

CUSTOMER FEEDBACK REPORT *for* Walker Plumbing



PO Box 41365
Phoenix , AZ 85080
(623) 242-9450
walkerplumbingaz.com

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Walker Plumbing relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Walker Plumbing in Phoenix, AZ; Scottsdale, AZ; Glendale, AZ; Chandler, AZ; Waddell, AZ; New River, AZ; and Peoria, AZ.

Customer Feedback Summary

Of 20 customers surveyed, 12 responded



Recent Reviews & Published Comments

REVIEW

Mike R.
PHOENIX, AZ
Sep 22, 2021



I had Walker Plumbing &HVAC install a new water softener. I have used their services in the past and once again they were prompt, professional, courteous and answered all of my question. I am very satisfied with their work and will use them again in the future.

COMMENT

Additional Comment
Aug 26, 2015

They were recommended to me by my daughter.

COMMENT

Additional Comment
Aug 26, 2015

The second guy who came did a good job. He was professional.

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COMMENT

Additional Comment
Aug 18, 2015

Everyone was wonderful!

COMMENT

Additional Comment
Aug 18, 2015

I am most satisfied with their prompt response to my issues, they were available immediately. I was also satisfied with the thorough explanation they gave me about what they needed to do, so that I understood the process.

COMMENT

Additional Comment
Aug 14, 2015

Everything they did was fine. If there was a problem, I would have told them.

COMMENT

Additional Comment
Aug 14, 2015

Chase Evans

COMMENT

Additional Comment
Aug 14, 2015

The communication with Walker Plumbing was excellent.

COMMENT

Additional Comment
Aug 10, 2015

All of them provided exceptional service. The guys who came out were all great!

COMMENT

Additional Comment
Aug 10, 2015

I was most satisfied with the quality of work they do, and they were great!

REVIEW

Hillary S.
Phoenix, AZ
Aug 10, 2015
★★★★★

They were very professional, they were on time, they cleaned up everything, and even offered to mop my floors so that the mess would be perfectly clean. I couldn't be happier with the work that they did.

COMMENT

Additional Comment
Aug 10, 2015

They were great!

REVIEW

Clara R.
Phoenix, AZ
Aug 10, 2015
★★★★★

I highly recommend them. They offer great service!

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COMMENT

Additional Comment
Aug 10, 2015

I was most satisfied with all of it.

COMMENT

Additional Comment
Aug 06, 2015

They stuck to the schedule.

COMMENT

Additional Comment
Aug 05, 2015

A very nice young man named Chase came out and took care of it.

COMMENT

Additional Comment
Aug 05, 2015

This last time was an emergency, we had a water leak, and they responded immediately and were right on the job.

COMMENT

Additional Comment
Aug 05, 2015

If any of my friends call and need a plumber, that's who I'd recommend.

REVIEW

Mrs. Dave F.
Phoenix, AZ
Aug 05, 2015



We've used them for several years and have always been happy with their performance and quality of work.

COMMENT

Additional Comment
Aug 04, 2015

We have used them quite a few times over here. There are several of them. Chase has been out a couple of times. Gabby who answers the phones is awesome. I would also recognize David and Carlos. Those are the four I have dealt with.

COMMENT

Additional Comment
Aug 04, 2015

They provided a prompt reply and quick turnaround on time.

COMMENT

Additional Comment
Aug 04, 2015

They didn't fall short. Everything went smoothly.

COMMENT

Additional Comment
Aug 04, 2015

I appreciate the quick turn around time and professionalism.

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REVIEW

Mark V.
New River, AZ
Aug 03, 2015



I have used them several times. Mostly from a recommendation from other customers. They were on time and professional. The job was done very well. I would recommend them to everyone. It is hard to find a company like this.

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COMMENT

Additional Comment
Aug 03, 2015

I was most satisfied with the timeliness and efficiency of the crew.

COMMENT

Additional Comment
Aug 03, 2015

I would like to recognize Justin Walker. He is a great job. He is doing it the right way. He will do well.

COMMENT

Additional Comment
Aug 03, 2015

I have not had any problems so far.

COMMENT

Additional Comment
Jul 31, 2015

Chase Evans was the one that did the work.

COMMENT

Additional Comment
Jul 31, 2015

The quality, experience and doing what they said they would do made me most satisfied.

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