

# CUSTOMER FEEDBACK REPORT *for* George J. Keller & Sons LLC



## Customer Feedback Summary

*Of 247 customers surveyed, 131 responded*

Sales Solutions 98%

Concern For Needs 99%

P.O. Box 218  
Flanders, NJ 07836  
(973) 229-5930  
[www.gjkeller.com](http://www.gjkeller.com)

### GUILDMEMBER SINCE 2010

As a GuildQuality Guildmember, George J. Keller & Sons LLC relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of George J. Keller & Sons LLC in Morristown, NJ; Randolph, NJ; Basking Ridge, NJ; Mendham, NJ; Bernardsville, NJ; Denville, NJ; Flanders, NJ; Budd Lake, NJ; Long Valley, NJ; Hackettstown, NJ; and 75 other cities in New Jersey and Michigan.

## Recent Reviews & Published Comments

### REVIEW

M.R.D.  
Morristown, NJ  
Jul 23, 2023



Very skilled and hard working crews and high quality result.

### REVIEW

Donna B.  
Morristown, NJ  
Jun 16, 2023



They were extremely professional, and they did everything they said they were going to do. If anything came up, they were very quick to inform me about what was going on.

### REVIEW

J.P.J.  
Randolph, NJ  
Jan 31, 2023



Very pleased with the entire crew from supervisors to roofers to siding. We were kept well informed and the small issues that arose during the project were dealt with quickly and professionally.

### REVIEW

Rich B.  
Randolph, NJ  
Dec 17, 2022



George Keller & Sons were very helpful with the design of our siding project. The workmanship and details exceeded our expectations. The crew was very skilled and management kept me well informed.

### REVIEW

Kristen T.  
Randolph, NJ  
Sep 07, 2022



The entire process was fantastic

### REVIEW

Kevin W.  
Basking Ridge, NJ  
Aug 24, 2022



We were very satisfied with the quality of work and craftsmanship along with attention to detail. We were also very pleased with the Progression of your project!

CUSTOMER FEEDBACK REPORT *for*  
**George J. Keller & Sons LLC**



REVIEW

George J.  
Wyckoff, NJ  
Aug 06, 2022



I have found them to be an excellent choice and I'm very happy I chose them.

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REVIEW

Tony S.  
Rockaway, NJ  
Jul 26, 2022



For the size of the project we had it was done relatively quickly. Even with the delays with Covid they were still able to dedicate resources to get it done timely. The finished project came out better than we anticipated. I would not change a single thing about the way it came out.

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REVIEW

Gloria A.  
Budd Lake, NJ  
Jul 07, 2022



i was very impressed with the quality of workmanship and they delivered on everything they said they would. we feel it was a fair price for the work that was done and very happy with how things came out and would certainly recommend GK & Sons to anyone.

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REVIEW

Dave E.  
West Orange, NJ  
Apr 13, 2022



Dan and the entire crew were awesome throughout the job. I could not be happier with the job.

REVIEW

Joe M.  
Morristown, NJ  
Apr 13, 2022



George J. Keller & Sons did my roof, siding, and gutters. It was a great price and extremely professional service. Brendan Tully, our salesperson, was amazing. The entire staff and crew were very professional.

REVIEW

George S.  
Vernon, NJ  
Apr 09, 2022



from start to finish everything was done right and quick

# CUSTOMER FEEDBACK REPORT *for* George J. Keller & Sons LLC



## REVIEW

Bill M.  
Denville, NJ  
Mar 12, 2022  
★★★★★

George Keller & Son helped turn our run down shabby garage into a beautiful second building for our property! Neighbours have literally been stopping when driving by to let us know how great they think our new siding looks. Everyone asks which company did this? We cannot recommend George Keller & Son enough... lovely workmen and great workmanship!

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## REVIEW

Alex C.  
Bernardsville, NJ  
Jan 04, 2022  
★★★★★

George J. Keller & Sons LLC provided quality work for a reasonable price. My wife and I are happy with the results.

