

CUSTOMER FEEDBACK REPORT *for* Fresh Coat Painters of The Woodlands



REVIEW

Adrian L.
Spring, TX
May 29, 2021



Very professional and highly personable. Friendly and prompt. Hard workers and willing to go above and beyond expectations to get the job done.

1706 Maddie Springs Ct.
Spring, TX 77386
(832) 753-5924

REVIEW

Ron C.
Spring, TX
May 28, 2021



On time, did job well, and friendly

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Fresh Coat Painters of The Woodlands relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Fresh Coat Painters of The Woodlands in Spring, TX; The Woodlands, TX; Magnolia, TX; Conroe, TX; Montgomery, TX; Houston, TX; Tomball, TX; Shenandoah, TX; Waller, TX; Porter, TX; and 8 other cities in Texas.

REVIEW

Kennie H.
Conroe, TX
May 26, 2021



Great experience, great company, AWESOME paint job!!! Very professional and couldn't be happier. Will absolutely use them again for future projects.

Comment from Fresh Coat Painters of The Woodlands

Kennie, We enjoyed working with you on your interior painting project and appreciate your feedback! We look forward to working with you again in the future. Thank You from Fresh Coat Painters of The Woodlands!

REVIEW

Howard S.
Spring, TX
May 13, 2021



Fresh Coat Painters of The Woodlands were on time and they did a great job. I would recommend them to anyone.

REVIEW

Annie C.
The Woodlands, TX
May 04, 2021



Paul and his team were wonderful! We couldn't be happier with the exterior paint job that they did. Would highly recommend them and look forward to using them again!

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REVIEW

Amy E.
Spring, TX
Apr 19, 2021



Once the problem has been resolved, and taken care of, my rating could change and go up.

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REVIEW

Larry F.
Apr 03, 2021



Paul was really knowledgeable, and he addressed every issue that we had. He did everything that we asked for, at a reasonable price.

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REVIEW

Dana N.
Spring, TX
Feb 11, 2021



Very professional and careful workers who also did everything requested in a timely manner.

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Comment from Fresh Coat Painters of The Woodlands

Dana, Thank you for the review here. It was a pleasure working with you.

REVIEW

Ashley P.
The Woodlands, TX
Feb 10, 2021



I thought everyone at Fresh Coat Painters was wonderful. They were timely, courteous, and did a fantastic job. Brian was responsive to my concerns and needs. I would recommend to them anyone.

Comment from Fresh Coat Painters of The Woodlands

Ashley, Thank you very much for the positive review, we thoroughly enjoyed working with you and appreciate your business and your opinion.

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REVIEW

Anthony B.
Houston, TX
Jan 20, 2021



The crew that came out was both professional and pleasant. The sheetrock repair and matching texture exceeded expectations. The painting quality was also great. We'll be using them again soon and would definitely recommend them.

Comment from Fresh Coat Painters of The Woodlands

Anthony, Thank you very much for the review, it was a pleasure working with you and look forward to working together in the future!

REVIEW

Jim H.
Spring, TX
Jan 20, 2021



AS result of the job my neighbor observed he contracted with Fresh Coat Painters to replicated the work performed om my house on his. Cannot find workmanship or quality skills like this firm performed in this day and time excellent people and results!

Comment from Fresh Coat Painters of The Woodlands

Jim, we appreciate the review and appreciate the time you took to complete it. It was a pleasure working with you and look forward to taking care of any future needs you may have.

REVIEW

Ken L.
Spring, TX
Jan 16, 2021



Superb work, on time, efficient.

Comment from Fresh Coat Painters of The Woodlands

Ken, I appreciate you taking the time to complete the review. Looking forward to helping you with any future needs you may have.

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REVIEW

Stan C.
Houston, TX
Jan 15, 2021



“Fresh Coat” was always available throughout the project and accommodated customer requests quickly and professionally. They stayed with the project until the customer was completely satisfied. The final completion was as scheduled for a fair cost!

Comment from Fresh Coat Painters of The Woodlands

Stan, Thank you for taking the time to complete this review. We are delighted that you appreciate the customer service that we provided!

REVIEW

PCS N.
Shenandoah, TX
Aug 06, 2019



Brian with Fresh Coat is very professional and values his customers input!

Comment from Fresh Coat Painters of The Woodlands

Thank you very much!!! Thank you for trusting us and for the business!!!

