

## CUSTOMER FEEDBACK REPORT *for* Fresh Coat Painters of Columbia

### REVIEW

Anthony P.  
Eldersburg, MD  
Mar 25, 2021



This is the second time we used Fresh Coat Painters for our project. Another success! From the start Bill took his time to give his expertise in picking out colors for our living room, kitchen, and hallway. He is extremely kind and professional. The job was done to perfection and timely. Would not hesitate to recommend them or use for our next project.

### REVIEW

Anthony P.  
Eldersburg, MD  
Dec 11, 2020



Fresh Coat painted my garage that I turned into a man cave. From the start I knew I picked the right painters, Bill was very responsive and gave me an estimate within hours of calling. The price was fair and the workmanship was outstanding. Will use again for sure!

### REVIEW

Kathleen O.  
Eldersburg, MD  
Nov 09, 2020



The owner cares about the service he offers. This staff has been to my staff several times. Each time they were helpful, polite and accomodating. They left my house clean and in good order. The paint is high end and wears very well. The owner, Mr. Theologus "checked in" with me during the process to make sure I was happy. Yes, I am very happy with Fresh Coast.

### REVIEW

Ronna E.  
Ellicott City, MD  
Jul 07, 2020



Fresh Coat Painters of Columbia did a great job. This project was the 3rd time I have used their company.

### REVIEW

Jason H.  
Sykesville, MD  
May 27, 2020



They did excellent workmanship. They were very nice and friendly and it was done in a timely manner.

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Eldersburg , MD 21784  
(443) 218-9767

### GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Fresh Coat Painters of Columbia relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Fresh Coat Painters of Columbia in Eldersburg, MD; Sykesville, MD; Ellicott City, MD; Columbia, MD; Westminster, MD; Annapolis, MD; Marriottsville, MD; Clarksville, MD; Frederick, MD; Hanover, MD; and 21 other cities in Maryland and Alabama.

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### REVIEW

Amy B.  
Eldersburg, MD  
Mar 25, 2020



The work was done beautifully and finished on time.

### REVIEW

Wallace H.  
Ellicott City, MD  
Nov 02, 2019



We have been very pleased with the work done by Fresh Coat Painters of Columbia.

### REVIEW

Allen N.  
Finksburg, MD  
Jul 29, 2019



Fresh Coat Painters was very responsive, on time and respectful

### REVIEW

Karan L.  
Windsor Mill, MD  
Jul 24, 2019



I'd just like to say that Bill did a great job, for a great price. His work on power washing and staining multiple decks was extremely good. I would recommend him to anyone.

### REVIEW

Tod Y.  
Eldersburg, MD  
May 08, 2019



This team is amazing and we are so pleased with the final product and have received several compliments from visitors at how good the walls and railing look. Bill is not only extremely professional and accommodating, he is a genuinely nice person and such a pleasure to work with. Tremendous value for the price and excellent quality of work. Highly recommend.

### REVIEW

Kate F.  
Columbia, MD  
May 08, 2019



I've had Bill and his crew out three times now and every time they've done great work.

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### REVIEW

Tom W.  
Columbia, MD  
Apr 30, 2019



It was a re-coating of my deck, not my whole house.

### REVIEW

Deborah M.  
Finksburg, MD  
Apr 24, 2019



I was extremely pleased! The painters were professional and organized.

### REVIEW

Ronna E.  
Westminster, MD  
Apr 17, 2019



Very happy with the whole experience from beginning to end. Bill was easy to work with and his crew did an excellent job. Would highly recommend them!

### REVIEW

Robert P.  
Marriottsville, MD  
Mar 31, 2019



Very professional and efficient. Makes sure work is completed to customer satisfaction. Highly recommended. Will use him again

### REVIEW

Susan G.  
Clarksville, MD  
Feb 20, 2019



Bill and his crew were amazing! They are highly professional and their attention to detail transformed my house ahead of schedule. Bill is extremely knowledgeable about the types of paint to use in different rooms and answered all my questions. His crew took great care in my home, as if it was their own! I highly, highly recommend Fresh Coat of Columbia!

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### REVIEW

Wayne S.  
Sykesville, MD  
Dec 22, 2018



He was very respectful of our property, and he did it in a timely fashion. The owner who gave the estimate was very professional, and was in and out a few times keeping an eye on the crew. The guys who did the work were very professional too--other than the paint on the couple of doors, they were fine. They fixed in immediately, and they were good to work with.

### REVIEW

Maryjean F.  
Marriottsville, MD  
Nov 02, 2018



Bill was the most polite and professional contractor I've worked with. Even my dog (who dislikes most people) loved Bill!

### REVIEW

Joseph D.  
Marriottsville, MD  
Oct 13, 2018



100% - This is the best company I have ever dealt with. Just bought this house, had the "family" help but need a pro. Bill went above and beyond, worked with us and helped us with every concern we had. We called him back to schedule the rest of the house after he finished the main area's. This company is top notch.

### REVIEW

Alex C.  
Eldersburg, MD  
Sep 26, 2018



Bill and his team did an outstanding job. They were professional, friendly, on-time and the quality of the work was fantastic. Their attention to detail made our new house feel like our home, and we couldn't be happier.

### REVIEW

Joel B.  
Ellicott City, MD  
Aug 06, 2018



From the moment I called Bill Theologus at Fresh Coat Painters and until the job was completed, it could not have been a better experience. I cannot recommend Bill and his team enough!

### REVIEW

Robin N.  
Sykesville, MD  
Jul 31, 2018



They were helpful, efficient, and they did a beautiful job.

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## CUSTOMER FEEDBACK REPORT *for* Fresh Coat Painters of Columbia

### REVIEW

Kathleen O.  
Eldersburg, MD  
Jul 16, 2018



Fresh Coat Painters is a professional and top rate organization. Mr. Bill Theologus reviewed the estimate, explained the job including paint products, terms and timing with my husband and me. He was nice enough to come and let us compare paint patches on our wall. His staff came at the exact time, as promised, and did a great job. After they left, the only thing that remained was a great paint job. We are delighted with Bill and his staff. We look forward to them painting our family room. Thank you so much!!!

### REVIEW

Michelle F.  
Mount Airy, MD  
Jun 17, 2018



I used Fresh Coat painters to paint my newly built house. The painted the entire interior and did a fabulous job. The paint job was so professional and they were very diligent to protect my new house. Bill was extremely helpful and responsive and the estimation process is very detailed and professional. I strongly recommend this company and will use them again in the future.

### REVIEW

Father R.  
Ellicott City, MD  
May 28, 2018



Fresh Coat painters did a fantastic job and I am likely to call them again!

### REVIEW

Mark P.  
Highland, MD  
May 09, 2018



Fresh Coat Painters has done almost every room in our house over the last few months. The service, quality, and everything is great. I would recommend them to anyone who needs a painter.

### REVIEW

Eddie L.  
Eldersburg, MD  
Apr 22, 2018



The service was great from start to finish. I would definitely use their help again if needed.

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**Fresh Coat Painters of Columbia**

REVIEW

Daniel B.  
Laurel, MD  
Nov 21, 2016



I selected Fresh Coat Columbia to out of several companies I contacted for some trimwork and a few other tasks at my residence because Billl was organized, responsive, enthusiastic, and showed strong attention to detail during the estimate process. These characteristics continued to show through in the completion of the job. He and his crew were very pleasant to work with, and I would hire him again and recommend him to my friends.

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