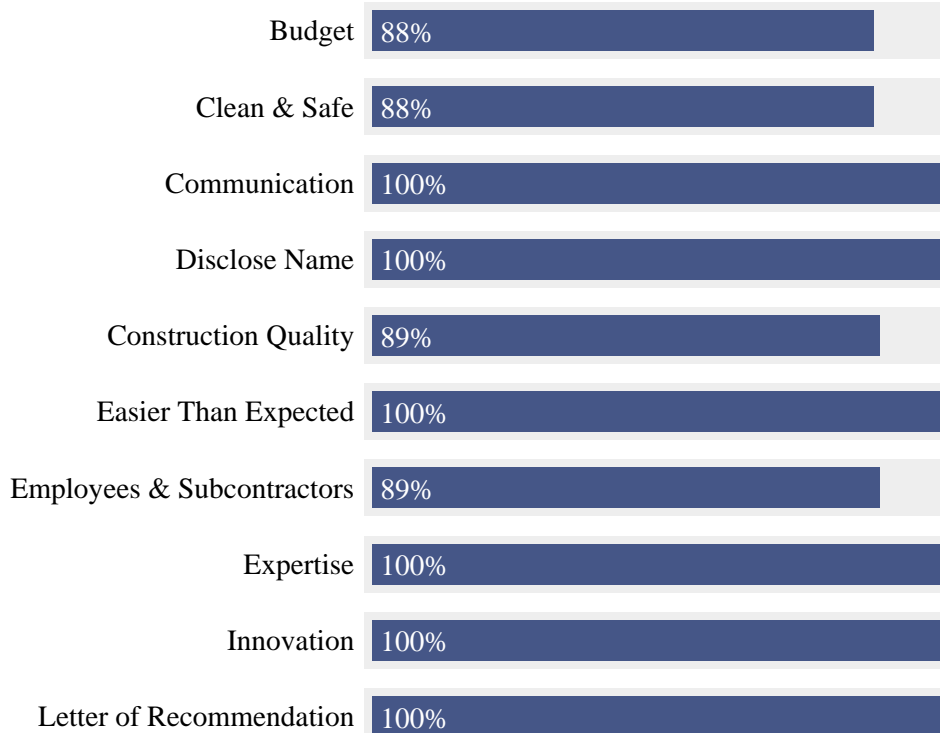


GUILDMEMBER SINCE 2006

As a GuildQuality Guildmember, Southeastern Family Homes, Inc relies on our customer surveying to help them deliver an exceptional customer experience.

Customer Feedback Summary

Of 21 surveys sent, 9 were responded to



Recent Reviews & Published Comments

REVIEW

Zaid
Evans, GA
Oct 10, 2018
★★★★★

We have had nothing but good things to say about Southeastern Family Homes! They are a quality builder with quality customer service. They have become our 2nd family in a way, and are still in touch with us to this very day. We would definitely recommend them to any one of our friends or family and if we ever decide to build again we already know who we will call!

COMMENT

Additional Comment
Jun 27, 2018

Met them on site while looking for lots.

FEEDBACK REPORT *for*
Southeastern Family Homes, Inc

2743 Perimeter Pkwy
Augusta , GA 30909
(706) 373-1743

GUILDMEMBER SINCE 2006

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COMMENT

Additional Comment
Jun 17, 2018

We are very satisfied with our move to the The Cottages in River Island and are glad the we made it. The neighbors are very friendly and everyone fits right in. We are looking forward to The Developer completing work on the Green Areas as indicated on the conceptual drawings that we were shown before contract signing.

COMMENT

Additional Comment
Jun 17, 2018

SEFH was very good with conventional residential construction requirements. More of a learning experience with electronic devices such as Smart Thermostat and Electronic deadbolt lock.

COMMENT

Additional Comment
Jun 17, 2018

SEFH did an excellent job of meeting a very aggressive start-to-finish construction schedule of four months

COMMENT

Additional Comment
Jun 17, 2018

We did not receive accurate and timely cost reports for much of the project. We did not receive our final costs until two days before closing. The additional \$\$ for "Add-ons and Overages" was substantially more than we had expected it to be based on the information received prior to that date.

COMMENT

Additional Comment
Jun 17, 2018

I was generally very satisfied with the quality of materials and workmanship. Areas needing improvement are in installation of roofing (exposed nail heads, damaged shingles and "varmint" sized holes at the fascia returns) and correct sizing of the underground drain lines from the downspouts.

COMMENT

Additional Comment
Jun 17, 2018

The site was also maintained in a clean and safe condition. Excellent

COMMENT

Additional Comment
Jun 17, 2018

Timely and accurate cost reporting and items mentioned in (5) above.

FEEDBACK REPORT *for*
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COMMENT
Additional Comment
Jun 17, 2018
Schedule compliance and communications from builder during construction.

COMMENT
Additional Comment
Jun 17, 2018
From the yard signs in the Cottages Section of River Island.

COMMENT
Additional Comment
Apr 19, 2006
There were some things that we had to really discuss to get completed the way it was originally agreed to, i.e., a linen closet door that the A/C contractor put where the door had to be, it took a big argument to resolve it.

COMMENT
Additional Comment
Apr 19, 2006
It was terrible, I had to clean up trash and wood stuff myself.