FEEDBACK REPORT for Great Northern Resources-

REVIEW

Amador P. FARMINGTON, MN Aug 04, 2020

REVIEW

Lisa M. NORTH ST PAUL, MN May 12, 2020

REVIEW

GERALD N. Coon Rapids, MN Feb 08, 2020

REVIEW

Kurt B. PRIOR LAKE, MN Dec 17, 2019

REVIEW

A.H.-. MINNEAPOLIS, MN Oct 08, 2019 They found a great contactor for the siding.

I would not recommend Great Northern. They took an very long time. They didn't do quality work until we got a second opinion. The communication was horrible.

We were greatly disappointed and frustrated by the communication, adherence to timelines and responsiveness to concerns. We would NOT recommend Great Northern Resources to anyone!

My house still has not been finished and the company still owes me money.

It took 8 months for them to finish a simple job. I was not a priority and they lost my supply list multiple times and I experienced more than one no call no show to an appointment



1415 5th St. S Hopkins , MN 55343 (952) 848-0984

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Great Northern Resources- relies on our customer surveying to help them deliver an exceptional customer experience.

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Great Northern Resources-

REVIEW

Rodney H. Shakopee, MN Sep 29, 2018

REVIEW

James K. Marine St Crx, MN May 23, 2018

REVIEW

Melvin S. Minneapolis, MN Jan 30, 2017

REVIEW

Daniel J. New Hope, MN Aug 05, 2016 This was the worst experience I have ever had working with a company. They disrespected our home and belongings and had the worst quality imaginable. We literally had to have them repaint at least 4 times after they wanted us to sign off on the job. In addition when they installed the washer they didn't hook it up properly and it re-flooded my bathroom ceiling. Add in the fact we had to call the police on the painter and multiple items in our home were damaged you can imagine our dissatisfaction. It took them almost 1 year to get the job completed. I could have had a new house built in that amount of time.

They were very slow, there were some issues with what the next step would be, they delivered the wrong size windows and wrong windows and it went on and on. Every step was a problem.

They wouldn't communicate with me. This was a horrible experience. They told us it would take 3 weeks and it took almost 4 months. Things needed to be fixed and they wouldn't fix them. It was a battle the whole time.

We found GNR to be prompt, thorough, and they significanly helped us contend with a complicated repair job following a fire in our home.



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REVIEW

Kathy A. Hopkins, MN Jul 23, 2016 Were do I begin, buyer beware. There was no part of the process that was successful, from the estimating, scheduling and craftmanship. The job foreman needs to come to the work site more often and check the quality of the work performed by the workers. I had problems from water lines being hooked up backwards, to unplugging my refrigerator and losing everything in it, it paint being dripped everywhere and not cleaned up, to bad customer service. Do not use them!

REVIEW

Julie E. Chaska, MN Jan 07, 2016

COMMENT

Additional Comment Jul 23, 2015

COMMENT

Additional Comment Jun 18, 2015 They were fabulous.

I was most satisfied with my agent.

The board up was handled quickly and they helped clean up the mess.



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