

CUSTOMER FEEDBACK REPORT *for* Klaus Larsen LLC



REVIEW

Russ B.
East Haddam, CT
Jan 08, 2019



Top Quality- little pricey

REVIEW

Jim G.
Farmington, CT
Dec 19, 2018



Klaus Larsen - truly professional. They executed as promised.

REVIEW

Anita P.
Colchester, CT
Dec 13, 2018



It's so good to feel at peace with workmanship, after dealing with many problems from a former roofing experience.

REVIEW

Steven W.
East Haddam, CT
Dec 13, 2018



100% Awesome!!!!!!!!!!!!!!

REVIEW

Sharon G.
North Granby, CT
Nov 23, 2018



Professional, prompt, friendly. Quality products installed by professional crew!

REVIEW

Kevin R.
Baltic, CT
Nov 10, 2018



I am very happy with the job.

REVIEW

Tommy D.
Windsor, CT
Nov 08, 2018



Very positive experience!

61L Main St
Hebron , CT 06248
(860) 563-7661
www.klauslarsen.com

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Klaus Larsen LLC relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Klaus Larsen LLC in Glastonbury, CT; Manchester, CT; Colchester, CT; Wethersfield, CT; Columbia, CT; Lebanon, CT; Coventry, CT; Hebron, CT; West Hartford, CT; Southington, CT; and 114 other cities in Connecticut.

CUSTOMER FEEDBACK REPORT *for* Klaus Larsen LLC



REVIEW

Peter R.
Granby, CT
Nov 08, 2018
★★★★★

If you want your roof done right, this is the company: progressive shingle and nail technology, sound warranty, commitment to recycling, good communication, plus a roof done in one day.

61L Main St
Hebron , CT 06248
(860) 563-7661
www.klauslarsen.com

REVIEW

Jane G.
Glastonbury, CT
Oct 29, 2018
★★★★★

We were very happy with the professionalism, punctuality, and efficiency of Klaus Larsen Inc.

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Klaus Larsen LLC relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

Susan E.
Manchester, CT
Oct 04, 2018
★★★★★

My husband and I checked with two other roofers, Klaus was the only one to send someone to me to view the roof, explain the problem with our roof, explained the product, how they will install it and no one else did that

We have surveyed customers on behalf of Klaus Larsen LLC in Glastonbury, CT; Manchester, CT; Colchester, CT; Wethersfield, CT; Columbia, CT; Lebanon, CT; Coventry, CT; Hebron, CT; West Hartford, CT; Southington, CT; and 114 other cities in Connecticut.

REVIEW

Doug J.
North Granby, CT
Oct 02, 2018
★★★★★

Quick, efficient install. Hard working employees. Great cleanup. Roof looks great

REVIEW

Raymond J.
Columbia, CT
Sep 30, 2018
★★★★★

I was very satisfied with this company.

REVIEW

Robert H.
Farmington, CT
Sep 29, 2018
★★★★★

Great work!

REVIEW

Craig P.
Durham, CT
Sep 16, 2018
★★★★★

Very professional in all aspects-quality products-quality workmanship-delivered on time and finished on schedule.

CUSTOMER FEEDBACK REPORT *for* Klaus Larsen LLC



REVIEW

Helen B.
Lebanon, CT
Sep 10, 2018
★★★★★

They were very efficient and they always kept us posted on anything that came up.

61L Main St
Hebron , CT 06248
(860) 563-7661
www.klauslarsen.com

REVIEW

Jim C.
Mystic, CT
Aug 17, 2018
★★★★★

We have highly recommended Klaus Larsen to friends and neighbors.

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Klaus Larsen LLC relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

Donna M.
Brooklyn, CT
Aug 16, 2018
★★★★★

I am really thrilled with what they did! It was refreshing to have someone who was here, did the job, was reasonable, and did quality work!

We have surveyed customers on behalf of Klaus Larsen LLC in Glastonbury, CT; Manchester, CT; Colchester, CT; Wethersfield, CT; Columbia, CT; Lebanon, CT; Coventry, CT; Hebron, CT; West Hartford, CT; Southington, CT; and 114 other cities in Connecticut.

REVIEW

Alexander M.
Vernon Rockvl, CT
Jul 31, 2018
★★★★★

Klaus Larsen is very affordable and they are very friendly!

REVIEW

Wayne S.
Old Lyme, CT
Jul 26, 2018
★★★★★

We checked out many reviews from other companies and they seemed the best. We decided to go with Klaus Larsen and were very happy that we did. They were very professional and polite. We had a couple of small issues which Jeremy Minter took care of right away. We already referred them to someone else who is very happy with them also.

