

## FEEDBACK REPORT *for* Remodel Direct



### COMMENT

Additional Comment  
Sep 14, 2017

I would like to recognize the head work that did the work both days. Also, my wife enjoyed working with Mr. Kincaid - I think his name was Jeff. He was very helpful, very knowledgeable, and really customer orientated. He seemed like he knew what was going on. You asked him a question and he knew the answer. He didn't have to go anywhere else.

4000 Hollywood Blvd,  
Suite 555-S  
Hollywood , FL 33201  
(770) 329-1698

### GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, Remodel Direct relies on our customer surveying to help them deliver an exceptional customer experience.

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Sep 14, 2017

I think the best thing I felt was that one of the individuals who actually did the work (the head person) was here both days they were here - he was very professional and courteous. I thought he was a really good guy and did a very good job.

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Sep 14, 2017

At this time, no. I have an older sister and she hasn't come over to take a look at it, but I know she had a little bit of work done in one of her bathrooms. If she seemed interested or one of her other friends might be interested in having the same thing done, I would not hesitate to give them the company name.

### COMMENT

Additional Comment  
Sep 05, 2017

I would like to recognize Joe for his exceptional service.

### COMMENT

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Sep 05, 2017

No, they're amazing!

### COMMENT

Additional Comment  
Sep 05, 2017

The communication and timeliness was awesome!

### COMMENT

Additional Comment  
Aug 30, 2017

I was most satisfied with the friendliness of the service guys.