

## CUSTOMER FEEDBACK REPORT *for* Fresh Coat Painters of Buford

Null  
Buford , GA 30519  
(678) 680-6623

### REVIEW

Kathy A.  
Buford, GA  
May 03, 2021



Fresh Coat did a good job. They were a bit pricey but overall I was pleased.

### GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Fresh Coat Painters of Buford relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Fresh Coat Painters of Buford in Buford, GA; Suwanee, GA; Flowery Branch, GA; Lawrenceville, GA; Dacula, GA; Hoschton, GA; Braselton, GA; Sugar Hill, GA; Cumming, GA; Gainesville, GA; and 38 other cities in Georgia.

### REVIEW

Tim G.  
Hoschton, GA  
Apr 16, 2021



Fresh Coat painted the interior of my home several years ago and I was so impressed that I used them for the exterior. They provide a room by room estimate breaking out the material, and labor for ceiling, walls, trim etc. My wife and I painted a few walls to reduce the cost. They pressure washed the exterior before they began prepping and then finished up within a few days. They guarantee their work and they returned almost a year later to address areas that needed attention. They are a bit higher but I am confident in their work and their guarantee.

### REVIEW

Adam M.  
Dacula, GA  
Mar 03, 2021



I feel like they did a wonderful job.

### REVIEW

Gary S.  
Jefferson, GA  
Feb 22, 2021



This is a great local company, with great quality people, and a great value. After hiring a few different painters, Freshcoat is the only painting company we will use now. They are truly top-notch. They go out of their way to make everything good. I highly recommend.

### REVIEW

M...  
Lawrenceville, GA  
Sep 29, 2020



They were very professional and the worker went over and above. Their work is great.

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### REVIEW

Tara K.  
Gainesville, GA  
May 26, 2020



We have used Fresh Coat Painters for several painting projects both inside and outside of our home over the past 5 years. They are reliable, do a quality job, and the owners are very nice! We wouldn't use anyone else for our painting projects.

### REVIEW

Larry B.  
Suwanee, GA  
Apr 27, 2020



I have used Fresh Coat 3 times and I have been pleased with the speed of service, the quality of service, and the quality of the workmanship. I would highly recommend them to anyone.

### REVIEW

Robin S.  
Flowery Branch, GA  
Mar 02, 2020



Good company. Our second time having Fresh Coat do a major job for us. Complete interior paint. Very accommodating and professional. They worked around our schedule so we could still live in the house during the process. The house looks great. All minor issues resolved. On time and what they quoted. The owners and management are here daily to check progress, answer questions and help coordinate. The crew are great. They earned our business.

*Comment from Fresh Coat Painters of Buford*

Thank you so much for the kind words! We are honored and humbled that you chose Fresh Coat. LAN Crleton

### REVIEW

Nikki A.  
Lawrenceville, GA  
Nov 16, 2019



I had a great experience with Fresh Coat. The quote process was professional and the sales rep was friendly and very knowledgeable. I would easily recommend this company to any homeowner.

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### REVIEW

Robert B.  
Hoschton, GA  
Oct 08, 2019



Excellent service! This was the second time I used Fresh Coat, and will use them again.

*Comment from Fresh Coat Painters of Buford*

Robert, Thank you for the kind words. It was are pleasure to serve you once again. Please let us know if you need anything else. Kind Regards Alan Carleton

### REVIEW

Nathan R.  
Dacula, GA  
Oct 02, 2019



They were professional throughout the process and resolved issues quickly. Alan is exceptional to work with and makes sure everything is up the the customers standards before signing off.

### REVIEW

Cassandra C.  
Braselton, GA  
Sep 23, 2019



Very fast and great work.

### REVIEW

Robert P.  
Flowery Branch, GA  
Sep 17, 2019



A very good small business that provides quality workmanship at reasonable price.

### REVIEW

Tom C.  
Flowery Branch, GA  
Sep 14, 2019



First rate!

### REVIEW

Bryan R.  
Gainesville, GA  
Sep 11, 2019



The staff was professional and did a great job with communication and attention to small details.

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### REVIEW

Janis H.  
Norcross , GA  
Sep 05, 2019



Fresh Coat Painters is very professional. They do a wonderful job and I would recommend them to anybody for quality work.

