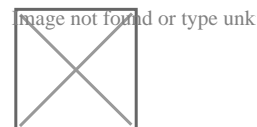
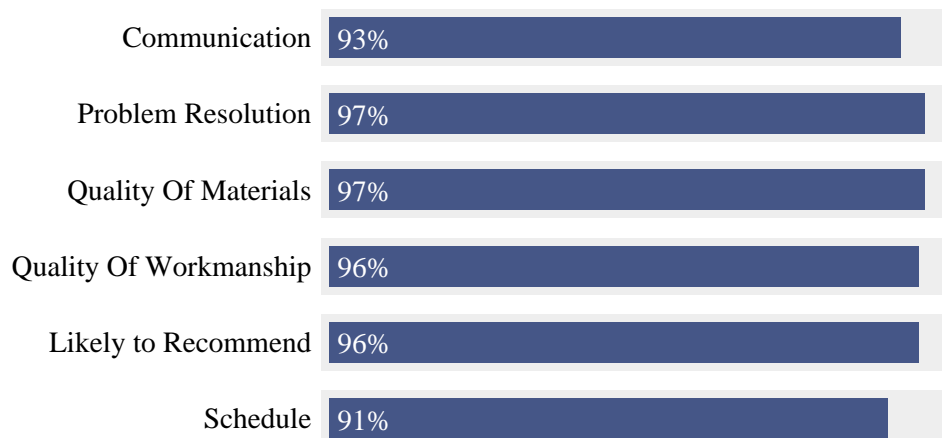


The Window & Door Centre



Customer Feedback Summary

Of 143 surveys sent, 79 were responded to



515 Hamilton Rd
London , ON N5Z 1S3
(519) 850-9170

GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, The Window & Door Centre relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of The Window & Door Centre in London, ON; Ilderton, ON; Thamesford, ON; Thorndale, ON; Wardsville, ON; Ingersoll, ON; Woodstock, ON; Southwold, ON; Mount Bydges, ON; Wallacetown, ON; and 2 other cities in Ontario.

Recent Reviews & Published Comments

REVIEW

Phillips M.
London, ON
Jul 14, 2020



I would not recommend using this company at all, we are still waiting for issues to be resolved and our installation started over a year ago.mark

REVIEW

Howard M.
London, ON
May 08, 2020



The windows were reasonably priced. It has improved the look of my house and can easily air out my home. Love the magnetic screens.

REVIEW

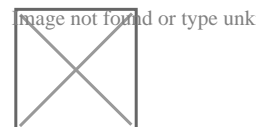
C.K.C.
London, ON
Apr 27, 2020



The Window and Door Company did an outstanding job installing our new windows. We previously had a leak in our old windows and when they put the new windows in they re-did the siding on our bedroom bay window. The new windows have not leaked since. They did a great job at cleanup as well. Except for the new windows there was no evidence that they had been there.

FEEDBACK REPORT *for*

The Window & Door Centre



REVIEW

Smith A.
London, ON
Apr 08, 2020



Luke and the rest of the guys were all very polite and knowledgeable. The installers cleaned up very well. There was an issue with a window and they were able to rectify it while they were here.

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REVIEW

Marry-Anne M.
London, ON
Apr 02, 2020



They were efficient.

GUILDMEMBER SINCE 2017

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REVIEW

McKie K.
London, ON
Apr 02, 2020



They're a quality company that responds to problems effectively.

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REVIEW

Lobodzinski B.
London, ON
Mar 31, 2020



I found the installers were efficient and quick. Also friendly and were confident in their role. The window we chose was recommended by the sales person and we are quite happy with it.

REVIEW

Gloin B.
London, ON
Apr 18, 2018



detroit they good work

COMMENT

Additional Comment
Apr 16, 2018

When the workers were here, they framed out using ruff edges. Joe (I think his name is Joe.) came in and fixed everything.

COMMENT

Additional Comment
Apr 06, 2018

I would like to recognize everyone and the ladies in the office for their exceptional service.

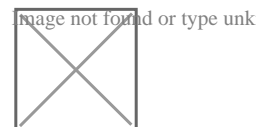
COMMENT

Additional Comment
Apr 06, 2018

I was satisfied with the installer who was particularly skilled and knowledgeable. I felt he did a great job in a very reasonable amount of time.

FEEDBACK REPORT *for*

The Window & Door Centre



REVIEW

Fountain H.
London, ON
Apr 06, 2018



We were very satisfied with the workmanship. We are enjoying our new door very much. I will use them again in the future and also recommend them.

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(519) 850-9170

REVIEW

Claire B.
London, ON
Apr 02, 2018



Very professional and reasonably priced!

GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, The Window & Door Centre relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

James D.
London, ON
Mar 30, 2018



Professional service and excellent, neat installation. Super happy with the finished product.

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COMMENT

Additional Comment
Mar 13, 2017

We have always been satisfied with them. We probably will have more projects coming up in Spring and Summer and we will contact them when those happen.

COMMENT

Additional Comment
Mar 13, 2017

The quality of their work and their customer service is fantastic.

COMMENT

Additional Comment
Mar 13, 2017

The installation guys were exceptional.

COMMENT

Additional Comment
Mar 13, 2017

I am the most satisfied with the installation crew and the dialog between them, the office and us.

REVIEW

Ed K.
London, ON
Mar 13, 2017



The whole thing was a great experience.

REVIEW

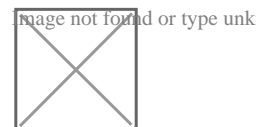
Barb G.
London, ON
Mar 09, 2017



We were very pleased.

FEEDBACK REPORT *for*

The Window & Door Centre



COMMENT

Additional Comment
Mar 07, 2017

The lady that answered the phone, I forget her name, was very courteous and professional.

515 Hamilton Rd
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(519) 850-9170

REVIEW

Steve H.
London, ON
Mar 07, 2017

They were very professional and thorough.



COMMENT

Additional Comment
Mar 03, 2017

The communication, the workmanship was great. They kept in contact with me during the whole time.

GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, The Window & Door Centre relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

John C.
London, ON
Feb 27, 2017

I was very satisfied with the work that was done.



REVIEW

Bob S.
Thamesford, ON
Feb 27, 2017

I will be using again within the next couple months. I have a few more windows I want to get installed.

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REVIEW

Chris G.
London, ON
Feb 25, 2017

Their customer service wasn't professional. The quality of the product is good but the customer service and the workmanship are questionable.

