

FEEDBACK REPORT for

Parker Young Construction

Customer Feedback Summary

Of 50 surveys sent, 28 were responded to



6815 Crescent Drive NW
Norcross , GA 30071
(770) 368-1000
www.parkeryoung.com

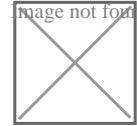
GUILDMEMBER SINCE 2012

As a GuildQuality Guildmember, Parker Young Construction relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Parker Young Construction in Warner Robins, GA; Macon, GA; Atlanta, GA; Norcross, GA; Dawsonville, GA; Marietta, GA; Duluth, GA; Bonaire, GA; Ivey, GA; Roswell, GA; and 19 other cities in Georgia.

Recent Reviews & Published Comments

- COMMENT
Additional Comment
Oct 12, 2012
I would like to recognize the project manager, Mark, for his exceptional service.
- COMMENT
Additional Comment
Oct 12, 2012
I have recommended Parker Young Construction to my coworkers.
- COMMENT
Additional Comment
Oct 05, 2012
Mr. Jonas was nice.
- COMMENT
Additional Comment
Oct 05, 2012
I like the way they did the house.



FEEDBACK REPORT *for*

Parker Young Construction

COMMENT

Additional Comment
Sep 27, 2012

I would recognize the main installer, but I can't remember his name. He is a young guy who just had a baby. He did most of the communication with me.

COMMENT

Additional Comment
Sep 27, 2012

I was most satisfied with the communication. They kept me informed as to what was going on and what the next steps would be.

COMMENT

Additional Comment
Sep 26, 2012

Darren Lunsford provided exceptional service.

COMMENT

Additional Comment
Sep 26, 2012

I was satisfied with the foreman's ability to listen and his professionalism.

COMMENT

Additional Comment
Sep 24, 2012

Friendly people and accomodating.

COMMENT

Additional Comment
Sep 22, 2012

Earl Clark and his crew did a fine job. They kept us informed and did quality work. They are the reason we are happy with the results.

COMMENT

Additional Comment
Sep 22, 2012

Thanks for the great work the guys did and for being a company that actually cares about the customer! God Bless!!

COMMENT

Additional Comment
Sep 22, 2012

Special kudos to Ted Hendrix who went out of his way to make sure I was satisfied. He even called me after the work was completed to see if there was anything else I needed and to make sure I was pleased with the work.

COMMENT

Additional Comment
Sep 22, 2012

The workers were always pleasant and very helpful.

COMMENT

Additional Comment
Sep 21, 2012

I would like to recognize Jeff, the job foreman who supervised the work at Parker Young Construction for his exceptional service.

COMMENT

Additional Comment
Sep 21, 2012

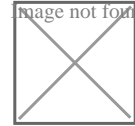
The area where I was most satisfied with Parker Young Construction was with all areas.

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- COMMENT
Additional Comment
Sep 19, 2012
I would like to recognize Ken Joiner, the salesperson.
- COMMENT
Additional Comment
Sep 19, 2012
They did a good job with the paint job.
- COMMENT
Additional Comment
Sep 19, 2012
I do not, but we will us them again in the future.
- COMMENT
Additional Comment
Sep 19, 2012
A job well done. Excellent workmanship.
- COMMENT
Additional Comment
Sep 19, 2012
I would like to recognize the project manager and all the workers under my account for their exceptional service.
- COMMENT
Additional Comment
Sep 19, 2012
The quality of work was excellent. They went above and beyond to make sure things were returned to their original state before the water damage.
- COMMENT
Additional Comment
Sep 18, 2012
I think it was a good job as a whole. They are friendly and did a great job cleaning up afterwards.
- COMMENT
Additional Comment
Sep 18, 2012
I always appreciate their service.
- COMMENT
Additional Comment
Sep 18, 2012
Steve Macon and Danny Stutts are both phenomenal.
- COMMENT
Additional Comment
Sep 18, 2012
Their communication. We were always up to date on what was happening. Also, their overall work is great.
- COMMENT
Additional Comment
Sep 18, 2012
Overall great service!
- COMMENT
Additional Comment
Sep 15, 2012
I'd like to recognize everybody I worked with for their exceptional service.

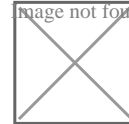
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FEEDBACK REPORT *for*

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COMMENT
Additional Comment
Sep 15, 2012

I was satisfied with everything.

COMMENT
Additional Comment
Sep 15, 2012

I would recognize James Palmer and Don for exceptional service.

COMMENT
Additional Comment
Sep 15, 2012

I was most satisfied by their timeliness. They came in right away to start working on the house. My first issue was with the AC, so they came immediately in the heat to do what they could to fix it.

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