

FEEDBACK REPORT *for*  
**Paul Davis Restoration-**

3499 NW 97th Blvd  
Gainesville , FL 32206  
(352) 332-5306

**GUILDMEMBER SINCE 2015**

As a GuildQuality Guildmember, Paul Davis Restoration- relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

Debra F.  
GAINESVILLE, FL  
Jul 03, 2026



Working with Paul Davis and his great Team Andrew, Daniel, Chris and Dale was a really good experience . They were understanding with me, I was so worried about the process and picking out my new look but with their patience and kindness I made the right choice and I LOVE MY NEW LOOK and I can't in words how happy I am Love you guys Debbie

REVIEW

Tempa W.  
DEFUNIAK SPGS, FL  
May 27, 2026



They were great to work with. Al Tucker, who was in charge, was very efficient and responded easily by phone. He was good.

REVIEW

A.G.A.  
Salt Lake City, UT  
May 18, 2026



Awesome team from watwr damage mitigation to restoration. Very responsive, communicated well, and started ASAP even late at night when we had flooding! Space looks even better before the damage! I would absolutely use again.

REVIEW

Robert H.  
TAMPA, FL  
May 07, 2026



Paul Davis group did a fantastic job at my property! I would hire them again in the future if I have needs that their business can preform.

REVIEW

Shelia G.  
JACKSONVILLE, FL  
May 06, 2026



This process has just begone and I don't have an opinion yet about referring them to anyone. We have had several people come out since the week of April 4th, and we have yet to get this started. Patrick came on board, Tuesday April 28th and he has been very helpful. Once this process is completed, send me another survey to get my honest opinion.

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James B.  
INDIAN TRAIL, NC  
Apr 03, 2026



Paul Davis Restoration did a phenomenal job of repairing the damage we had to our home due to flooding. We were notified of our schedule during the restoration process, and all of the contractors did a great job. Starting with the carpenter who repaired the cabinet damage in our kitchen, then followed by the Stone contractors who removed our Quartz counter tops and reinstalled the countertop after the carpenter re-installed our cabinets. Then the plumber who came and re-installed our kitchen sink faucet. Then the flooring people who finished removing the flooring and re-installing all of our LVP flooring. On to the painters who replaced all of the quarter round molding, and then painted everything that needed to be painted. And last but not least, the cleaning crew who came in to finish the overall process. Also, another shout out to Service Master and James Strack who started this whole process, and who uses Paul Davis Restoration as the General Contractor for the overall process.

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REVIEW

V.D.D.  
Coram, NY  
Mar 10, 2026



We were very happy with their work and they did the job on time.

REVIEW

Alzora W.  
Tallahassee, FL  
Feb 18, 2026



Everything took too long.

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K.L.S.  
Indian Land, SC  
Feb 10, 2026



We had a great experience with the restoration portion of our house. No complaints whatsoever

REVIEW

Henry R.  
Columbia, CT  
Feb 04, 2026



Attentive to my requests and needs...provided quality work

REVIEW

Robert S.  
HAINES CITY, FL  
Jan 08, 2026



Paul Davis Co. Was referred by my insurance company Tower Hill. They did the mold remediation and replaced all of my kitchen cabinets . All of their employees and workers were Amazing. Professional workmanship , and respectful cooperation from 1st. Day till completion. My wife and I are Very impressed with Paul Davis and our insurance company Tower Hill. Everyone made our experience tolerable. Thank You Paul Davis, and Tower Hill. Our kitchen is Beautiful.

REVIEW

Robert T.  
HIGH SPRINGS, FL  
Dec 10, 2025



They did excellent work. I had no problems with what they did.

REVIEW

Scott C.  
Jacksonville, FL  
Dec 04, 2025



They are very disorganized, missed timelines consistently, and a lack of follow up.

REVIEW

J.A.K.  
Portage, WI  
Dec 02, 2025



Roger and his team were absolutely wonderful and made a tragic situation into a breeze. They definitely have gone above and beyond to help my family and I, and I will definitely keep them as my go-to people for my home needs. Highly, highly recommend.

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Mandy H.  
RICHMOND, KY  
Nov 17, 2025  
★★★★★

They provided very good quality, they cleaned up their messes. I did appreciate that with having dogs, they didn't leave any messes. When they did my roof, it was very nice. They hauled away all the old stuff. So, I really appreciated their efficiency and your cleanliness.

REVIEW

Paul M.  
FERNANDINA  
BEACH, FL  
Nov 08, 2025  
★★★★★

The employees of Paul Davis Restoration were professional and did an outstanding job on replacing my roof. They completed the job in one day and cleaned up after themselves. I would highly recommend them to anyone needing their service.

REVIEW

E.B.J.  
Cincinnati, OH  
Nov 07, 2025  
★★★★★

We have had 3 people so far in our project and it has yet to be started. Multiple day lags in communication!

REVIEW

John L.  
Lancaster, SC  
Nov 05, 2025  
★★★★★

They're still not done with the work at the house. It's been months and months. I haven't heard anything from them.

REVIEW

Michael W.  
Fernandina Beach, FL  
Oct 22, 2025  
★★★★★

I was very happy with the project manager.

REVIEW

Eric N.  
Oct 16, 2025  
★★★★★

The Team that arrived to attempt to dry out our rooms that got wet after a water leak were efficient, knowledgeable, friendly, and professional.

REVIEW

Denis G.  
SEBASTIAN, FL  
Oct 15, 2025  
★★★★★

The work was done extremely well. Unfortunately, the communication between contractors was poor.

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Joshua C.  
Gibsonton, FL  
Sep 18, 2025



I am extremely happy with the way it went, from beginning to end. The communication and the work was great. I would definitely recommend them.

REVIEW

Douglas S.  
Tampa, FL  
Sep 15, 2025



They were phenomenal. They were very professional, efficient, communicated very well, and everything went very fast.

REVIEW

Nona S.  
Tallahassee, FL  
Aug 14, 2025



I was very pleased with Paul Davis. The subcontractors did excellent work, and everyone was very professional. I got along well with the project manager at Paul Davis.

REVIEW

U.O.O.  
Lithia, FL  
Aug 08, 2025



Great team that truly cares for the customer. No shortcuts, just quality. Every team did a wonderful job and cleaned up afterwards - refreshing! They are definitely our go-to team !

REVIEW

Trevor A.  
BOWLING GREEN,  
FL  
Jun 11, 2025



The third party that was hired for the pool enclosure was horrible.

REVIEW

Jim S.  
TALLAHASSEE, FL  
May 12, 2025



Paul Davis Restoration responded quickly once assigned following Hurricane Helene damage to our house. The work their subcontractors completed was at the highest level. The project manager kept us constantly informed of the next steps and expected timeframes. Would highly recommend Paul Davis Restoration for you restoration needs.

REVIEW

Deanna M.  
Jacksonville, FL  
May 09, 2025



They were great. I have used them numerous times and I have never had any problems.

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REVIEW

Clifford W.  
HAINES CITY, FL  
May 04, 2025



Very proficient with time work was clean and quality of material satisfaction

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Christian N.  
Tampa, FL  
May 03, 2025



Great job of coordinating the project . We were never surprised with workers just showing up always kept us informed. Quality of work was really good. Thanks for putting our home back together