

CUSTOMER FEEDBACK REPORT *for*
Oakwood Construction-

4955 E Hunter Ave
Anaheim , CA 92807
(714) 529-8300

REVIEW

Harold J.
Compton, CA
Mar 12, 2024



I was impressed with the company's intense work ethic in taking great care of my personal effects. They were cleaned all the way through and showed up on time. I was well pleased with their work.

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Oakwood Construction- relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

P.J.L.
Burbank, CA
Jul 07, 2023



This company has been a night mare to work with. I had three different project managers who quit or were fired by Oakwood. They don't last because they are given too many projects. Each of them would come to the house without having read what exactly was the scope and I would describe it to every one in detail with every visit. They didn't have enough subcontractors to do the jobs and have taken a year to do something that would have taken two months to complete. We were in a hotel for six months with no end in sight until I called them every day pushing for answers. I definitely got various people from top management promising to take charge and deal with them directly to get it completed and that usually lasted about a week before you never heard from them. Now it is a year, I am still waiting for the caulking to be fixed and the light fixture to be replaced, one they broke a year ago. Caulking, a simple task, was done three times in the bathroom and is periling off. Please please do not use them. I am about to talk to Alacrity who hired these contractors to do the job. Our home insurance was through Geico so not some cheap fly by night place.

REVIEW

James R.
LOS ANGELES, CA
Jun 12, 2023



They did a good job, as far as the water mitigation and covering the roof leak. I think that was great.

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Mitch B.
Los Angeles, CA
Dec 19, 2022



They were just great. The job went on for four months, and they knew where everything was. I was looking for something, and they told me exactly which box it was in. They were very organized.

REVIEW

L.L.A.
PICO RIVERA, CA
Sep 26, 2022



To be very careful with the people they send to your house. They burglarized my home and stole over \$100,000.00 in jewelry and money.

REVIEW

Jennifer S.
Altadena, CA
Jun 08, 2022



The quality of work was excellent. We had a block wall with a vinyl fence topper fall down during a windstorm. They took care of everything and dealt with the insurance company. Excellent service.

REVIEW

Jennifer S.
Altadena, CA
Jun 02, 2022



The quality of work completed was fantastic. The sub-contractors utilized were high quality and efficient. There were some admin issues in the beginning, but they were quickly resolved.

REVIEW

BETTY V.
VENICE, CA
Jun 18, 2021



They were very nice, and they did a real good job of cleaning up and sacking up everything. I was very satisfied with it.

REVIEW

P.E.C.
COVINA, CA
Jun 14, 2021



I would never use them under any circumstances.

REVIEW

Audrey T.
FONTANA, CA
Mar 22, 2021



They just were very professional. They were very polite and courteous to my mother.

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SAL B.
CLAREMONT, CA
Feb 16, 2021



We were very satisfied. The work took a little bit longer. There were some problems along the way, but when they were here working, everybody we worked with--the floor painter, the plumbers, the painters, the drywall people, the inspectors--everybody did a very good job.

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REVIEW

Phyllis W.
Dec 12, 2020



I had water damage and my insurance company recommended Oakwood Construction They were extremely professional and informative each step of the way. I will recommend them in a heart beat. Thank you.

REVIEW

Gloria C.
Nov 09, 2020



This was very easy.

REVIEW

Thomas L.
CHINO, CA
Sep 21, 2020



We had a few glitches due to lack of communication with our insurer, and a problem explaining a special area of the carpeting (a hole for a floor safe), but all worked out very well in the end.

REVIEW

Arnold W.
Fullerton, CA
Sep 15, 2020



They were very thorough, friendly and professional.

REVIEW

Leticia C.
SANTA FE SPGS, CA
Sep 10, 2020



They will prolong your project and will put you off for other clients. They wanted to leave my job to do an emergency call when my house in complete shambles.

REVIEW

Annamarie M.
SANTA MONICA, CA
Aug 26, 2020



They were fine. Everything went well.

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Joanna H.
LOS ANGELES, CA
Jul 15, 2020



A well meaning team but very poor communication both within their company and with us. One hand did not know what the other was doing. The work turned out beautiful but a lot of confusion and aggravation. I live in a classic 1932 Spanish home in the hills of Los Feliz.... Oakwoods people were not familiar with how to keep the integrity of the design. Seems they are more comfortable with new homes.

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REVIEW

Benny H.
CYPRESS, CA
May 29, 2020



The professionalism was top notch.

REVIEW

Bader H.
SANTA MONICA, CA
Apr 13, 2020



I had an excellent experience with Oakwood after a plumbing/flood incident. Work was well done and completed in a timely manner. Lisa McKinney was my wonderful, communicative and respectful project manager. I highly recommend you request her as she was always quick to respond to any questions or concerns. Her vendors and sub contractors were excellent. She was a pleasure to do business with. Oakwood's team who packed and reloaded all of my furniture and personal belongings were absolutely amazing. Nothing was damaged, all was carefully labeled and every textile was cleaned and ironed and returned in better condition. Oakwood's office staff called to check in every week and estimator was always willing to go to battle with my insurance company to help get the most value out of my loss. I would highly recommend Oakwood for any remediation or repair work. Especially due to fire or water damage!! Bravo Oakwood!

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Noel F.
CARSON, CA
Nov 28, 2019



Unresponsive staff. crew damaged home property and Oakwook management promised to resolve and have not followed through. Paining crew did sloppy work left paint blotches on walls, splatter on interior floor and left a mess behind. Oakwood as a contractor is very disorganized. Beware of working with them if recommended by your insurance provider.

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REVIEW

P.F.-.
LOS ANGELES, CA
Oct 11, 2019



Oakwood is the best company that I could ever get to work for us. They're very professional. The workers are great I love Oakwood. If I ever got rich or win the lotto, I'd have Oakwood do all my construction. Oakwood was great. God bless all the workers.

REVIEW

Carla E.
TUSTIN, CA
Oct 07, 2019



They were super punctual, professional, and respectful!

REVIEW

D.B.R.
ORANGE, CA
Mar 28, 2019



Absolutely and completely satisfied with Oakwood construction services and their affiliates.

REVIEW

Charlotte W.
San Gabriel, CA
Jun 16, 2018



Oakwood does wonderful work!

REVIEW

Judith B.
Santa Ana, CA
May 11, 2018



A disaster in my kitchen turned into a beautiful kitchen remodel. I couldn't be more pleased. Oakwood Construction handled everything professionally with quality work.

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George W.
Lakewood, CA
May 05, 2018



Oakwood Construction Company is a great company everyone is friendly and there workmanship is great .I am overwhelmed and satisfied with the quality materials used always on time .I will recommend my insurance carrier to my family and friends.

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REVIEW

Lillian A.
Compton, CA
Apr 25, 2018



They were very neat and cleaned up everything very well.

REVIEW

Michael L.
La Puente, CA
Apr 14, 2018



The personnel with in the office and in the field were excellent. They helped me with my repairs at every turn of the project. I would highly recommend them to anybody looking to repair their home.

REVIEW

Sunil G.
Irvine, CA
Apr 14, 2018



We had a hot water heater leak, which led to related issues such as wood damage, etc. Oakwood Construction was selected by our insurance carrier and they did an outstanding job in a timely manner. Their people were courteous, professional, and very helpful in getting us through this trying process.