



FEEDBACK REPORT *for*

Pure Water Pool & Spa, Inc.

REVIEW

Krista M.
La Mesa, CA
Aug 18, 2018



I love Laura. She gets back to me and is really sweet. I am very happy with the whole team.

REVIEW

Mari W.
Spring Valley, CA
Aug 18, 2018



Pure Water saved my pool. They are always quick to respond and always available. I would recommend them to anybody.

REVIEW

Lise W.
La Jolla, CA
Aug 18, 2018



I have used other pool companies and this is by far the most professional and upfront company that I have ever used.

REVIEW

Dean J.
San Diego, CA
Aug 16, 2018



We are first-time pool owners, and really did not know anything about pools or pool maintenance. PWP&S has been extremely helpful to us, and extremely patient with lots of what must seem like really elementary questions. The owners and employees are the nicest people, always making us feel like we are important to them.

PO Box 1306
Jamul , CA 91935
(619) 669-6736

GUILDMEMBER SINCE 2018

As a GuildQuality Guildmember, Pure Water Pool & Spa, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Pure Water Pool & Spa, Inc. in San Diego, CA; La Mesa, CA; Chula Vista, CA; El Cajon, CA; Santee, CA; Spring Valley, CA; La Jolla, CA; and Lakeside, CA.



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REVIEW

Kim P.
San Diego, CA
Aug 15, 2018



I have been using Pure Water Pool & Spa for about a year and couldn't be happier. After servicing the pool myself for the first two years I decided it was time to hire a pool service company. I called a few different pool companies but after speaking with the owners of Pure Water Pool and Spa, Laura and Robert Hill, I scheduled an appointment to have them come out for an initial consultation. Both Laura and Robert arrived for the consultation and they couldn't have been friendlier, more professional or easier to deal with. I decided to use their company and never looked back. Anytime I have every called or had an issue related to the pool, they were responsive, attentive, and always took care of the problem.

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REVIEW

Peter E.
El Cajon, CA
Aug 15, 2018



Before we found Pure Water Pool & Spa, we had been through several pool maintenance companies -- none of which were very professional. They missed schedules, let the chemicals get out of balance, and didn't know how to work our new Pentair controller and chlorinator. Pure Water Pool & Spa is a breath of fresh air -- they are 100% professional and knowledgeable about pools, spas, and all the latest equipment. They are always right on schedule and they keep our pool always looking great. Since hiring them, we've never had a problem, and they have my highest recommendation.

REVIEW

Katie W.
Lakeside, CA
Aug 15, 2018



We love Pure Water Pool & Spa! They have done an excellent job in maintaining our pool and always do a great job in educating us about what they are doing. Service is always courteous, timely and professional.