

FEEDBACK REPORT *for*

Great Northern Resources-



REVIEW

Amador P.
FARMINGTON, MN
Aug 04, 2020



They found a great contactor for the siding.

1415 5th St. S
Hopkins , MN 55343
(952) 848-0984

REVIEW

Lisa M.
NORTH ST PAUL,
MN
May 12, 2020



I would not recommend Great Northern. They took an very long time. They didn't do quality work until we got a second opinion. The communication was horrible.

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Great Northern Resources- relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

GERALD N.
Coon Rapids, MN
Feb 08, 2020



We were greatly disappointed and frustrated by the communication, adherence to timelines and responsiveness to concerns. We would NOT recommend Great Northern Resources to anyone!

REVIEW

Kurt B.
PRIOR LAKE, MN
Dec 17, 2019



My house still has not been finished and the company still owes me money.

REVIEW

A.H.-.
MINNEAPOLIS, MN
Oct 08, 2019



It took 8 months for them to finish a simple job. I was not a priority and they lost my supply list multiple times and I experienced more than one no call no show to an appointment

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REVIEW

Rodney H.
Shakopee, MN
Sep 29, 2018



This was the worst experience I have ever had working with a company. They disrespected our home and belongings and had the worst quality imaginable. We literally had to have them repaint at least 4 times after they wanted us to sign off on the job. In addition when they installed the washer they didn't hook it up properly and it re-flooded my bathroom ceiling. Add in the fact we had to call the police on the painter and multiple items in our home were damaged you can imagine our dissatisfaction. It took them almost 1 year to get the job completed. I could have had a new house built in that amount of time.

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REVIEW

James K.
Marine St Crx, MN
May 23, 2018



They were very slow, there were some issues with what the next step would be, they delivered the wrong size windows and wrong windows and it went on and on. Every step was a problem.

REVIEW

Melvin S.
Minneapolis, MN
Jan 30, 2017



They wouldn't communicate with me. This was a horrible experience. They told us it would take 3 weeks and it took almost 4 months. Things needed to be fixed and they wouldn't fix them. It was a battle the whole time.

REVIEW

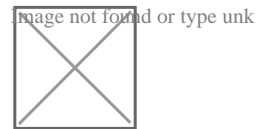
Daniel J.
New Hope, MN
Aug 05, 2016



We found GNR to be prompt, thorough, and they significantly helped us contend with a complicated repair job following a fire in our home.

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REVIEW

Kathy A.
Hopkins, MN
Jul 23, 2016



Were do I begin, buyer beware. There was no part of the process that was successful, from the estimating, scheduling and craftsmanship. The job foreman needs to come to the work site more often and check the quality of the work performed by the workers. I had problems from water lines being hooked up backwards, to unplugging my refrigerator and losing everything in it, it paint being dripped everywhere and not cleaned up, to bad customer service. Do not use them!

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REVIEW

Julie E.
Chaska, MN
Jan 07, 2016



They were fabulous.

COMMENT

Additional Comment
Jul 23, 2015

I was most satisfied with my agent.

COMMENT

Additional Comment
Jun 19, 2015

The board up was handled quickly and they helped clean up the mess.