Customer Feedback Summary

Of 565 surveys sent, 180 were responded to



Recent Reviews & Published Comments

REVIEW

Tim L. Milford, OH Aug 22, 2019

REVIEW

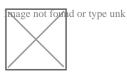
Carol B. Bethel, OH Jul 26, 2019

REVIEW

Tom T. Cincinnati, OH Jul 23, 2019 Bill Anderson is the best, the best, the BEST! I would recommend him to everybody. He is very good.

Bob Henrey was extremely professional and knowledgeable in his product and conduct. He and his crew worked very hard to give me a quality job well done.

Katina was extremely knowledgeable and helpful in getting our claimed approved.



7725 Colerain Ave, Ste 206 Cincinnati , OH 45239 (513) 448-1230 securedroofing.com

GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, Secured Roofing relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Secured Roofing in Cincinnati, OH; Harrison, OH; Independence, KY; Williamsburg, OH; Norwood, OH; Blanchester, OH; Hamilton, OH; Mt. Orab, OH; Amelia, OH; Mt Orab, OH; and 107 other cities in Kentucky, Ohio, Indiana, Illinois, Missouri, and 1 other state.



REVIEW

Jason B. Bethel, OH Jul 16, 2019

REVIEW

Marcy V. Concinnati, OH Jul 10, 2019

REVIEW

Rhonda D. Cincinnati, OH Jul 05, 2019

REVIEW

Claude C. Delhi, OH Jul 03, 2019

REVIEW

Kevin M. Cincinnati, OH Jul 03, 2019

REVIEW

Brian G. Cincinnati, OH Jul 02, 2019

REVIEW

Mario G. Loveland, OH Jun 18, 2019 THEY DID A GREAT JOB. MY ROOF LOOKS AND FUNCTIONS EXCELLENT SINCE THEY REPLACED.

I left for work and had a new roof when I returned. Everything was cleaned up and looked great.

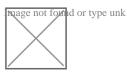
The siding looks good and I'm mostly satisfied.

Vince was exceptionally professional and intervened well with the insurance company to get us the best service.

I want to thank them for stepping me through the process. Without them, I wouldn't have been able to get this roof.

I had a great experience. I thought that everything was great. Richard did a great job working with my insurance and the finished result looks great. It is nicer than the original roof.

They exceeded all of my expectations. They were professional, efficient and better than what I had expected.



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REVIEW

Robert Y. Cincinnati, OH Jun 05, 2019

REVIEW

Robert S. Westchester, OH May 24, 2019

REVIEW

Dianna S. Amelia, OH May 23, 2019

REVIEW

Debbie M. Madeira, OH Apr 29, 2019

REVIEW

Dan T. Madeira, OH Apr 03, 2019

REVIEW

Darrell B. Greenville, OH Feb 10, 2019

REVIEW

Ricky R. Fairfield, OH Jan 24, 2019 They did a great job and helped me with my Insurance claim. Joel Keitel did a superior job. I would recommend Secured Roofing to anyone. This is a quality company.

Bill the rep was very professional and accommodating.

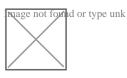
We were very happy with the service and product. We would highly recommend them our friends and family.

I was so impressed by Dan Begley and his crew. I have never seen people work so hard. It was strictly business and no fooling around. They were just on it.

I do not recommend!

Very professional work, done in a timely fashion, I am very satisfied with the roof removal and installation.

Jacob the salesperson was very professional, personable, and helpful. The installation went very quickly. The product looks great on the house.



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REVIEW

John M. Bethel, OH Jan 23, 2019

REVIEW

Joshua W. Hamilton, OH Nov 19, 2018

REVIEW

Gordon R. Hamilton, OH Nov 13, 2018

REVIEW

Margie C. Cincinnati, OH Aug 16, 2018

REVIEW

Mike S. Cincinnati, OH Aug 16, 2018

REVIEW

Tracy R. Ft Mitchel, KY Aug 16, 2018

REVIEW

Peggy M. West Harrison, IN Jun 01, 2018 Out of everyone that we had bids from, Secured Roofing had good quality materials and their bid was cheaper than the other companies that came out.

The service and quality was excellent.

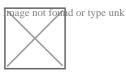
Welcome to come by my house and look at my roof if you would like.

Bill Anderson was extremely helpful and professional.

Vince was extremely helpful to me. I did not think I could get a new roof but he helped me with my insurance company. He saved me a lot of money. He was very helpful.

Vence with Secured Roofing made our insurance claim process easy and the quality of their work was first rate.

They did really well! They stayed up on what they were supposed to and did the job right. I would recommend them to someone else.



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REVIEW

Valinchia D. Blanchester, OH Jun 01, 2018

REVIEW

Bobby N. Mt. Orab, OH May 29, 2018

REVIEW

Dave C. Hamersville, OH May 29, 2018

REVIEW

Allen S. Mt Orab, OH May 23, 2018

REVIEW

AI V. Cincinnati, OH May 04, 2018

REVIEW Lori N. norwood, OH May 04, 2018

I am very satisfied.

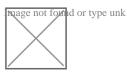
Great communication back and fourth. They got it up and done within 3 days.

This was a repair job from storm damage. All work was done quickly and properly

Secured roofing replaced our roof after damage from a major wind storm and hailstorm. They worked with the insurance company and obtained information needed as well as approval on our behalf. Upon approval they not only effectively did their job, but they did it well. I would use them again if I ever was in the position to do so.

They walked us through everything it was perfect!

They wouldn't put anything in writing for a bid and they changed their phone numbers halfway through the job, so it was hard to reach anybody. It was not what I would have expected from a company that has been in business for as long as they have.



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