

## CUSTOMER FEEDBACK REPORT *for* Garden State Brickface and Siding



### REVIEW

Juan M.  
Brooklyn, NY  
Dec 17, 2014



They were very professional. I would recommend them to anyone who needs work done in their house.

### REVIEW

N.P.L.  
Brooklyn, NY  
Dec 17, 2014



I am not satisfied with my job. The paint job was not done properly at all.

### REVIEW

Carmella P.  
Scarsdale, NY  
Dec 17, 2014



Garden State was efficient. They kept the job site clean and they completed the work in the time they said they would.

### REVIEW

Rafael A.  
Berkely Heights, NJ  
Oct 06, 2014



The experience with Garden State Brickface, Windows & Siding was a good one. From meeting with the representative who explained everything from the process, the materials, and making suggestions, to the workers showing up on the scheduled day and time, and then seeing the completed job within the time frame made this a pleasant experience. I would hire them again.

### REVIEW

Donna S.  
Wharton, NJ  
Sep 15, 2014



My husband & I contacted Garden State Brickface to find out about their product & services. We were very pleased with Nick Renna's knowledge & kind demeanor. He offered many options to fit our budget. Every aspect of the process moved along as scheduled. The job was done by very courteous & efficient workers in the time specified. I would highly recommend Garden State Brickface to anyone interested in having this type of work done at their home or business.

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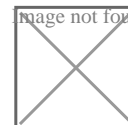
### GUILDMEMBER SINCE 2012

As a GuildQuality Guildmember, Garden State Brickface and Siding relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Garden State Brickface and Siding in Staten Island, NY; Brooklyn, NY; Bronx, NY; Edison, NJ; Freehold, NJ; Wayne, NJ; Toms River, NJ; Old Bridge, NJ; Jackson, NJ; Jersey City, NJ; and 378 other cities in New York, New Jersey, Pennsylvania and Connecticut.

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### REVIEW

Bridget K.  
Croydon, PA  
Sep 12, 2014



From the start, it was very easy. I had no problems and they offered the same price as they offered me 2-3 years before. The crew was very excellent. They hung my house numbers and put up my mailbox for me, and even the lights. They made sure the job was complete, even with the little extras.

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### REVIEW

Lou A.  
Fairview, NJ  
Sep 05, 2014



I am extremely happy with the work done by Garden State. The quality of workmanship and product is outstanding. I would definitely recommend them to others.

### REVIEW

Janet H.  
Tenafly, NJ  
Sep 05, 2014



The work was done in a timely manner and all the workmen were very friendly and nice. It looks beautiful and I believe that it will last a long time.

### REVIEW

Tony P.  
Warwick, NY  
Sep 05, 2014



We were a little nervous since the house was jist finished being painted a couple of days earlier. They had the siding protected and no damage to our paint and the chimney looked great.

### REVIEW

Elvin D.  
Princeton Junction,  
NJ  
Aug 29, 2014



The staff was extremely courteous, knowledgeable, and their expertise was shown in the great work they did. I will definitely reach out to friends and family that are in need of similar work, and I'll recommend the company.

### REVIEW

Ted R.  
Middletown, NJ  
Aug 29, 2014



I was extremely happy with Garden State Brickface, Windows & Siding. Everybody does what they say they are going to, shows up when they say they are going to, and the finished product is wonderful.

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### REVIEW

Jose L.  
Burlington, NJ  
Aug 28, 2014



The quality of the finished paint job was awesome. It made the house stand out. Everyone was asking if the house was new. That is how good it looked.

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### REVIEW

M.C.N.  
NY, NY  
Aug 27, 2014



Garden State created an amazing restoration of our building in less than two days. They were able to create a vintage restoration look on a 19th century townhouse in just two days, which is nothing short of spectacular in appearance and professionalism in quality.

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### REVIEW

Bennie L.  
Maplewood, NJ  
Aug 27, 2014



The salesperson with Garden State needs to do a better job of communicating the contract terms. The customer should be allowed to cancel a contract before installation begins, that seems fair.

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### REVIEW

Dawn S.  
Fairlawn, NJ  
Aug 27, 2014



They are a very responsible company. John Titmas was very, very patient and informative. The workers were very nice when they came to the house. I would definitely recommend this company.

## CUSTOMER FEEDBACK REPORT *for* Garden State Brickface and Siding



### REVIEW

Steven C.  
Salisbury Mills, NY  
Aug 26, 2014



GSBF was professional every step of the way, from the salesman coming to the house to explain the procedure to the crew coming to do the actual work. The crew, led by Carlos was a finely tuned machine. They all worked well together and got the job done quickly and neater than I had expected. Carlos took great care in listening to my concerns. We have very mature bushes in front of the house where they had to work and they had a system to protect them so they would bounce back when the job was complete. They also were very careful in placing the scaffolding, which caused no damage to the bushes. The job was completed in the time frame promised and it went exactly as we expected.

