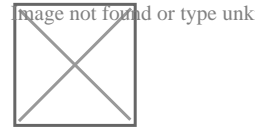


FEEDBACK REPORT *for*  
**Misurelli Sorensen Heating and Air  
 Conditioning**



## Customer Feedback Summary

*Of 32 surveys sent, 18 were responded to*



1615 Birch Road  
 Kenosha , WI 53140  
 (262) 359-1555

**GUILDMEMBER SINCE 2018**

As a GuildQuality Guildmember, Misurelli Sorensen Heating and Air Conditioning relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Misurelli Sorensen Heating and Air Conditioning in Waukesha, WI; Milwaukee, WI; Mukwonago, WI; New Berlin, WI; Greenfield, WI; Wauwatosa, WI; Fox Point, WI; Menomonee Falls, WI; Hartland, WI; Wales, WI; and 5 other cities in Wisconsin.

## Recent Reviews & Published Comments

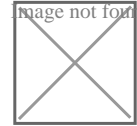
- COMMENT  
 Additional Comment  
 Nov 19, 2018

Josh was very helpful in explaining all my options and took time to explain everything he was inspecting.
- COMMENT  
 Additional Comment  
 Nov 19, 2018

They didn't fall short on anything.
- COMMENT  
 Additional Comment  
 Nov 19, 2018

Josh was amazing at explaining everything to me and was very professional.
- COMMENT  
 Additional Comment  
 Nov 19, 2018

The salesman was very helpful and knowledgeable. He gave me some insight about any issues that would possibly come up in the future.



# FEEDBACK REPORT *for* Misurelli Sorensen Heating and Air Conditioning

COMMENT  
Additional Comment  
Nov 19, 2018

The technician was exceptional.

1615 Birch Road  
Kenosha , WI 53140  
(262) 359-1555

COMMENT  
Additional Comment  
Nov 19, 2018

Responsiveness when contacted.

### GUILDMEMBER SINCE 2018

As a GuildQuality Guildmember, Misurelli Sorensen Heating and Air Conditioning relies on our customer surveying to help them deliver an exceptional customer experience.

COMMENT  
Additional Comment  
Nov 14, 2018

I was most satisfied with the overall service.

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REVIEW  
Corey D.  
Waukesha, WI  
Nov 14, 2018

Quick response and excellent customer service!J



COMMENT  
Additional Comment  
Nov 14, 2018

Josh is amazing - he kept in touch with me even when my family was out of state. He made sure our service call was properly scheduled and the work completed. Great job!

COMMENT  
Additional Comment  
Nov 13, 2018

The service team did a great job.

COMMENT  
Additional Comment  
Nov 13, 2018

The service was fantastic.

REVIEW  
Truax L.  
Waukesha, WI  
Nov 13, 2018

We had excellent service.



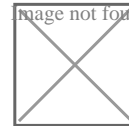
COMMENT  
Additional Comment  
Nov 12, 2018

Great job, thank you for the excellent service!

COMMENT  
Additional Comment  
Nov 12, 2018

The technicians were on time, knowledgeable, friendly and easy to work with!

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# FEEDBACK REPORT *for* Misurelli Sorensen Heating and Air Conditioning

REVIEW  
Ott K.  
South Milwaukee, WI  
Nov 12, 2018  
★★★★★

The technicians were on time, knowledgeable, friendly and easy to work with!

1615 Birch Road  
Kenosha , WI 53140  
(262) 359-1555

**GUILDMEMBER SINCE 2018**

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COMMENT  
Additional Comment  
Nov 08, 2018

Sam was great!

COMMENT  
Additional Comment  
Nov 08, 2018

They were on time and professional. The knowledge of the technician exceeded, what you want in most companies.

COMMENT  
Additional Comment  
Nov 08, 2018

I do recommend them to other.