

CUSTOMER FEEDBACK REPORT *for* Fresh Coat Painters of West Chester, PA

1111
Downingtown , PA 19335
(484) 552-9711

REVIEW

Robert C.
West Chester, PA
Jan 28, 2020



Excellent work and superb customer service. High attention to detail and very clean in their work. Chris is a pleasure to work with and I would highly recommend Freshcoat.

REVIEW

Bob .
West Chester, PA
Jan 23, 2020



Very high quality work and great people to work with.

REVIEW

Corey K.
Phoenixville, PA
Jan 18, 2020



First class service all the way, start to finish. My wife and I are very happy with the attention to detail, cleanliness and professionalism.If I could give more than 5 stars I would.

REVIEW

Geri G.
Exton, PA
Feb 01, 2018



The company is efficient and thorough. I will use them for any of my painting needs.

REVIEW

Barbara G.
Coatesville, PA
19320, PA
Jan 21, 2018



I have no complaints whatsoever. Awesome work done in a timely and professional manner. I had to postpone one appointment and they worked around my schedule. I'd hire them again and again!!

REVIEW

Harmeet S.
Kennett Square, PA
Jan 04, 2018



I loved working with them. They were all great people, did what they said, and did the job well. They also backed up any issues. I would 100% use them again and will recommend them to all of my friends.

REVIEW

Dick S.
West Chester, PA
Dec 08, 2017



Good job by nice people.

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Fresh Coat Painters of West Chester, PA relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Fresh Coat Painters of West Chester, PA in West Chester, PA; Downingtown, PA; Phoenixville, PA; Chester Springs, PA; Exton, PA; Malvern, PA; Glen Mills, PA; Broomall, PA; Coatesville, Pa 19320, PA; Kennett Square, PA; and 11 other cities in Pennsylvania and Delaware.

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Dawn B.
West Chester, PA
Nov 13, 2017



Excellent on all accounts... I highly recommend! My job also entailed removing wallpaper and removing faux treatment from walls... Not just a simple job and everything looks fantastic.

REVIEW

Bill .
West Chester, PA
Jun 09, 2017



We loved the work done and recommend to our Daughter who also had a wonderful experience. I would Highly recommend them

REVIEW

Craig .
Glen Mills, PA
Jun 05, 2017



I was very satisfied with the professionalism and the quality of work.

REVIEW

Maryann T.
Broomall, PA
Jun 02, 2017



Fresh Coat from estimate through execution did an outstanding job on an interior painting project, Great flexibility as I added on to the project as it was in progress.

REVIEW

Suzy H.
Exton, PA
May 09, 2017



I highly recommend Fresh Coat Painters of West Chester. The entire team is courteous, detail oriented and respectful of everything. It's hard to put a price tag on 'peace of mind' - and that's exactly what Fresh Coat Painters of West Chester offers - while getting the job done right - and in a timely manner. THANK YOU!!!!

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REVIEW

Jessica Y.
Downingtown, PA
Mar 29, 2017



Chris was very good at communicating options at every stage of the project. He approached a challenge in our project with patience and creativity and ensured that we got a great result. He and the other painters on the project were all very skilled and worked diligently until it was completed. Their level of service really distinguishes them from others. We would be happy to use their services again and to recommend them to our friends and family.

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REVIEW

Edward
Exton, PA
Mar 16, 2017



Friendly, professional, and efficient contractor with a fair price.

REVIEW

Lindsay G.
Phoenixville , PA
Dec 21, 2016



Thank you for a job well done!!

REVIEW

Steve B.
Chester Springs, PA
Dec 03, 2016



In the end, the job met agreed upon standards. However, it took multiple attempts to get the job done right. I felt like i had to provide the quality assurance on my job vs. Fresh Coat. I was out of town when the work was completed. Upon returning home, i found that not all areas included in the contract where painted, items were broken (and left for me to fix), and drywall repairs included in the contract were not completed to professional standards. In the end, Fresh Coat did address the issues, but for the price they charge, they should've been more professional and communication was lacking (multiple calls and emails to speak live).

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REVIEW

Nish P.
Chester Springs, PA
Nov 10, 2016



I am an Interior Decorator and have worked with Chris and the West Chester Fresh Coat team on 3 projects. Chris has been flexible and has had made painters available in less than a day's notice for a project. I refer to Tom and Jose as the "A" team. I am very happy with their work and look forward to working with them on other projects.

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