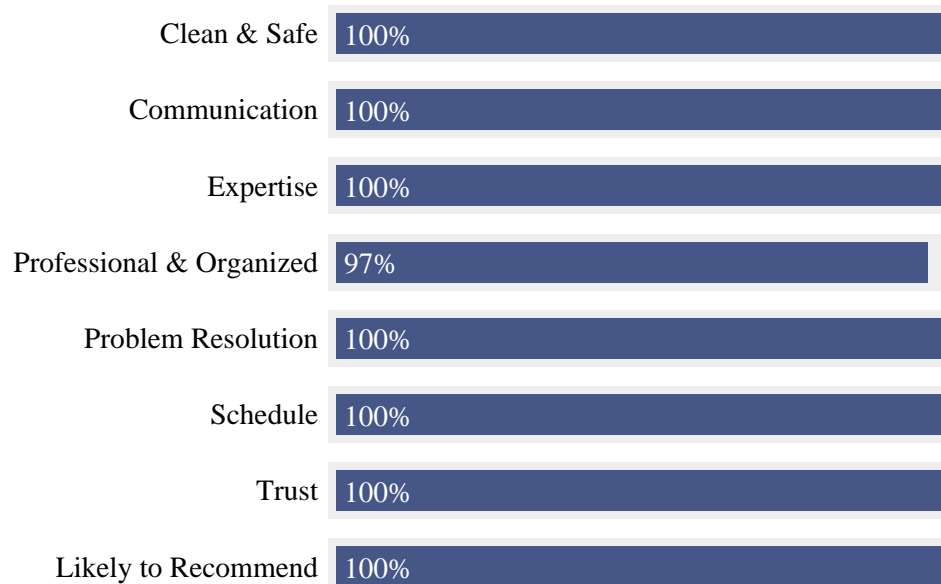


# FEEDBACK REPORT *for* Nelson Builders, Inc.



## Customer Feedback Summary

*Of 50 surveys sent, 30 were responded to*



217 E. 24th St. Suite 102  
Holland , MI 49423  
(616) 335-9840  
nelsonsbuilt.com

### GUILDMEMBER SINCE 2018

As a GuildQuality Guildmember, Nelson Builders, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Nelson Builders, Inc. in Holland, MI; Fennville, MI; Saugatuck, MI; South Haven, MI; Hamilton, MI; Allegan, MI; Hudsonville, MI; Holton, MI; Holland, MI; and Pullman, MI.

## Recent Reviews & Published Comments

### REVIEW

Jeff P.  
Holland, MI  
Aug 12, 2018  
★★★★★

We've had the privilege of using Nelson Builders 3 times for home improvement projects, all of which were 5-star experiences. In each project they demonstrated out of the box thinking to solve challenges we had. Josh even went so far as to tackle a building technique that was new to him, but he did the research to assure we got an excellent result. We highly recommend Josh Nelson and his team!

### REVIEW

Matt A.  
Holland, MI  
Jul 11, 2018  
★★★★★

Top notch professionals, with the skill and experience to get anything done that you can dream up. Really enjoyed working with them, and hope to enlist them again for future renovations.

FEEDBACK REPORT *for*  
**Nelson Builders, Inc.**



REVIEW

Dave C.  
Holland, MI  
May 30, 2018  
★★★★★

Amazing and personable! They even sent us a card and flowers after the birth of our daughter as they had been gutting and remodeling our (only) bathroom whilst I was 8 months along! Thoughtful with attention to detail, very open to communication and questions along the way (we had no clue what we were doing!) and left our home immaculate after each and every visit!

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REVIEW

Eva E.  
Holland, MI  
May 21, 2018  
★★★★★

Josh and his team are exceptional and I have recommended them highly to family and friends.

REVIEW

Jeff S.  
Pullman, MI  
May 19, 2018  
★★★★★

Nelson builders did a great job for me in remodeling my garage door opening. I am extremely pleased with their work.

REVIEW

Carol A.  
Holland, MI  
May 16, 2018  
★★★★★

I was very satisfied.

REVIEW

Jill R.  
Holland, MI  
May 09, 2018  
★★★★★

Love my shower!!!

## FEEDBACK REPORT *for* Nelson Builders, Inc.



### COMMENT

Additional Comment  
May 01, 2018

HE ANSWERS HIS CELL. AND IF NOT, GETS RIGHT BACK TO YOU! His assistant, Laurel, is very good at this too. Some communication was done via e-mail and text too. Cannot say enough about the fantastic communication skills. How many times to you have to chase people around and it takes forever to return your calls! This did not happen with Josh Nelson Builders. I would personally recommend them to any one looking for this type of renovation!

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### REVIEW

Mike W.  
Holland, MI  
May 01, 2018  
★★★★★

We cannot say enough good about this builder. He was professional, caring and focused on wanting to do a great job. We had a total remodeling done of our condo. Plumbing had to be moved, windows replaced, walls taken out, rewiring for electric and on and on! His staff was courteous, helpful and cleaned up after each project started. On one occasion we had to reroute some plumbing which meant going to another tenant's condo and do some plumbing hook up etc. They were courteous of the owner and went above and beyond cleaning up and making sure she was totally happy when they were finished. Couldn't be happier.

### REVIEW

Matt L.  
Holland, MI  
Apr 30, 2018  
★★★★★

Josh is a very good guy, to do business with.

### REVIEW

Lloyd S.  
Fennville, MI  
Apr 30, 2018  
★★★★★

I have worked with many contractors over the years -- Nelson Builders are the best.

FEEDBACK REPORT *for*  
**Nelson Builders, Inc.**



REVIEW

Diana D.

Holland, MI

Apr 28, 2018



Josh Nelson and his crew are awesome.

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