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REVIEW

Matt K.
Spring, TX
Jul 01, 2019



Bryan was great to work with and they were always on time and worked very hard to meet their timelines. The work was of high quality with a few mistakes that they fixed quickly. As with any service company, make sure there is always a supervisor or the owner on-site to oversee the work. Mistakes only happened when there was no supervision. The painters worked very hard and stayed long hours to make sure the job was finished on time. We found paint on our outdoor tile that was overspray in several locations. I contacted the owner and sent pictures. They are coming out to clean the affected area. This company responds to issues instantly and always acts professionally. I have had several homes painted over the years. There is never a perfect job the first time. I am more interested in how companies handle problems or fixes and this company does a great job of that.

Comment from Fresh Coat Painters of The Woodlands

Hello...thank you for your honest feedback.

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REVIEW

Tina S.
Conroe, TX
Apr 21, 2019



Bryan, Heidi, and workstaff are great to work with.

REVIEW

Heather M.
Spring, TX
Apr 13, 2019



I am very impressed with the quality of service and workmanship. Everyone was very courteous and the job was done on time and within budget. I would certainly recommend them.

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REVIEW

Erin R.
Spring, TX
Feb 13, 2019



The quality of the paint job is great!

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REVIEW

Frank N.
The Woodlands, TX
Dec 31, 2018



I found Fresh Coat Painters very professional in all aspects of their work and business. We have already recommended them to others who have inquired about their workmanship.

Comment from Fresh Coat Painters of The Woodlands

Thank You for the opportunity Frank, it was our pleasure

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REVIEW

Michael M.
Cypress, TX
Dec 15, 2018



They were amazing! Very professional, timely, knowledgeable, and just awesome! Will use them again and again!

Comment from Fresh Coat Painters of The Woodlands

Thank You for the opportunity Mike and Kristen!!!

REVIEW

Cindy L.
Magnolia, TX
Nov 26, 2018

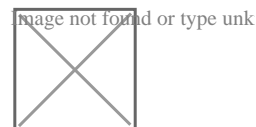


They were great to work with and they do a quality job.

Comment from Fresh Coat Painters of The Woodlands

Thank you Cindy for the opportunity, Cabinets turned out great!!!

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REVIEW

Josh K.
Waller, TX
Nov 05, 2018



I highly recommend them, they were the only contracts that showed up on time. Everything was easy to understand. The painters were really nice.

Comment from Fresh Coat Painters of The Woodlands

Thank You Josh & Jennifer for the opportunity, the blue really brought it together!!!

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REVIEW

Megan B.
Willis, TX
Nov 14, 2017



Stephen and his team did a superb job completely transforming the color of my stucco home. It looks so fresh and modern. He showed up in a timely manner to gather the info he needed for the bid and later provided a very detailed and thorough estimate in writing. What I really appreciated was that he worked with my husband and me to satisfy our paint selection and quality concerns. His professional painters showed up on time in the mornings, worked a full day, and left a clean job site. I am happy to say that the project was completed on time and it was done very well. Stephen personally came back to review the completed work with me and made sure to address any areas of concern. I have already recommended him to other picky clients and friends and would definitely consider Fresh Coat Painters of the Woodlands again for future projects.

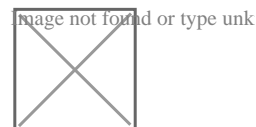
REVIEW

Amey H.
The Woodlands, TX
Sep 27, 2017



Fresh Coat Painters did a great job, they were very attention to detail and they went above and beyond what we asked.

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REVIEW

Darrell F.
Spring, TX
Sep 25, 2017



We could not be happier with the job that Freshcoat provided. They are very professional and meticulous in their work. Steven answered questions in a timely manner. Job well done!

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REVIEW

Kara O.
Magnolia, TX
Aug 14, 2017



Stephen was great to work with. Prompt getting us a quote and doing the work. Super easy to get a hold of with any questions or concerns. Work is top notch!

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REVIEW

PCS N.
Shenandoah, TX
Jul 17, 2017



Stephen and his crew did a wonderful job repairing the walls and the ceiling. After the paint job was done, the repairs weren't noticeable at all. Very pleased with this company and the work that was done. Thank you Fresh Coat.

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REVIEW

Jane A.
Conroe, TX
May 15, 2017



Did a great job and was very professional.

REVIEW

Lynn B.
Spring, TX
May 12, 2017



It was a pleasure working with Stephen and his crew. Timely, professional and quality service.

REVIEW

Floyd D.
Spring, TX
Feb 06, 2017



Professional, on time, and price quote is what we paid, no hidden cost.