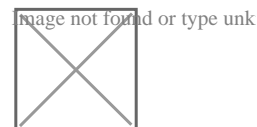


## CUSTOMER FEEDBACK REPORT *for*

# Enviro-clean Inc



41 Cedar Swamp Road  
Smithfield , RI 02917  
(888) 231-3130  
[www.ecrestore.com](http://www.ecrestore.com)

### GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Enviro-clean Inc relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Enviro-clean Inc in Orlando, FL; Providence, RI; Coventry, RI; Newport, RI; Pawtucket, RI; North Providence, RI; West Warwick, RI; Harrisville, RI; Ocoee, FL; Jamestown, RI; and 45 other cities in Florida, Rhode Island, Massachusetts, Connecticut and California.

#### REVIEW

Gary C.  
Norton, MA  
Jul 13, 2021



They should explain more to the homeowner or the individual what exactly they are doing. They didn't explain they were not doing the reconstruction.

#### REVIEW

B.P.C.  
GLOCESTER, RI  
Nov 09, 2020



Enviro-clean did an amazing job of communicating with my insurance company and taking care of cleaning up our bathroom leak. They explained the process to us and came back twice to check to make sure there was no moisture. Thanks for a job well done!

#### REVIEW

Erlan S.  
Worcester, MA  
Aug 13, 2020



Enviro-clean cleaned everything very nice. They helped us a lot.

#### REVIEW

Lisa S.  
NARRAGANSETT, RI  
Apr 23, 2020



I would never recommend them to anyone. They messed up my heating and air unit. They hung a door and it opened up in front of the sink. They had to hang the door opening out and would not rewire the switch so it could open up inside the bathroom. They lost a brand new toilet that I purchased. They would not own up to their errors. They damaged my driveway with their equipment. They kept putting products in clean parts of my house even when I asked them not to. I was disgusted by how they did my installation. I am not happy with them and the things that were never done.

#### REVIEW

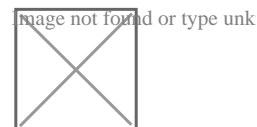
Linda L.  
Sanford, FL  
Mar 05, 2018



They stood behind their word!

## CUSTOMER FEEDBACK REPORT *for*

# Enviro-clean Inc



### REVIEW

Frederic B.  
Orlando, FL  
Feb 27, 2018



Jamie and his team were amazing! From the moment they arrived until the last piece of equipment was removed from my home the care and consideration the team demonstrated was thorough and professional.

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### REVIEW

Betty C.  
Winter Haven, FL  
Feb 13, 2018



We were very happy with them.

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### REVIEW

Derek G.  
Ocoee, FL  
Jan 19, 2018



Out of this whole catastrophe that didn't go very well, they were the lone bright spot out of this whole ordeal. We appreciate that, and told them that too.

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### REVIEW

Mary S.  
Bristol, RI  
Jan 09, 2018



This company and personnel were extremely professional and courteous. Shawn and Eric along with the others on there team were respectful and hardworking. Everything was done thoroughly and neat. No complaints.

### REVIEW

Judith B.  
Oviedo, FL  
Jan 09, 2018



The company is unbelievable. They need to train the rest of the world on customer service and quality workmanship. They keep their word and go beyond expectations. Jamie was outstanding in explaining what would be done; when it would be done; how it would be done. Every workman was courteous and efficient and showed great concern to protect my home and belongings.

### REVIEW

Rhonda L.  
W Greenwich, RI  
Feb 07, 2017



Very good job. Very Professional

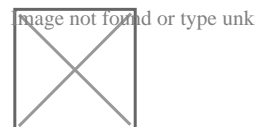
CUSTOMER FEEDBACK REPORT *for*  
**Enviro-clean Inc**

REVIEW

Jacqueline G.  
Pawtucket, RI  
Jan 24, 2017



very good. professional and courteous.



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