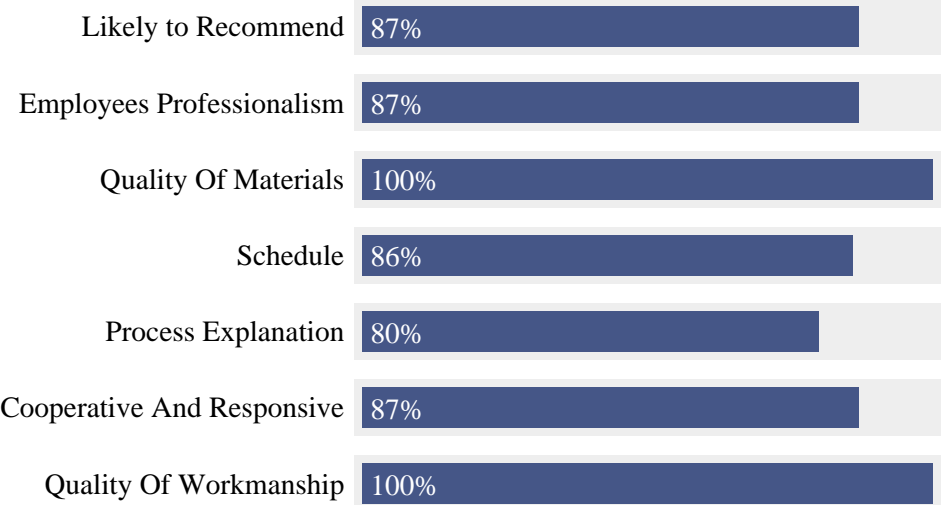


FEEDBACK REPORT for
ServPro of Citrus Heights/Roseville/Carmichael



Customer Feedback Summary

Of 64 surveys sent, 15 were responded to



701 Del Paso Rd.
Sacramento , CA 95834
(916) 966-2601

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, ServPro of Citrus Heights/Roseville/Carmichael relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of ServPro of Citrus Heights/Roseville/Carmichael in Roseville, CA; Sacramento, CA; Folsom, CA; Rocklin, CA; Davis, CA; Woodland, CA; Placerville, CA; Stockton, CA; Loomis, CA; El Dorado Hills, CA; and 16 other cities in California and Oregon.

Recent Reviews & Published Comments

COMMENT

Additional Comment
Nov 02, 2015

Allstate was quick, responsive and easy to work with. Monique Becker, our contents adjuster was superb. Despite our loss, the claims adjusting process was a very pleasant experience. ServPro was terrific. They did a great job cleaning our home! I highly recommend the Citrus Height franchise. They really strive to please their customers.

REVIEW

Peter D.
Davis, CA
Oct 08, 2015



The worst repair job we have ever had. I would never recommend this company to anybody, ever. They need to come back and correct their mistakes. They promised us that they would restore our kitchen to its original condition, but the work they did isn't anything like the original work. Thoroughly disgusted.

FEEDBACK REPORT *for*
ServPro of Citrus Heights/Roseville/Carmichael



COMMENT

Additional Comment
Aug 03, 2015

would tell anyone what a good job they did

COMMENT

Additional Comment
Aug 03, 2015

most satisfied with contractor and his workers

COMMENT

Additional Comment
Jul 14, 2015

I loved working with Nathan and Phyllis and the rest of the crew. This whole experience of dealing with a fire is a nightmare, but your company has been a bright spot in the process.

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