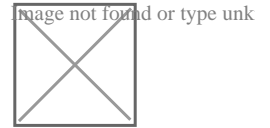
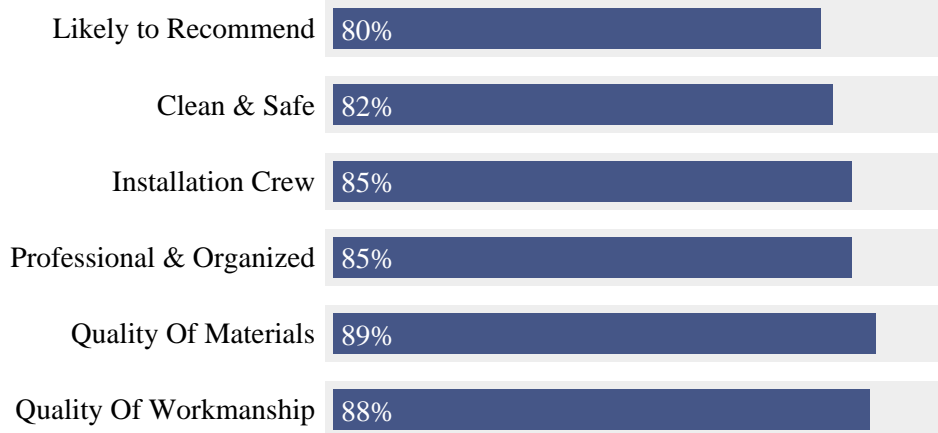


FEEDBACK REPORT *for*
Premier Pools & Spas (Corporate)



Customer Feedback Summary

Of 3,271 surveys sent, 1,400 were responded to



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Recent Reviews & Published Comments

REVIEW

Rich C.
Placerville, CA
Jan 09, 2021



Outstanding presentation and sales guidance. The construction crew overall was 5 star. The finished product is another 5 star. We are very happy.

REVIEW

Michael S.
Elk Grove, CA
Dec 19, 2020



They exceeded my expectations. They promised it by my wife's birthday on the 4th of July and they delivered.

REVIEW

Rodolfo G.
Elk Grove, CA
Dec 02, 2020



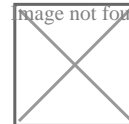
I am extremely happy with the quality of work. We love our pool.

REVIEW

Lorraine M.
Roseville, CA
Nov 25, 2020



They were wonderful! I would highly recommend Dan for his knowledge and accommodating the customer and their plans.



FEEDBACK REPORT *for* Premier Pools & Spas (Corporate)

REVIEW

Kelly B.
Collegetown, PA
Nov 10, 2020
★★★★★

Pre work and planning were great. Once digging started, overall communication decreased. Our back yard was left a mess (pieces of concrete, debris, cigarette butts and 2 wires not buried). Even after reaching out numerous times, issues were not resolved.

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REVIEW

Marwan A.
Carmichael, CA
Oct 15, 2020
★★★★★

Their design was good, the details and the finishing are suboptimal.

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REVIEW

MITCH B.
Lincoln, CA
Oct 13, 2020
★★★★★

It is an amazing pool. They did a great job and exceeded our expectations.

REVIEW

M.J.T.
Rocklin, CA
Oct 12, 2020
★★★★★

The sales and supervising team at Premiere Pools and Spas are amazing. They communicate very well with the customer and follow through with what they say they are going to do.

REVIEW

Roseann H.
Lone, CA
Oct 12, 2020
★★★★★

Great company to work with, job got done early, everyone was professional & easy to deal with and we were kept apprised during the entire project of what was coming next, etc. Highly recommend them !!

REVIEW

J.S.O.
Lincoln, CA
Oct 02, 2020
★★★★★

On our project, our salesman, project supervisor and the supervisor in charge of pouring the deck. The entire team that worked on our project was fantastic! Along with the results!

REVIEW

John D.
El Dorado Hills, CA
Sep 30, 2020
★★★★★

I think Premier Pools & Spas did a good job. They ran into some challenges but they overcame them. In the end I am very happy with what we got. I recommend them to anyone looking to put a pool in.



FEEDBACK REPORT *for* Premier Pools & Spas (Corporate)

REVIEW

Michelle L.
Pilot Hill, CA
Sep 30, 2020
★★★★★

We love our pool. They did as great job.

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REVIEW

Mark S.
El Dorado Hills, CA
Sep 18, 2020
★★★★★

I was very pleased with the service and final product. I would recommend Premier Pools & Spas to anyone considering building a pool.

