

FEEDBACK REPORT for
Pool Xperts

13475 Reeder Rd.
Forney , TX 75126
(469) 215-7946

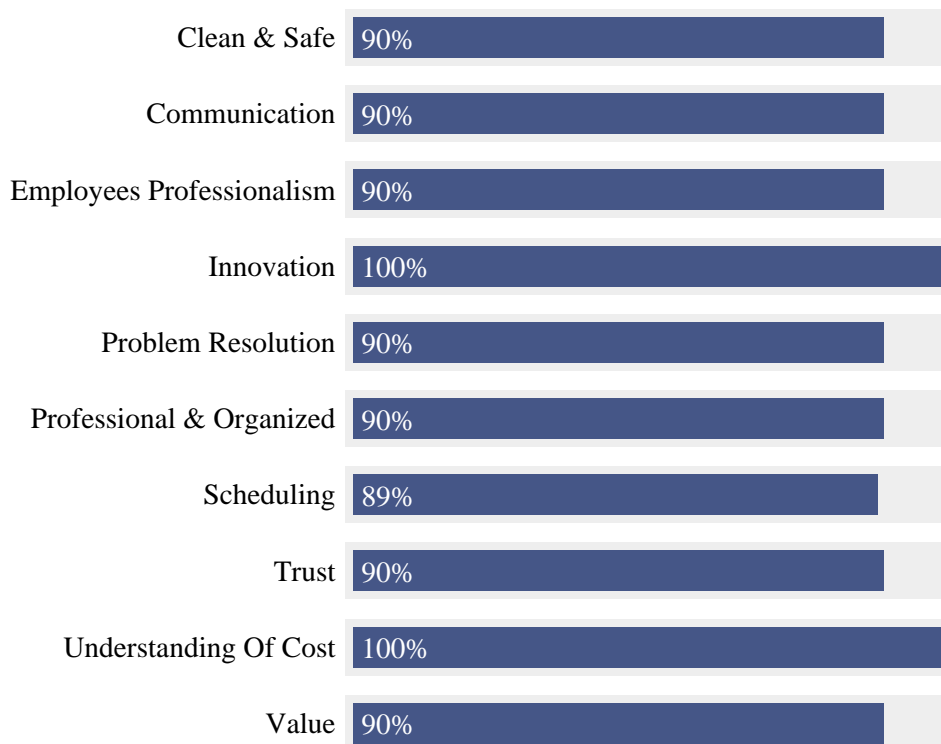
GUILDMEMBER SINCE 2018

As a GuildQuality Guildmember, Pool Xperts relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Pool Xperts in Dallas, TX; Rockwall, TX; Forney, TX; Heath, TX; Sunnyvale, TX; Terrel, TX; and Mesquite, TX.

Customer Feedback Summary

Of 30 surveys sent, 12 were responded to



Recent Reviews & Published Comments

REVIEW

LEVY N.
Dallas, TX
Aug 16, 2018



This company is professional, reliable, and responsive. I have referred them to a relative who has also had a positive experience.

FEEDBACK REPORT *for*
Pool Xperts

REVIEW

MULDER S.
FORNEY, TX
Aug 11, 2018



If the pool is cleaned at 11:00 AM it is dirty by 4:00 PM. After it settles down. I can sweep and vacuum the pool and it stays clean for days. Not hours. They get a new tech and the day of cleaning changes. Started with a Friday cleaning and now it is Wednesday so the pool needs cleaning on the weekend if I am having guests. Also the Tech never lets you know they are there so if you do have questions they are already gone. And just leave you a job report. Also I very rarely have sparkling clear water in the pool, it looks cloudy most of the time even after having it cleaned.

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