

FEEDBACK REPORT *for*  
**Rolyn Companies**

5706 Frederick Avenue  
Rockville , MD 20852  
(800) 808-1553

REVIEW

Keith L.  
Hendersonville, NC  
Apr 18, 2018



Work was done as described and in timely manner after approval.

**GUILDMEMBER SINCE 2015**

As a GuildQuality Guildmember, Rolyn Companies relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

Kerry D.  
Parkland, FL  
Jul 07, 2017



The foreman did a great job. There was high professionalism throughout the entire process. They answered any questions I ever had. If I needed to contact them, they were always available. I would definitely recommend anyone to use them. They are a great company and a great fit for us.

REVIEW

Amy L.  
Asheville, NC  
May 31, 2017



I really appreciated John, the main person that came out. He advocated for me even when the insurance was making it difficult. He was really on my side. The insurance would say they could only use half of the brick, and John would say no, we need to do all brick.

REVIEW

Valarie W.  
Douglasville, GA  
Jul 30, 2016



Very nice group of people, in person and over the phone. the office people were great as well....

REVIEW

Donald B.  
Candler, NC  
Jul 11, 2016



Their work was very well done. They kept in touch with us, and did their work on time.

REVIEW

Nancy P.  
Brevard, NC  
May 10, 2016



The manager made sure that everything went smoothly with our project. Rolyn Companies did a great job.

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REVIEW

Ibrahim S.  
Rockville, MD  
Apr 05, 2016



Project manager was extremely qualified and attentive to detail. Workers were a disappointment, the project dragged on for months, multiple callbacks were required to resolve issues. Great intentions , planning, experience, but the end result was less than expected.

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REVIEW

James W.  
Sharon Hill, PA  
Feb 06, 2016



I relocated to FL right after my house fire that I agreed to before the fire occurred. I was going to list my house anyway. I explained to Eric and Chris, their reps, that I needed this house done so I could list it. After numerous delays by their doing, permits not completed correctly, insufficient equipment used to fumigate house, etc. my homeowners had to pay even more for a rental house for my family in PA while the house was renovated. The house was rushed to be finished in 6 weeks and it shows in the feedback we have received from prospective buyers. It's costs me thousands and the house is still listed. We met with the Roslyn vendor, Lowe's, in July and picked out sinks, carpet, etc and in late September they said they did not have any of that info while Allstate was quick to remind us the house had to be done by the end of September. It was not done of course. Use another contractor if I were you. I guess I had to wait for Chris, the project manager, get done all his vacation time in June and July before they really started to do some work in late August. It was a shame I was in FL so we could not stay on top of them but while the cat's away, the mice will play I guess.

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David G.  
Philadelphia, PA  
Sep 04, 2015



The only problem that we had was that the work at my house was stopped so they could go to another job. However, they came back and finished on time. That was my only concern. The quality of the work was excellent, and Alex was excellent. I would gladly recommend them.

**GUILDMEMBER SINCE 2015**

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REVIEW

Y.B.G.  
Gaithersburg, MD  
Aug 13, 2015



Very professional associates and great work to restore my basement. Thanks again.