

CUSTOMER FEEDBACK REPORT *for* Premier Pools & Spas of Southern Florida



REVIEW

Andrea B.
Fort Pierce, FL
Aug 27, 2020



We got a beautiful pool, they just need to work on their customer service skills.

806 S. Military Trail
Deerfield Beach , FL 33442
(954) 637-0707

REVIEW

Matthew R.
Port Saint Lucie, FL
Aug 27, 2020



I wouldn't recommend Premier Pools and Spas to my worst enemy, no one should have to suffer through a project they run. Ever! Eventhough we are happy with the finished project, as the customer, I should not have to oversee more of the project management than the company.

GUILDMEMBER SINCE 2019

As a GuildQuality Guildmember, Premier Pools & Spas of Southern Florida relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

Robert S.
Port St Lucie, FL
Jul 28, 2020



Premier Pools had a colossal failure to adequately communicate with their customer. They have not met their promised expectations with respect to the management of the project. The burden was completely on the customer to follow up and to proceed in getting permitting done. It was a horrible experience working with this national company of premier pools.

We have surveyed customers on behalf of Premier Pools & Spas of Southern Florida in Fort Pierce, FL; Lake Worth, FL; Port Saint Lucie, FL; Davie, FL; Loxahatchee Groves, FL; Royal Palm Beach, FL; Boynton Beach, FL; Port St Lucie, FL; Palm City, FL; and Cloud Lake, FL.

REVIEW

Kelly P.
Boynton Beach, FL
Aug 08, 2019



Worst pool company I have ever dealt with and this is the 5th pool I have had.

REVIEW

Mario T.
Lake Worth, FL
Jul 16, 2019



I am extremely satisfied with my pool. Premier Pools and Spa pay a great attention to detail; plus they had their priorities in order and got the job done.