# Customer Feedback Summary

Of 46 surveys sent, 29 were responded to



# Recent Reviews & Published Comments

Quality of material used, professionally

Additional Comment Mar 08, 2018

COMMENT

COMMENT

Additional Comment Mar 06, 2018

COMMENT

Additional Comment Mar 06, 2018

### REVIEW

Nicole B. Corpus Christi, TX Mar 06, 2018 They always exceed my expectations.

I heard about PureTree Construction through word of mouth.

They always deliver what they say they are going to do.



343 London Road FM 43 Corpus Christi, TX 78415 (361) 461-5254 www.puretree.co

# **GUILDMEMBER SINCE 2018**

As a GuildQuality Guildmember, PureTree Construction, LLC relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of PureTree Construction, LLC in Corpus Christi, TX; Portland, TX; Port Aransas, TX; San Antonio, TX; Corpus Christii, TX; Port A, TX; Taft, TX; and Corpus Chrisit, TX.

Page 1 of 4



### COMMENT

Additional Comment Mar 06, 2018

#### REVIEW

Shane D. Corpus Christi, TX Mar 06, 2018

#### COMMENT

Additional Comment Mar 01, 2018

### REVIEW

Andy F. Corpus Christi, TX Mar 01, 2018

# REVIEW

Denny D. Corpus Christi, TX Feb 27, 2018

### COMMENT

Additional Comment Feb 27, 2018

# COMMENT

Additional Comment Feb 27, 2018

# COMMENT

Additional Comment Feb 27, 2018 They worked hard and did not take breaks. They got the job done. I was satisfied with their work ethic.

I highly recommend them. They were very professional. James was very knowledgeable.

HomeAdvisor brought them up as a recommendation. I then researched PureTree Construction, LLC through social media.

Do not use this company.

These guys do an excellent job. Even in the wake of Harvey when everyone was up to their elbows in alligators, PureTree found time to look into my little projects quickly and efficiently.

I would and have recommended them to everyone!

Everything! Knowledge of each project, professionalism, courtesy and quality.

I am a repeat customer now for several years but originally from Home Advisor.



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| COMMENT<br>Additional Comment<br>Feb 26, 2018 | James and his crew always does an excellent job no<br>matter what it is, and I won't use anyone else but<br>PureTree. If they are busy on another project, I have<br>no problem at all waiting until he can get to my<br>project. It is much better to wait knowing you will get<br>excellent work than it is to try an unknown company.<br>I'm saving money now for several more Home<br>projects for James to do, as I know he'll do them right! |
|---|--|
| COMMENT<br>Additional Comment<br>Feb 26, 2018 | The survey is not working as an HTML. I converted it to a pdf file. The numbers still cannot be checked, but now I can leave a written rating.#1 is 4  |
| COMMENT<br>Additional Comment<br>Feb 26, 2018 | #2 is 4  |
| COMMENT<br>Additional Comment<br>Feb 26, 2018 | #3 is 4  |
| COMMENT<br>Additional Comment<br>Feb 26, 2018 | #4 is 4  |
| COMMENT<br>Additional Comment<br>Feb 26, 2018 | #5 is 4  |
| COMMENT<br>Additional Comment<br>Feb 26, 2018 | #6 is 4  |
| COMMENT<br>Additional Comment<br>Feb 26, 2018 | #7 is 4  |
| COMMENT<br>Additional Comment<br>Feb 26, 2018 | #8 is 4  |
| COMMENT<br>Additional Comment<br>Feb 26, 2018 | #9 is 4  |



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#### COMMENT

Additional Comment Feb 26, 2018

#### COMMENT

Additional Comment Feb 26, 2018

COMMENT Additional Comment

# Feb 26, 2018

Additional Comment Feb 26, 2018

### COMMENT

Additional Comment Feb 26, 2018

### COMMENT

Additional Comment Feb 26, 2018

# COMMENT

Additional Comment Feb 26, 2018

### REVIEW

Prakarash P. Corpus Christii, TX Feb 26, 2018 #10 is 4 most definitely. James always gives me quality work and stays within budget.

#11 is 4

#12 is 4

This situation did not occur. I was always pleased with their work and met my expectations, if not exceeding them.

James always listened carefully to what I needed done and walked the jobs out with me. We kept in touch during the workday to keep me updated on their progress on several large home projects.

I'm not exactly sure as I have been using James and his company long before they even changed the company name some years ago. It may have been through the Home Advisor, but I'm not sure about that.

#13 is 4

Keep up the good work, excellent work.



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