REVIEW

Jeff S.
Sutter Creek, CA
Sep 17, 2020
★★★★★

Premier Pools & Spas were very professional and knowledgeable. They got the job done and kept it clean. I couldn't be more satisfied with the experience.

REVIEW

Rick C.
El Dorado Hills, CA
Sep 17, 2020
★★★★★

They are an outstanding company with outstanding ownership. I highly recommend.

REVIEW

Eric L.
Manteca, CA
Sep 17, 2020
★★★★★

They did an amazing job and I would definitely refer them to anyone!

REVIEW

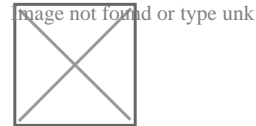
Regina C.
Sacramento, CA
Sep 17, 2020
★★★★★

I was very happy with their service!

REVIEW

Jacob S.
Montgomery, TX
Sep 01, 2020
★★★★★

The whole Premier team we dealt with was excellent; they did a wonderful job. We are happy with the outcome.



FEEDBACK REPORT *for* Premier Pools & Spas (Corporate)

REVIEW

Andrea B.
Fort Pierce, FL
Aug 27, 2020
★★★★★

We got a beautiful pool, they just need to work on their customer service skills.

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REVIEW

Matthew R.
Port Saint Lucie, FL
Aug 27, 2020
★★★★★

I wouldn't recommend Premier Pools and Spas to my worst enemy, no one should have to suffer through a project they run. Ever! Eventhough we are happy with the finished project, as the customer, I should not have to oversee more of the project management than the company.

REVIEW

Brian M.
Vacaville, CA
Aug 21, 2020
★★★★★

They are the absolute best in the business.

REVIEW

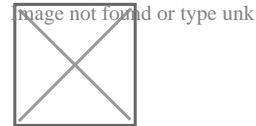
Richard T.
Vacaville, CA
Aug 21, 2020
★★★★★

They finished ahead of schedule and were very responsive to all my questions during the project. They were great.

REVIEW

Austin B.
Moreno Valley, CA
Aug 20, 2020
★★★★★

This was a horrible project we had issues from day 1. Very unprofessional also had many days of terrible communication, had to stay home a lot without pay just to make sure there wasn't more problems. It's my third pool but first with this company and I would never recommend them to anyone. I lost even more money over the cost of the pool taking days off they said I had to be home yet no one ever showed up or called. Look elsewhere!



FEEDBACK REPORT *for*
Premier Pools & Spas (Corporate)

REVIEW

Khaled E.
Murrieta, CA
Aug 20, 2020
★★★★★

We are enjoying our beautiful pool!

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REVIEW

Bruce B.
gulfport, MS
Aug 19, 2020
★★★★★

They were awesome and very professional. They were
easy to work with.

REVIEW

David S.
West Columbia, TX
Aug 19, 2020
★★★★★

Premier Pools is very professional. It took a little
longer than we expected it to, but we are very
satisfied with how it turned out. The quality of the
pool is amazing.

REVIEW

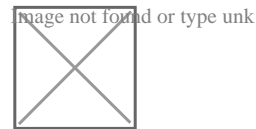
Elizabeth L.
Citrus Heights, CA
Aug 14, 2020
★★★★★

I have already referred a co-worker to get a pool
installed due the high level of professionalize, quality
of work, and the speed in which it was done.LOVE
PREMIER POOLS!!!

REVIEW

Robert S.
Port St Lucie, FL
Jul 28, 2020
★★★★★

Premier Pools had a colossal failure to adequately
communicate with their customer. They have not met
their promised expectations with respect to the
management of the project. The burden was
completely on the customer to follow up and to
proceed in getting permitting done. It was a horrible
experience working with this national company of
premier pools.



FEEDBACK REPORT *for*
Premier Pools & Spas (Corporate)

REVIEW

Bill E.
Atglen, PA
Jul 27, 2020
★★★★★

Mike H., Mike M., & the entire team at PP&S in Souderton, PA were a dream to work-with. I'm a detail-oriented person who maintains very high expectations & I can say that all of them were met (&/or exceeded). From the sales & design process, all the way through construction to project completion, the Premier team was knowledgeable, responsive, communicated well, & performed all work on schedule and to very high standards.

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REVIEW

Sandy E.
Woodland, CA
Jul 22, 2020
★★★★★

It's been MONTHS after a terrible concrete deck application, with calls, meetings, promises and failures to perform. At this point I just want my money back. On top of this- now they want us to pay to re-apply for our permit because the project has dragged on for so long. They really do take your money, force you to pay, and never follow up.