## REVIEW

GIGANTE R.  
MORRIS PLAINS, NJ  
Feb 04, 2021  
★★★★★

Brendan, our salesman, was straightforward and spent a lot of time with us helping to choose our materials, color, etc. The project manager and entire crew were excellent. They worked quickly and safely. As with any construction project, there were a few bumps along the way, but George J Keller addressed these promptly and professionally. We are extremely happy with the outcome and have gotten so many compliments from neighbors.

## REVIEW

Michael K.  
Morristown, NJ  
Jan 06, 2021  
★★★★★

We just resided our home and the experience was top notch -- from sales, to project management, to construction. In transactions like this it's all about the people and the integrity, customer service, and personal touches were great. Not to mention the house came out great!

## REVIEW

Brian H.  
Mendham, NJ  
Jul 17, 2020  
★★★★★

I have had both roofing and siding replaced by George Keller & Sons. Their workmanship is extremely high quality and they are a pleasure to work with from planning through project completion.

CUSTOMER FEEDBACK REPORT *for*  
**George J. Keller & Sons LLC**



REVIEW

Dan K.  
Long Valley, NJ  
May 26, 2020



Excellent service from start to finish - knowledgeable and respectful salesmen, quality craftsmanship. My house looks beautiful!

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REVIEW

D.-A.  
Basking Ridge, NJ  
Jun 17, 2019



I always get good job satisfaction with George J.Keller.

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REVIEW

Linda A.  
Basking Ridge, NJ  
Nov 27, 2018



Very good experience overall. They could have been a little more attentive to communications with us regarding scheduling of job. Once the job got started things went smoothly.

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REVIEW

Fred E.  
Chester, NJ  
Oct 17, 2018



Every member of the team was very professional. The finished job is excellent. All my neighbors love it too.

REVIEW

J.M.J.  
Randolph, NJ  
Aug 11, 2018



Very skilled and professional crews, supervision and sales representatives. We highly recommend Keller.

REVIEW

Steve C.  
Summit, NJ  
May 15, 2018



Crew was very professional, their attention to detail and quality of workmanship is evident in the final product.

REVIEW

Karen K.  
Morristown, NJ  
Oct 20, 2017



Our house has been transformed into the best looking house in the street! The attention to details in the design and application of the siding product (James Hardie) is amazing.

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REVIEW

Ann A.  
Basking Ridge, NJ  
Sep 21, 2017



We are so excited about the new look of our house! And George J. Keller & Sons were so very professional about their approach to the project. And the on-site workers were friendly and amenable to accommodate our needs.

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REVIEW

Luz U.  
Haledon, NJ  
Mar 22, 2017



They did an excellent job with the roof and siding. The work was completed in a timely manner.

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REVIEW

Pam H.  
New Providence, NJ  
Aug 29, 2016



George J. Keller & Sons is excellent company, efficient and they really listened to the customer. We are very pleased with the final outcome.

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REVIEW

Shannon F.  
Morristown, NJ  
Aug 29, 2016



Extremely professional, catered to my needs, and hands down the best contractors that we have ever worked with!

REVIEW

Dave P.  
Watchung, NJ  
Feb 17, 2016



We did 2 projects with George Keller and Sons. The 1st was a new roof and the second was a large project involving removing the entire exterior and replacing with HardiePlank. We worked primarily with Dan Keller who was extremely professional and knowledgeable throughout the entire process. We felt his pricing was very fair and even with several changes and issues that arose during the project, everything went quite smoothly. His crew was always courteous and professional. I highly recommend them as an honest and professional home improvement company and would not hesitate to use them in the future should the need arise.

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**George J. Keller & Sons LLC**



REVIEW

Chris B.  
Somerset, NJ  
Jan 29, 2016



The only negative I had was that after the crew left, some of the detail work wasn't completed. For example, the control for the skylight had not been installed, so I had to do that myself.

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