# Hastings Water Works, Inc.

# Customer Feedback Summary

Of 50 surveys sent, 28 were responded to



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## 10331 Brecksville Rd Brecksville , OH 44141 (440) 832-7700

### **GUILDMEMBER SINCE 2018**

As a GuildQuality Guildmember, Hastings Water Works, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Hastings Water Works, Inc. in Medina, OH; Brecksville, OH; Richfield, OH; Bay Village, OH; Gates Mills, OH; Aurora, OH; Rocky River, OH; Solon, OH; Cleveland, OH; Mentor, OH; and 15 other cities in Ohio.

# Recent Reviews & Published Comments

REVIEW

Sue V. Bentleyville, OH Oct 15, 2018

### REVIEW

Steve P. Solon, OH Oct 09, 2018 professional and thorough.

I highly recommend this pool service. They are

They do a great job! They are always on time, courteous, and take care of everything. They've replaced heaters for me, tiles, covers - anything I ask, they do a great job!

Visit www.guildquality.com to learn more about the customer feedback in this report. Visit www.hastingswaterworks.com for more about Hastings Water Works, Inc..



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#### REVIEW

Beth Moreland Hills, OH Oct 08, 2018

### REVIEW

Joe North Royalton, OH Oct 04, 2018

# REVIEW

Frank Mentor, OH Oct 04, 2018

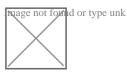
### REVIEW

Joan Chagrin Falls, OH Oct 02, 2018 I appreciate my friends at Hastings - it has been expensive and unpleasant to experience with our pool not being what we expected when we bought this property - trusting Hastings made it bearable.

I have used them for opening and closely as well as maintenance. They are fabulous.

They are very professional and the best pool company, I have ever worked with! They are a great company!

The staff and crew at Hastings have always provided excellent service and customer service. They have even taken care of problems when we were out of town and their service allows us to year after year enjoys our pool without interruption. Would recommend them to anyone!



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