

CUSTOMER FEEDBACK REPORT *for* Fresh Coat Painters of Charleston, SC



REVIEW

LAWRENCE B.
CHARLESTON, SC
Jan 23, 2023



This company quoted me to paint my kitchen cabinets in about 3 to 4 days. They took almost 3 weeks and then the job wasn't done very well. They left edges on the cabinets without much coverage, uncovered nail holes and joints. Didn't paint under the wall cabinets at all. Had to paint the doors twice and still didn't get the proper coverage or holes repaired. I would call it a half way job. Wouldn't recommend them to anyone. Very poor work.

Null

Summerville , SC 29485
(843) 920-4106

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Fresh Coat Painters of Charleston, SC relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Fresh Coat Painters of Charleston, SC in Summerville, SC; Charleston, SC; Mt Pleasant, SC; N Charleston, SC; Mt. Pleasant, SC; Ladson, SC; Goose Creek, SC; Isle Of Palms, SC; North Charleston, SC; Johns Island, SC; and 18 other cities in South Carolina.

REVIEW

Bill H.
Mt. Pleasant, SC
Feb 05, 2020



Jimmy & his team are a pleasure to work with. Always professional, on time & courteous. More work already lined up!

REVIEW

Owen K.
Charleston, SC
Jan 21, 2020



Fresh Coat Painters staff was thorough, clean, on time & did a fantastic job! I would highly recommend them to anyone interested in doing business with them.

REVIEW

Gigi R.
Summerville, SC
Jan 08, 2020



They had great customer service.

REVIEW

Janet M.
Mt Pleasant, SC
Dec 19, 2019



They are a great company! I am in advertising and they do an exceptional job, I recommend them whenever and to whomever I can!

REVIEW

Marshall M.
Summerville, SC
Dec 10, 2019



I am very happy with what they did.

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REVIEW

Angela A.
Summerville, SC
Dec 10, 2019



Fresh coat was incredibly professional and prompt. I would eagerly recommend them to anyone who needs painting done!

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REVIEW

Wayne L.
Summerville, SC
Nov 07, 2019



Everyone I had the pleasure of dealing with was pleasant, personable and very thorough. I would highly recommend Fresh Coat Painters to any of my friends.

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REVIEW

Becky W.
N Charleston, SC
Nov 05, 2019



They have been the best quality work experience that I have had in 52 years of marriage.

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REVIEW

Jon S.
N Charleston, SC
Oct 15, 2019



They did a great job and we are happy with the service.

REVIEW

Tammy J.
Summerville, SC
Oct 09, 2019



Professional and timely.

REVIEW

Judy L.
N Charleston, SC
Oct 05, 2019



It was a pleasure to work with Fresh Coat Painters of Charleston. My painting project was a complete success, no problems at all - from start to finish. Such a relief and my house looks great!

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REVIEW

Scott E.
Summerville, SC
Sep 25, 2019



We couldn't have been more thrilled with hiring Fresh Coat Painters! The entire process from quote to completion was carefully planned out and executed professionally by Tara, Kristine and William. They were awesome! We were a little bit hesitant to hire outside painters to repaint our porches and based on previous jobs that weren't done to our satisfaction. Our happiness isn't solely based on the painting itself, but the experience we get from those we're working with and a company that cares about our happiness and the finished product. Fresh Coat truly gave us peace of mind with this and exceeded our expectations. They're organized, kept in constant contact throughout, made sure to accommodate our schedules and always took the time to be sure the project was done correctly and to our satisfaction. Needless to say, we'll be calling on them again soon for other painting projects! :)

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REVIEW

Camille M.
Charleston, SC
Sep 06, 2019



They did an outstanding job! Everything was of high quality, and they were very helpful!