### REVIEW

Robert J.  
Sneville, GA  
Aug 07, 2019



Great people! Great painters! Great products!! On time, friendly, professional and stand behind they're work!!

### REVIEW

Cesar L.  
Sugar Hill, GA  
Jul 03, 2019



. I like the fact that you had an schedule and respect it as much as possible. Your team is knowledgeable and always willing to help and make things right since the beginning. Your service is high quality and there is always room for improvement

### REVIEW

H...  
Suwanee, GA  
Jul 02, 2019



Fresh Coat Painters exceeding any expectations we had with service and result!

### REVIEW

Beth F.  
Lawrenceville, GA  
Jun 20, 2019



We have a future project coming up and we will definitely use Fresh Coat again

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### REVIEW

Kelly D.  
Buford, GA  
Jun 06, 2019



Fresh Coat did a fantastic job on the exterior of our house. We had the exterior painted and lots of rotting wood trim replaced. From start to finish, they were great to work with. Fresh Coat worked with us on our budget and responded quickly to all of our (many) questions and was patient with us as we made decisions. Betsy was very helpful in guiding me with color choices. The whole crew was incredibly hardworking, was on time every day, very friendly, helpful, and kept everything organized and clean. We love the finished product and will hire them again for future projects.

### REVIEW

Yulando F.  
Suwanee, GA  
Jun 03, 2019



The project manager/owner (Allen) was very knowledgeable and professional. He took the time to oversee the job site, making sure all was up to par with his standards. He kept very open communication with myself and the installers at all times.

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### REVIEW

Greg S.  
Jefferson, GA  
May 21, 2019



I would highly recommend them. They are completely professional and beyond friendly from start to finish. The salesman came in and really worked with us on what we needed to do with our house and gave us recommendations on what we should and shouldn't have done. There were some things that we wanted to do and they let us know that we didn't need to do those and it saved us some money. Betsy was amazing. We had a text string in communication with her. We even called her when they were painting our house and asked for recommendations on how we should paint certain with our garage door and other things. She was really great in helping us figure out exactly how we needed to paint our house and what colors. She even recommended a different paint color to paint the inside of our windows which turned out perfect. Israel and the rest of the painters were very professional, worked really hard, worked really hard to get the job done and got the job done very professionally with great quality. We were really really happy with the job that they did.

### REVIEW

Steve S.  
Buford, GA  
May 10, 2019



Fresh Coat has consistently proven to produce high quality work and reliable service.

### REVIEW

Donnie W.  
Buford, GA  
Apr 30, 2019



They were very proactive and also very speedy to get the job done.

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### REVIEW

Tara K.  
Gainesville, GA  
Apr 24, 2019



This is our second time using Fresh Coat of Buford. We have been completely satisfied both times. The owners and staff are very friendly and communicated effectively to keep us updated as delays happened due to weather. Their work is thorough, neat, and always of good quality. We highly recommend using them on any painting project.

### REVIEW

Monica S.  
Sugar Hill, GA  
Mar 16, 2019



Awesome job!! Looks like a new house!! Highly recommended!!

### REVIEW

Lynda M.  
Snellville, GA  
Jan 29, 2019



From start to finish, everyone at Fresh Coat was professional, extremely knowledgeable and provided excellent quality work and products. I couldn't be happier with the outcome. The program they used to measure and quote was top notch and they were on time with everything. The person who came to give the quote was super knowledgeable, efficient and courteous. They even have someone to help you pick paint colors and she was spectacular! Everything was inspected by management after the work was completed. I highly recommend Fresh Coat Painters of Buford!

### REVIEW

Suzanne H.  
Flowery Branch, GA  
Jan 28, 2019



These are the best painters I have found in the area!

*Comment from Fresh Coat Painters of Buford*

Mrs Holman, Thank you for the kind words. If there is anything you need please let us know. Warm Regards  
Alan Carleton

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CUSTOMER FEEDBACK REPORT *for*  
**Fresh Coat Painters of Buford**

REVIEW

Michelle C.  
Buford, GA  
Dec 28, 2018



VoiceNation has used Fresh Coat Painters on several jobs and they do a great job, including working around our last minute schedule.

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