CUSTOMER FEEDBACK REPORT *for* Klaus Larsen LLC



REVIEW

Ray D.
Southington, CT
Jun 15, 2018



Material was delivered the day before. Roofing crew arrived early in the morning and worked very late in the afternoon. Could not quite finish in one day. They wanted to return early the next morning to finish. I asked them to come later and they did. One worker came back around noon and spent about 1-1/2 hours finishing the job. They used plywood sheets to put 'tents' over the shrubs to protect them when they ripped off the old roof.. Then installed tarps to contain the material that was removed. When they stopped on the first day the roof was completely sealed against the weather. They made many trips around the area with magnets to find nails. The area was very clean by the end of the day. The dumpster was removed early the next morning. The worker that arrived later that day to finish the trim removed any debris that he created when he left. The roof looks good.

61L Main St
Hebron , CT 06248
(860) 563-7661
www.klauslarsen.com

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Klaus Larsen LLC relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Klaus Larsen LLC in Glastonbury, CT; Manchester, CT; Colchester, CT; Wethersfield, CT; Columbia, CT; Lebanon, CT; Coventry, CT; Hebron, CT; West Hartford, CT; Southington, CT; and 114 other cities in Connecticut.

REVIEW

Paul H.
Scotland, CT
Jun 01, 2018



We were very impressed at the very beginning when we met with the sales rep, excellent workmanship, very efficient, fast. The whole thing was a great experience for us. I would definitely use them again and definitely recommend them.

REVIEW

Mike A.
Canterbury, CT
May 25, 2018



I was very impressed with everything that was done.

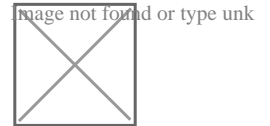
REVIEW

Andy J.
Newington, CT
Apr 27, 2018



They're great people and you can count on them. They do wonderful work and they know what they're doing.

CUSTOMER FEEDBACK REPORT *for*
Klaus Larsen LLC



REVIEW

Donna M.
Manchester, CT
Feb 10, 2018



I was very happy with Klaus Larsen Roofing. They did a great job, were organized from beginning to end and cleaned up nicely. They answered all of my questions and put me at ease. Kudos to their staff and project management skills! I highly recommend them.

61L Main St
Hebron , CT 06248
(860) 563-7661
www.klauslarsen.com

REVIEW

Scott H.
Milldale, CT
Feb 04, 2018



The staff of Klaus Larsen LLC was professional, courteous, and mindful of the disruption that a roof replacement can create for a household. The Owens Corning materials and Klaus Larsen workmanship are superior.

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Klaus Larsen LLC relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

Dave I.
Willington, CT
Feb 01, 2018



They showed up and completed the entire job in two days which was really awesome. We were worried they wouldn't finish due to snow being in the forecast but they came and worked constantly and got the job done.

We have surveyed customers on behalf of Klaus Larsen LLC in Glastonbury, CT; Manchester, CT; Colchester, CT; Wethersfield, CT; Columbia, CT; Lebanon, CT; Coventry, CT; Hebron, CT; West Hartford, CT; Southington, CT; and 114 other cities in Connecticut.

REVIEW

Ted K.
West Suffield, CT
Jan 31, 2018



I was sold on Klaus Larsen because they were a Platinum Preferred Contractor with Owens Corning so I felt they received the proper installation training. In addition their price was competitive and all their employees were friendly. I was not impressed that no foreman stayed on the job and that I had to clean up my yard for 2 hours upon completion. But the worst part was that the insulation in my attic was soaking a month later. They promptly reviewed my situation and claimed it was a rare occurrence based on the wind and snow. However, I've been in my house 15 years without leaks so I'm concerned. There were a few other pros and cons so I'm on the fence about them.

CUSTOMER FEEDBACK REPORT *for* Klaus Larsen LLC



REVIEW

Michael M.
Hebron, CT
Jan 20, 2018



I was very satisfied both with the execution of the roof job and also the administration of the work plus the warranty is excellent. Michael M.

61L Main St
Hebron, CT 06248
(860) 563-7661
www.klauslarsen.com

REVIEW

Eileen S.
Wethersfield, CT
Jan 16, 2018



We were pleasantly pleased with Klaus Larsen workmanship, efficiency, and professionalism.

GUILD MEMBER SINCE 2015

As a GuildQuality Guildmember, Klaus Larsen LLC relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

Gerri S.
Broad Brook, CT
Jan 13, 2018



I was just so impressed. They were so kind. I had coffee and cookies for them, which they appreciated. They were excellent.

We have surveyed customers on behalf of Klaus Larsen LLC in Glastonbury, CT; Manchester, CT; Colchester, CT; Wethersfield, CT; Columbia, CT; Lebanon, CT; Coventry, CT; Hebron, CT; West Hartford, CT; Southington, CT; and 114 other cities in Connecticut.