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### REVIEW

Fred T.  
Clark, NJ  
Aug 25, 2014



Garden State Brickface definitely lived up to their reputation and our expectations. From start to finish, we could not be happier that we hired them to reface our driveway walls and foundation around the front of the house. It looks beautiful. It was so nice to have such a great team of professionals on the job. Thank you

### REVIEW

Ed A.  
Warren, NJ  
Aug 21, 2014



The Garden State Brickface staff is well trained and professional. The installation had a few minor gaps; but overall, the workmanship was at a high level. Guy was an excellent salesperson. He was committed, and I trusted him.

### REVIEW

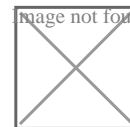
Eric F.  
Bergenfield, NJ  
Aug 21, 2014



Garden State Brickface, Windows, and Siding is very professional. They put together a timeframe for the work and are willing to make a financial arrangement so that a project is affordable. I would recommend them.

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### REVIEW

Mark G.  
Stockon, NJ  
Aug 21, 2014



I had a very pleasant experience with Garden State Brickface, Windows, and Siding. The crew and installation were professional, and the end result met my expectations and more.

### REVIEW

Jason K.  
Rahway, NJ  
Aug 18, 2014



The process was great from start when the sales person who came over to lay everything out all the way to finish. We looked at three or four other places, and we felt comfortable with them so we went ahead with it. The project was scheduled quickly, and the workers did it in the timeframe they said. The quality is amazing, and we've received lots of compliments.

### REVIEW

Edwin S.  
Newton, NJ  
Aug 16, 2014



The first crew came out to prepare the job and remove the siding. They did a fine job. Overall, they showed up when they said they would and did a fine job. We're very happy with the crew's work and have been receiving all kinds of compliments from family, friends, and neighbors.

### REVIEW

Khurram A.  
Bogota, NJ  
Aug 16, 2014



Garden State was extremely thorough and meticulous. They provided patient installation, still making sure to finish the project on schedule. I am very pleased. I would recommend them to anyone.

### REVIEW

Manny S.  
Asbury Park, NJ  
Aug 16, 2014



Garden State Brickface, Windows & Siding did a very good job and I would recommend them. I am very pleased with Garden State Brickface, Windows & Siding.

### REVIEW

Don R.  
Monsey, NY  
Aug 14, 2014



The quality of the work was excellent and they did everything and then some that I expected. I was very pleased with the work and their attention to detail was excellent.

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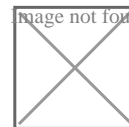
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### REVIEW

Lenny L.  
Monroe Township, NJ  
Aug 14, 2014



Garden State is a well rounded company that offers many services to people trying to remodel their homes. They have contractors that know how to do more than one thing so that the projects flow together much easier then having several different contractors come out for each stage of the process.

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### REVIEW

Brad B.  
Freehold, NJ  
May 06, 2014



We are happy with the quality of the windows that we had installed by Garden State Brickface, Windows & Siding. Our salesman was very honest, upfront, and professional.

### REVIEW

William S.  
maspeth, NY  
Apr 04, 2014



They have done two jobs for me. I was most satisfied with their honesty. They thought the degree of work would be more, but realized that there were things that they didn't have to do. They reduced the work and bill. They could have done the work and not told us. I would have been none the wiser. Instead they explained it in detail, and reduced my bill by \$4000. I think that speaks to something you don't see in the market today from other venders.

### REVIEW

Shuh Y.  
Rockaway, NJ  
Mar 24, 2014



Garden State Brickface, Windows & Siding did a pretty good job. I hope that we can do more work with them later. I had a good experience.

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### REVIEW

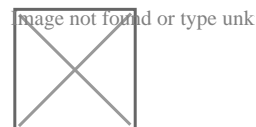
Frederick H.

Roselle, NJ

Nov 25, 2013



Our initial contact with Garden State Brickface, Windows & Siding has always been professional and they were more than willing to help us. Our initial salesperson Lisa did a fabulous job helping us identify what we truly wanted for the house and she followed up with us to make sure the job was done to perfection. This company is very professional, knowledgeable and skilled, we've never felt pressured during the process. The job was finished on schedule and we are pleased with the work on the front of our house, it really gives the block a different feel. Since that time others have updated their homes as a result of how wonderful the house looks. We are also pleased with the soffits and gutters, they look really nice. We are looking forward to doing siding with them and would highly recommend this company for stucco to anyone and everybody. They try to work with you to make your dream a reality. They are the best.



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