

FEEDBACK REPORT *for*
Firedex

4030 Wm. Flynn Highway
Allison Park , PA 15101
(412) 487-3332

REVIEW

Alfred A.
Ingomar, PA
Nov 01, 2018



They were extremely timely, efficient, and did beautiful work.

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Firedex relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

Jay B.
Pittsburgh, PA
Apr 13, 2018



I'm a repeat user of their services. Always clean, professional and exceptional work.

REVIEW

Donald K.
New Castle, PA
Mar 03, 2018



The Quality of workmanship and the people skills of the Firedex personnel was exceptional. My damage was repaired to a condition better than before the incident. This company is, unquestionably, the right choice for any sort of home disaster reparation.

REVIEW

Randal M.
Pittsburgh, PA
Nov 09, 2017



Friendly and Professional in every aspect. I would highly recommend Fire Dex.

REVIEW

J.F.M.
Elizabeth, PA
Oct 26, 2017



The workmanship and professionalism exhibited by the people that performed the actual work was wonderful. However, we experienced delayed to non-responsiveness when having our concerns met. Numerous calls were made to the office Project Manager, leaving detailed voicemails of queries and concerns went unanswered for weeks. Yet when the work was finally completed, they were pretty darn fast at submitting an incorrect billing statement. I would recommend the actual workers, but I would have serious reservations doing the same for the company.

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REVIEW

Larry W.
Pittsburgh, PA
Sep 21, 2017



The guys at Firedex-Allison Park were fantastic. Fast, friendly, courteous, thorough and knowledgeable. What else could you ask for? My wife and I would not hesitate to recommend them to anyone.

GUILDMEMBER SINCE 2015

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REVIEW

Ryan P.
Pittsburgh, PA
Aug 05, 2017



The process was not only unexplained, it wasn't done right. They left sewage on my toilet and shelf, took sewage damaged items and placed them on things with no sewer damage, and didn't even dispose of these items. Horrible service, my contact person went on vacation and it took days to get an answer that they were done, even though like I said my house was still a mess. I would have gone to court before paying them if my insurance didn't pay them. Avoid this company at all costs

REVIEW

Darnell G.
Jan 18, 2017



Firedex did a great job doing what they were going to do and I was pleased.

REVIEW

Darnell G.
Cranberry Township,
PA
Jan 07, 2016



They did a really good job, and they couldn't have done better.

REVIEW

David W.
Cranberry Twp, PA
Oct 16, 2015



cost affordable, reliable & friendly workers, patiently explained process and listened to options, quality of job was very good