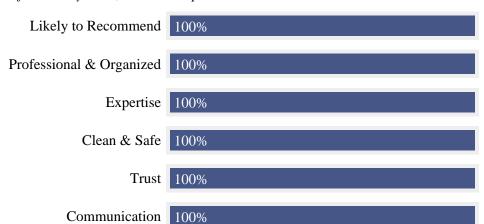
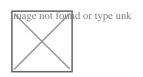
# FEEDBACK REPORT for Innovative Home Concepts, Inc.

## **Customer Feedback Summary**

Of 20 surveys sent, 10 were responded to





4410 IL-176 #1 Crystal Lake, IL 60014 (815) 356-9020

### **GUILDMEMBER SINCE 2015**

As a GuildQuality Guildmember, Innovative Home Concepts, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Innovative Home Concepts, Inc. in Mchenry, IL; Cary, IL; Crystal Lake, IL; Wonderlake, IL; Lake Zurich, IL; Delavan, WI; Warrenville, IL; W. Chicago, IL; Lake Villa, IL; Gurnee, IL; and 1 other city in Illinois.

### Recent Reviews & Published Comments

COMMENT Additional Comment I was most satisfied with the product and the install time. They were very quick.

Aug 04, 2015 REVIEW

It is the third house I've installed their product on. I

Greg K. like the product! Delavan, WI

Aug 04, 2015 \*\*\*\*

COMMENT

COMMENT They were very kind and easy to work with on my project.

Additional Comment Aug 04, 2015

The two installers were nice and courteous.

**Additional Comment** Aug 03, 2015

COMMENT I am most satisfied with the workmanship and

Additional Comment Aug 03, 2015

communication.

COMMENT Additional Comment Jul 30, 2015

I was most satisfied with the professionalism of the employees, their timely manner, workmanship, and

overall finished product.

# FEEDBACK REPORT for Innovative Home Concepts, Inc.

REVIEW

Jennifer M. McHenry, IL Jul 30, 2015

\*\*\*\*

I was very pleased with Innovative Home Concepts was recommended to me by a friend, because I really needed work done. They seemed to be trustworthy and reliable and the guy that came to give me information was very rich with his explanation. Everything was thorough and was done the way it was supposed to be done.

COMMENT

**Additional Comment** Jul 29, 2015

They did not fall short of any expectations. We had a really good experience.

COMMENT

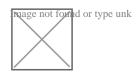
**Additional Comment** Jul 29, 2015

They were efficient, timely and everything was good.

COMMENT

**Additional Comment** Jul 28, 2015

I was most satisfied with them arriving on time, meeting the price, and with the job being done in a timely fashion.



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