK; Edmond, OK; Moore, OK; Cleveland, OK; Broken Arrow, OK; and 13 other cities in Oklahoma.

Visit www.guildquality.com to learn more about the customer feedback in this report. Visit willproconstructionok.com for more about Will Pro Construction Services, Inc..

