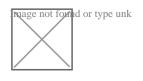
Parker Young Construction

Customer Feedback Summary

Of 50 surveys sent, 28 were responded to





6815 Crescent Drive NW Norcross, GA 30071 (770) 368-1000 www.parkeryoung.com

GUILDMEMBER SINCE 2012

As a GuildQuality Guildmember, Parker Young Construction relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Parker Young Construction in Warner Robins, GA; Macon, GA; Atlanta, GA: Norcross, GA: Dawsonville, GA; Marietta, GA; Duluth, GA; Bonaire, GA; Ivey, GA; Roswell, GA; and 19 other cities in Georgia.

Recent Reviews & Published Comments

COMMENT

Additional Comment Oct 11, 2012

COMMENT

Additional Comment Oct 11, 2012

COMMENT **Additional Comment**

Oct 05, 2012

COMMENT

Additional Comment Oct 05, 2012

I would like to recognize the project manager, Mark, for his exceptional service.

I have recommended Parker Young Construction to

my coworkers.

Mr. Jonas was nice.

I like the way they did the house.



Parker Young Construction

COMMENT

Additional Comment Sep 27, 2012

I would recognize the main installer, but I can't remember his name. He is a young guy who just had a

COMMENT

Additional Comment Sep 27, 2012

I was most satisfied with the communication. They kept me informed as to what was going on and what the next steps would be.

COMMENT

Additional Comment

Sep 26, 2012

COMMENT **Additional Comment**

Sep 26, 2012

COMMENT

Additional Comment Sep 24, 2012

COMMENT

Additional Comment Sep 22, 2012

COMMENT

Additional Comment Sep 22, 2012

COMMENT

Additional Comment

Sep 22, 2012

COMMENT

Additional Comment Sep 22, 2012

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COMMENT

Additional Comment Sep 21, 2012

Additional Comment Sep 21, 2012

baby. He did most of the communication with me.

Darren Lunsford provided exceptional service.

I was satisfied with the foreman's ability to listen and his professionalism.

Friendly people and accomodating.

Earl Clark and his crew did a fine job. They kept us informed and did quality work. They are the reason we are happy with the results.

Thanks for the great work the guys did and for being a company that actually cares about the customer! God

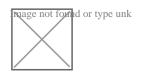
Bless!!

Special kudos to Ted Hendrix who went out of his way to make sure I was satisfied. He even called me after the work was completed to see if there was anything else I needed and to make sure I was pleased with the work.

The workers were always pleasant and very helpful.

I would like to recognize Jeff, the job foreman who supervised the work at Parker Young Construction for his exceptional service.

The area where I was most satisfied with Parker Young Construction was with all areas.



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Parker Young Construction

COMMENT

COMMENT

I would like to recognize Ken Joiner, the salesperson.

Additional Comment Sep 19, 2012

COMMENT They did a good job with the paint job.

Additional Comment Sep 19, 2012

Additional Comment Sep 19, 2012

I do not, but we will us them again in the future.

COMMENT Additional Comment Sep 19, 2012

A job well done. Excellent workmanship.

COMMENT **Additional Comment**

I would like to recognize the project manager and all the workers under my account for their exceptional Sep 19, 2012 service.

COMMENT

Additional Comment Sep 19, 2012

The quality of work was excellent. They went above and beyond to make sure things were returned to their original state before the water damage.

COMMENT

Additional Comment Sep 18, 2012

I think it was a good job as a whole. They are friendly and did a great job cleaning up afterwards.

COMMENT

Additional Comment

Sep 18, 2012

COMMENT Steve Macon and Danny Stutts are both phenomenal.

Overall great service!

I always appreciate their service.

Additional Comment Sep 18, 2012

COMMENT **Additional Comment**

Sep 18, 2012

Their communication. We were always up to date on what was happening. Also, their overall work is great.

COMMENT **Additional Comment**

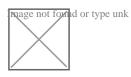
Sep 18, 2012

Additional Comment

COMMENT

Sep 15, 2012

I'd like to recognize everybody I worked with for their exceptional service.



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Parker Young Construction

COMMENT

Additional Comment Sep 15, 2012

COMMENT

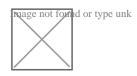
Additional Comment Sep 15, 2012

COMMENT

Additional Comment Sep 15, 2012 I was satisfied with everything.

I would recognize James Palmer and Don for exceptional service.

I was most satisfied by their timeliness. They came in right away to start working on the house. My first issue was with the AC, so they came immediately in the heat to do what they could to fix it.



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