CUSTOMER FEEDBACK REPORT *for*

PureTree Construction, LLC

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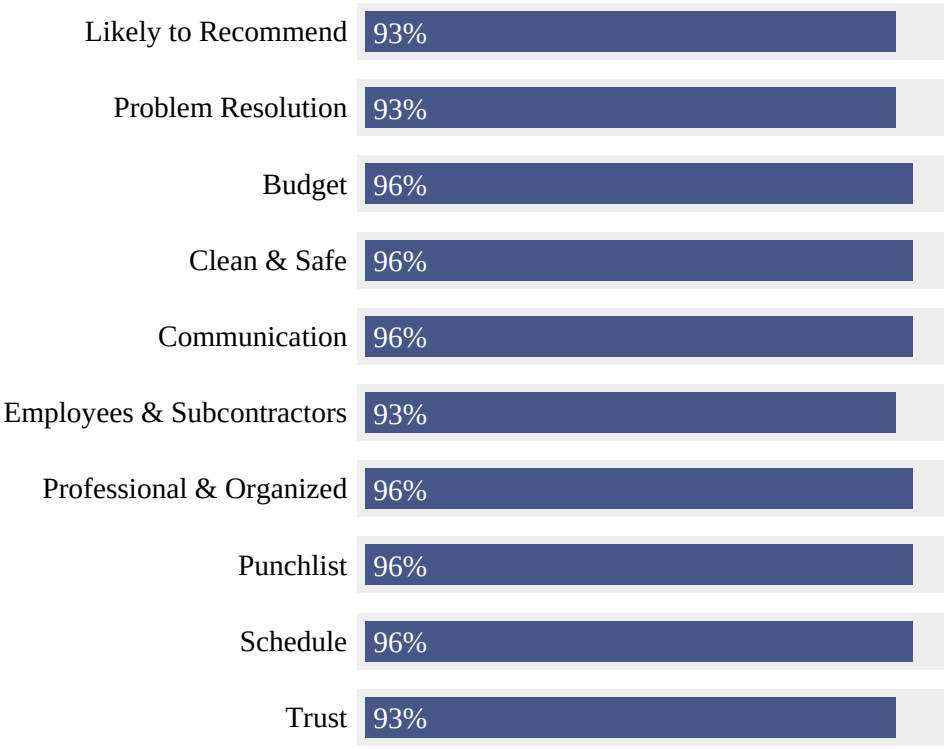
Customer Feedback Summary

Of 46 customers surveyed, 29 responded



343 London Road FM 43
Corpus Christi , TX 78415
(361) 461-5254
www.puretree.co

GUILDMEMBER SINCE 2018

As a GuildQuality Guildmember, PureTree Construction, LLC relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of PureTree Construction, LLC in Corpus Christi, TX; Portland, TX; Port Aransas, TX; San Antonio, TX; Corpus Christii, TX; Port A, TX; Taft, TX; and Corpus Chrisit, TX.

Recent Reviews & Published Comments

COMMENT
Additional Comment
Mar 08, 2018

Quality of material used, professionally

COMMENT
Additional Comment
Mar 06, 2018

They always exceed my expectations.

COMMENT
Additional Comment
Mar 06, 2018

I heard about PureTree Construction through word of mouth.

REVIEW
Nicole B.
Corpus Christi, TX
Mar 06, 2018

They always deliver what they say they are going to do.

Visit www.guildquality.com to learn more about the customer feedback in this report. Visit www.puretree.co for more about PureTree Construction, LLC.

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COMMENT
Additional Comment
Mar 06, 2018

They worked hard and did not take breaks. They got the job done. I was satisfied with their work ethic.

REVIEW
Shane D.
Corpus Christi, TX
Mar 06, 2018
★★★★★

I highly recommend them. They were very professional. James was very knowledgeable.

COMMENT
Additional Comment
Mar 01, 2018

HomeAdvisor brought them up as a recommendation. I then researched PureTree Construction, LLC through social media.

REVIEW
Andy F.
Corpus Christi, TX
Mar 01, 2018
★☆☆☆☆

Do not use this company.

REVIEW
Denny D.
Corpus Christi, TX
Feb 27, 2018
★★★★★

These guys do an excellent job. Even in the wake of Harvey when everyone was up to their elbows in alligators, PureTree found time to look into my little projects quickly and efficiently.

COMMENT
Additional Comment
Feb 27, 2018

I would and have recommended them to everyone!

COMMENT
Additional Comment
Feb 27, 2018

Everything! Knowledge of each project, professionalism, courtesy and quality.

COMMENT
Additional Comment
Feb 27, 2018

I am a repeat customer now for several years but originally from Home Advisor.

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COMMENT Additional Comment Feb 26, 2018	James and his crew always does an excellent job no matter what it is, and I won't use anyone else but PureTree. If they are busy on another project, I have no problem at all waiting until he can get to my project. It is much better to wait knowing you will get excellent work than it is to try an unknown company. I'm saving money now for several more Home projects for James to do, as I know he'll do them right!
COMMENT Additional Comment Feb 26, 2018	The survey is not working as an HTML. I converted it to a pdf file. The numbers still cannot be checked, but now I can leave a written rating.#1 is 4
COMMENT Additional Comment Feb 26, 2018	#2 is 4
COMMENT Additional Comment Feb 26, 2018	#3 is 4
COMMENT Additional Comment Feb 26, 2018	#4 is 4
COMMENT Additional Comment Feb 26, 2018	#5 is 4
COMMENT Additional Comment Feb 26, 2018	#6 is 4
COMMENT Additional Comment Feb 26, 2018	#7 is 4
COMMENT Additional Comment Feb 26, 2018	#8 is 4
COMMENT Additional Comment Feb 26, 2018	#9 is 4

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COMMENT
Additional Comment
Feb 26, 2018

#10 is 4 most definitely. James always gives me quality work and stays within budget.

COMMENT
Additional Comment
Feb 26, 2018

#11 is 4

COMMENT
Additional Comment
Feb 26, 2018

#12 is 4

COMMENT
Additional Comment
Feb 26, 2018

This situation did not occur. I was always pleased with their work and met my expectations, if not exceeding them.

COMMENT
Additional Comment
Feb 26, 2018

James always listened carefully to what I needed done and walked the jobs out with me. We kept in touch during the workday to keep me updated on their progress on several large home projects.

COMMENT
Additional Comment
Feb 26, 2018

I'm not exactly sure as I have been using James and his company long before they even changed the company name some years ago. It may have been through the Home Advisor, but I'm not sure about that.

COMMENT
Additional Comment
Feb 26, 2018

#13 is 4

REVIEW
Prakarash P.
Corpus Christii, TX
Feb 26, 2018

Keep up the good work, excellent work.

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GUILD QUALITY