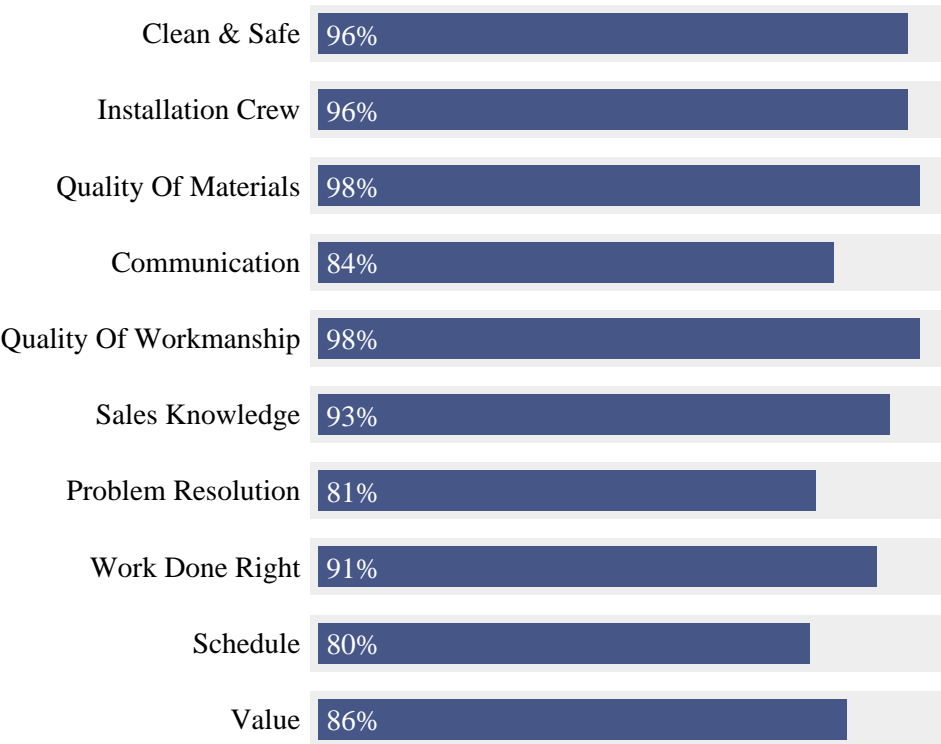


US Home Center, LLC



Customer Feedback Summary

Of 70 surveys sent, 45 were responded to



2050 Integrity Drive South
Columbus , OH 43209
800

GUILDMEMBER SINCE 2012

As a GuildQuality Guildmember, US Home Center, LLC relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of US Home Center, LLC in Columbus, OH; Grove, OH; Lancaster, OH; Westerville, OH; Delaware, OH; Pataskala, OH; Hilliard, OH; Hamilton, OH; New Albany, OH; Utica, OH; and 38 other cities in Ohio.

Recent Reviews & Published Comments

COMMENT Additional Comment May 07, 2014	Ron, the installer, was great.
COMMENT Additional Comment May 07, 2014	The installation went smoothly. I felt comfortable with the man that was here, and I felt comfortable with him being around my children. I like the walls.
COMMENT Additional Comment Feb 06, 2014	The gentleman that did the basement was wonderful !
COMMENT Additional Comment Dec 04, 2013	The installer. He made the install go smoothly and easy to do.

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COMMENT Additional Comment Dec 04, 2013	The installer was friendly, knowledgeable and very easygoing.
COMMENT Additional Comment Nov 18, 2013	The installer Ron was great
COMMENT Additional Comment Nov 18, 2013	Quality work and they helped coordinate the entire project including windows, plumbing, and floors.
COMMENT Additional Comment Oct 30, 2013	I would like to recognize Shawn OBrien and Mike Peck. Mike did a fantastic job as well.
COMMENT Additional Comment Oct 30, 2013	I was most satisfied with their cleanliness, product, and openness to answering questions.
COMMENT Additional Comment Oct 23, 2013	I would like to recognize Ron, the installer. He was very punctually, tidy, and professional. He was sure to keep us informed. We are very pleased.
COMMENT Additional Comment Oct 23, 2013	I was most satisfied with the installation of the walls. The basement looks great.
COMMENT Additional Comment Oct 16, 2013	The installer.
COMMENT Additional Comment Oct 16, 2013	I was most satisfied with the final completed look.
COMMENT Additional Comment Jun 10, 2013	Mike, the Project Manager was very helpful, professional, and knowledgeable.
COMMENT Additional Comment Jun 10, 2013	Sound absorption feature is terrific.
COMMENT Additional Comment Apr 03, 2013	It looks very nice and the materials and beautiful.

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- COMMENT
Additional Comment
Apr 01, 2013
- The crew that came out provided exceptional service as well as the supervisor that came down.
- COMMENT
Additional Comment
Apr 01, 2013
- I was satisfied with the quickness and ease of the system, and the look of it.
- COMMENT
Additional Comment
Apr 01, 2013
- The carpenter did everything I asked him to do.
- COMMENT
Additional Comment
Apr 01, 2013
- We were done in a week and a half - just excellent service.
- COMMENT
Additional Comment
Apr 01, 2013
- I was satisfied with the quickness of the job. They cleaned up and the whole basement looks excellent.
- COMMENT
Additional Comment
Mar 27, 2013
- I think that I am.
- COMMENT
Additional Comment
Mar 27, 2013
- My construction person Ron out of Marion, Ohio was very professional. He was good, he knew his stuff, and he could guide me if I was going to make an error in judgment. I worked very closely with him and I felt like he was excellent.
- COMMENT
Additional Comment
Mar 27, 2013
- I liked that they let me design it, but that they would also help guide me. Sometimes maybe they would have some information that I wasn't really considering that would make it less likely that things were going to get done exactly my way, and that was helpful. I had a lot of freedom within the bounds of what was practical and logistically possible. They guided me in those areas and I learned from the experience what parameters could be done and what things were impossible or would create problems.

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COMMENT

Additional Comment
Mar 27, 2013

I already have recommended them.

COMMENT

Additional Comment
Mar 21, 2013

Everybody from Greg to Jeff were very professional, it was a great all around experience.

COMMENT

Additional Comment
Mar 21, 2013

They exceeded my expectations. I've never done anything like this before and they made it easy, they were just fantastic.

COMMENT

Additional Comment
Mar 21, 2013

I was most satisfied with their overall efficiency - they did what they said they were going to do when they said they were going to do it without exception.

COMMENT

Additional Comment
Mar 21, 2013

I think the whole crew provided exceptional service.

COMMENT

Additional Comment
Mar 21, 2013

I was satisfied with all areas.