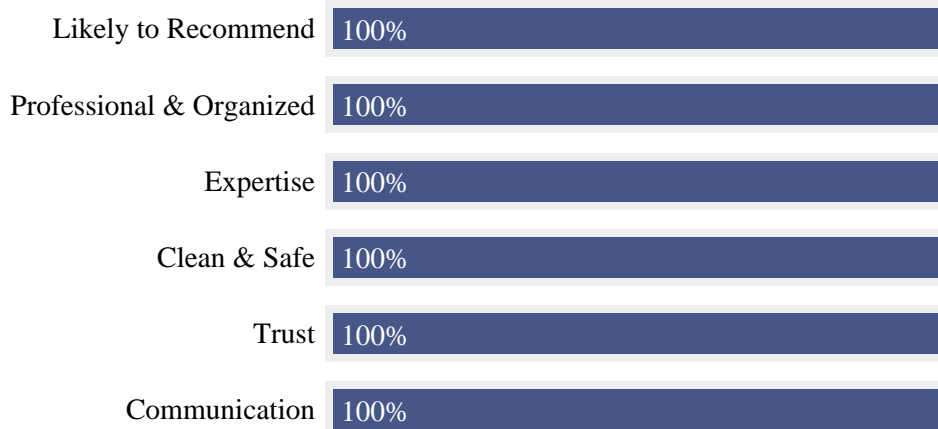


# FEEDBACK REPORT *for* Innovative Home Concepts, Inc.



## Customer Feedback Summary

*Of 20 surveys sent, 10 were responded to*



4410 IL-176 #1  
Crystal Lake , IL 60014  
(815) 356-9020

### GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Innovative Home Concepts, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Innovative Home Concepts, Inc. in Mchenry, IL; Cary, IL; Crystal Lake, IL; Wonderlake, IL; Lake Zurich, IL; Delavan, WI; Warrenville, IL; W. Chicago, IL; Lake Villa, IL; Gurnee, IL; and 1 other city in Illinois.

## Recent Reviews & Published Comments

### COMMENT

Additional Comment  
Aug 04, 2015

I was most satisfied with the product and the install time. They were very quick.

### REVIEW

Greg K.  
Delavan, WI  
Aug 04, 2015  
★★★★★

It is the third house I've installed their product on. I like the product!

### COMMENT

Additional Comment  
Aug 04, 2015

They were very kind and easy to work with on my project.

### COMMENT

Additional Comment  
Aug 04, 2015

The two installers were nice and courteous.

### COMMENT

Additional Comment  
Aug 04, 2015

I am most satisfied with the workmanship and communication.

### COMMENT

Additional Comment  
Jul 30, 2015

I was most satisfied with the professionalism of the employees, their timely manner, workmanship, and overall finished product.

## FEEDBACK REPORT *for* Innovative Home Concepts, Inc.



### REVIEW

Jennifer M.  
McHenry, IL  
Jul 30, 2015



I was very pleased with Innovative Home Concepts was recommended to me by a friend, because I really needed work done. They seemed to be trustworthy and reliable and the guy that came to give me information was very rich with his explanation. Everything was thorough and was done the way it was supposed to be done.

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### COMMENT

Additional Comment  
Jul 29, 2015

They did not fall short of any expectations. We had a really good experience.

### COMMENT

Additional Comment  
Jul 29, 2015

They were efficient, timely and everything was good.

### COMMENT

Additional Comment  
Jul 28, 2015

I was most satisfied with them arriving on time, meeting the price, and with the job being done in a timely fashion.