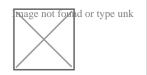
CUSTOMER FEEDBACK REPORT for Innovative Home Concepts, Inc.

Customer Feedback Summary

Of 20 customers surveyed, 10 responded

Likely to Recommend 100% Professional & Organized 100% Expertise 100% Clean & Safe 100% Trust 100% Communication 100%



4410 IL-176 #1 Crystal Lake, IL 60014 (815) 356-9020

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Innovative Home Concepts, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Innovative Home Concepts, Inc. in Mchenry, IL; Cary, IL; Crystal Lake, IL; Wonderlake, IL; Lake Zurich, IL; Delavan, WI; Warrenville, IL; W. Chicago, IL; Lake Villa, IL; Gurnee, IL; and 1 other city in Illinois.

Recent Reviews & Published Comments

COMMENT Additional Comment I was most satisfied with the product and the install time. They were very quick.

Aug 04, 2015 REVIEW

It is the third house I've installed their product on. I

Greg K. Delavan, WI Aug 04, 2015

like the product!

COMMENT Additional Comment Aug 04, 2015

They were very kind and easy to work with on my

project.

COMMENT **Additional Comment** The two installers were nice and courteous.

Aug 03, 2015

I am most satisfied with the workmanship and

Additional Comment Aug 03, 2015

COMMENT

communication.

COMMENT I was most satisfied with the professionalism of the Additional Comment employees, their timely manner, workmanship, and

Jul 30, 2015

overall finished product.



Innovative Home Concepts, Inc.

REVIEW

Jennifer M. McHenry, IL Jul 30, 2015

I was very pleased with Innovative Home Concepts was recommended to me by a friend, because I really needed work done. They seemed to be trustworthy and reliable and the guy that came to give me information was very rich with his explanation. Everything was thorough and was done the way it was supposed to be done.

COMMENT

Additional Comment Jul 29, 2015 They did not fall short of any expectations. We had a really good experience.

COMMENT

Additional Comment Jul 29, 2015 They were efficient, timely and everything was good.

COMMENT

Additional Comment Jul 28, 2015 I was most satisfied with them arriving on time, meeting the price, and with the job being done in a timely fashion.



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