REVIEW

Tony W.
N Charleston, SC
Aug 31, 2019



Jimmy and Fresh Coat Painters did an outstanding job. They are both reasonable and professional. The workers were very respectful and always on time. I wouldn't hesitate to recommend them to anyone. They were also very patient with me while I was trying to make up my mind about the colors. Thanks Jimmy and crew. Tony and Rebecca Whitfield

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REVIEW

Donna M.
Summerville, SC
Aug 30, 2019



Highly recommend them! We trust them enough to leave our home while they work. We feel confident in leaving them here in the house and we look forward to the previous work ahead!

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REVIEW

Albert S.
Summerville, SC
Aug 28, 2019



They did a terrific job! The painting in the house is absolutely beautiful! They didn't make any mistakes at all on the woodwork! I would highly recommend them to anyone!!

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REVIEW

Sven S.
Ridgeville, SC
Aug 27, 2019



Excellent job at a fair price. Quick and professional, left the place clean, besides the new colors, you can't even tell they were there.

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REVIEW

Kevin W.
Summerville, SC
Aug 26, 2019



We would definitely recommend Fresh Coat Painters!

REVIEW

Gail G.
Charleston, SC
Aug 22, 2019



Estimate and job handled promptly.....they answer their phones.....they provide all necessary information in writing! We were very happy with the way our job turned out and the company's overall operationa very well run company!

REVIEW

Trisha R.
Summerville, SC
Aug 16, 2019



Fresh coat painters came when they said they would. They did the job and made sure it was done correctly. I would recommend them to anyone who is looking for a painting service.

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REVIEW

Glen S.
Summerville, SC
Aug 07, 2019



We love our house, the floor plan is perfect, the lot is nice, and the neighborhood is great, but it was looking a little sad. The "Fresh Coat" team came in and provided a much needed face lift. Now she looks as good as she feels. We could not be happier with the work Fresh Coat did for us, Friendly, courteous, professional, and hard working! They all feel like old friends now. You can tell the owner, Jimmy, cares about his team and the quality of the job. The project managers, Lara and Kristine were great, always touching base to make sure things were going well. William, the crew chief, knows what he is doing and settles for nothing less than total customer satisfaction. Thank you Fresh Coat for making this big project come together for us!

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REVIEW

Jesse R.
Mt Pleasant, SC
Aug 06, 2019



Fresh coat had a reasonable price & did a great job, they stayed on schedule and resolved any questions quickly. The Owner was engaged and came by the site several times to make sure things were good. I definitely would recommend them.

REVIEW

Bob G.
Summerville, SC
Aug 05, 2019



Good quality and very professionally completed on time

REVIEW

Todd B.
Goose Creek, SC
Jul 29, 2019



I would highly recommend Fresh Coat Painter of Charleston! They were very professional from point of inquiry to completion of required work. Well done and thank you!

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REVIEW

Denise C.
Summerville, SC
Jul 26, 2019



I was very pleased with how nicely they painted my house. I would recommend their services.

Null

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REVIEW

Carmen G.
Summerville, SC
Jul 25, 2019



In these busy times it was great to find a vendor of such high quality that was timely responsive in giving an estimate and getting the job done. A truly professional company. Highly recommend them and will be using them again without hesitation.

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REVIEW

Andrea T.
Mt Pleasant, SC
Jul 22, 2019



Lara was helpful from the first time we met. Thank you, Lara, for making sure our jobs went smoothly from the very start. William was wonderful to work with! His crew was respectful and hard-working. We were pleased with all our home improvements and would not hesitate to call Fresh Coat for future needs.

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REVIEW

Monica S.
Summerville, SC
Jul 18, 2019



This experience was the best. Working with Fresh Coat from initial contact through completion was enjoyable. The crew members were easy to work with and very professional. I would highly recommend Fresh Coat to anyone looking for a great team of people for their painting needs.

REVIEW

Sylvia S.
Charleston, SC
Jun 27, 2019



My experience with Fresh Coat Painters of Charleston was very good. They came early and left when the job was done. They pressure washed the roof and the whole house. The next day they painted and did a great job. It was extremely hot, but I heard no complaints.