

# FEEDBACK REPORT for Destiny Homes (MN)

## Customer Feedback Summary

Of 37 surveys sent, 30 were responded to

600 Twelve Oaks Center  
Dr. Ste. 656  
Wayzata , MN 55391  
(952) 479-7653  
destiny-homes.com

### GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Destiny Homes (MN) relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Destiny Homes (MN) in Eden Prairie, MN; Chanhassen, MN; Woodland, MN; Richfield, MN; Eden Prairie, MN; Edina, MN; Excelsior, MN; Minnetonka, MN; Plymouth, MN; Hanover, MN; and 9 other cities in Minnesota.



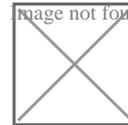
## Recent Reviews & Published Comments

REVIEW  
S.J.B.  
Northeast Buffalo, MN  
Oct 01, 2018  
★★★★★

Amazing team. Can count on them to do what they say they will, WHEN they say they will. Very prompt for any questions. All workers were so polite, friendly and always cleaned up afterwards. Organized...Out of the ordinary workmanship and follow through!

REVIEW  
Dee Z.  
Hanover, MN  
Sep 27, 2018  
★★★★★

Butch Springer has an approach to serving clients that seems to be missing in our current marketplace. He is timely, knowledgeable, efficient and involved in all aspects of the job.



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COMMENT  
Additional Comment  
Sep 18, 2018

I am most satisfied with the quality and their timeliness.

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REVIEW  
Tad T.  
Woodland, MN  
Sep 18, 2018

It was a pleasure to work with them.



COMMENT  
Additional Comment  
Sep 18, 2018

Since our experience with Destiny Homes, we have never even gotten any other bids for major projects. For minor projects, we don't even ask for a bid - just for them to come out and take care of things. They are completely trustworthy!

**GUILDMEMBER SINCE 2014**

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COMMENT  
Additional Comment  
Sep 18, 2018

They usually beat the schedule

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COMMENT  
Additional Comment  
Sep 18, 2018

They are extremely responsive not only on big projects, but also are always there to help us with any problems we have with our home and small projects as well!

COMMENT  
Additional Comment  
Sep 18, 2018

It is a pleasure to to work with the company.

COMMENT  
Additional Comment  
Sep 18, 2018

They are for sure a FOUR! We are a repeat customer, and that is one of the big things. Butch tells you when it will be done and it gets done. It always writes on a board and he is excellent.

COMMENT  
Additional Comment  
Sep 18, 2018

I am satisfied with the communication and the professionalism and the quality work.



FEEDBACK REPORT *for*

# Destiny Homes (MN)

REVIEW

Dana A.  
Eden Prairie, MN  
Sep 18, 2018



The timing is great. They are personable and professional. I have worked with Butch and John, and both are top of the line. I would highly recommend Destiny Homes! They are quality. We keep going back. I know the work will be done right. They make sure I am happy!

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COMMENT

Additional Comment  
Sep 18, 2018

Project management and attention to detail, was the most satifying.

**GUILDMEMBER SINCE 2014**

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REVIEW

Stephanie B.  
Plymouth, MN  
Sep 18, 2018



They were reliable, trustworthy and we have enjoy working with them, on every project in or house!

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COMMENT

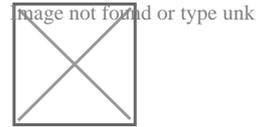
Additional Comment  
Sep 17, 2018

We give Destiny Homes a highest rating. The end result is even better than we had dared to envision at the start. They do quality work, are prompt, communicate exceedingly well with the client, and help the client attain their hoped-for improvements. It was all very professionally handled and yet also done with a personal, friendly demeanor. We would recommend him highly to anyone planning a remodel.  
Marlee Clymer

COMMENT

Additional Comment  
Sep 17, 2018

Communication was excellent. They carefully listened to our desires and made them a reality. They guided us often when their expertise far surpassed our knowledge. We felt we were in good hands which eliminated much of the anxiety which can accompany a project.



FEEDBACK REPORT *for*

# Destiny Homes (MN)

REVIEW

Marlee C.  
Woodland, MN  
Sep 17, 2018  
★★★★★

We are very pleased with the result of our remodeling project! I felt confident that things would be in good hands when I interviewed three neighbors who had also had work done by Destiny Homes and they showed me their beautiful results and spoke so highly of Butch Sprenger. While the project was underway my husband and I were living six hours' drive away in DeKalb, Illinois. I made three or four trips up and consulted with the designer on choices of lighting, tiles, fixtures, appliances, flooring, etc. But the bulk of the work was done without our presence and when we walked in at the termination of the work we were so delighted with it all. Butch had kept us well informed as he had work done, even sending photos from time to time. We have since been telling anyone who is anticipating a remodel that Butch Sprenger would be the one of our choice. Hands down. Marlee Clymer

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COMMENT

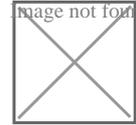
Additional Comment  
Sep 17, 2018

Design resources, quality of workmanship and strong personal connection established by Butch Sprenger with his clients.

REVIEW

Nicole A.  
Eden Prarie, MN  
Sep 17, 2018  
★★★★★

Our experience with Destiny Homes was incredible. The conscientiousness of the entire team and contractors, the quality of the workmanship and the consistent communication and adherence to the schedule was impressive. The design resources helped us create the home of our dreams. This is the only team I will ever work with on home projects--no matter how big or small.



FEEDBACK REPORT *for*

# Destiny Homes (MN)

REVIEW

Amanda S.  
Eagan, MN  
Sep 17, 2018



I would highly recommend (and have) Destiny Homes to anyone looking for a remodeling project. I was amazed at how stress free the whole process was - and I loved the whiteboard Butch had in our house showing what was on the schedule for the week. They hit their timelines every step of the way - and the end product was amazing! His sub-contractors even raved about him and how much they like working with Destiny Homes.

REVIEW

Joy G.  
Chanhassen, MN  
Sep 17, 2018



I will always be grateful to Trig the DuctHunter who referred me to you. Last October my house was at peril since it had been gutted due to mold issues and now needed to be winterized. Trig advised me Butch with Destiny Homes knows what he is doing and can be trusted. Your house will look great when he is done with it. Trig was right. I also remember last October Butch was already busy but saw how critical it was for action to be taken. I was very fortunate he made time. At the time I was a recent widow and discovering a major mold issue. I will always be grateful too for Butch taking on my house and for all the wonderful subs that worked on this project. They not only put my house back together but in many ways my life. Thanks to all.

REVIEW

Cheryl D.  
Chaska, MN  
Sep 15, 2018



Destiny Homes completed my project on time and on budget. The project result exceeded all of my expectations. Butch was so organized. I always knew what was going on in my home.

COMMENT

Additional Comment  
Apr 23, 2014

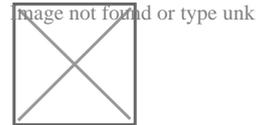
I can't recommend them highly enough. They've done two major projects for me, and they never disappoint. It is a pleasure to recommend them!

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**Destiny Homes (MN)**

COMMENT  
Additional Comment  
Apr 23, 2014  
They did such an excellent job in terms of communication, budget, and time. I didn't realize how important this was at the time, but all of the subcontractors couldn't speak highly enough about working for Destiny Homes.

COMMENT  
Additional Comment  
Apr 13, 2014  
I couldn't be more happy with my experience with Destiny Homes!

COMMENT  
Additional Comment  
Apr 11, 2014  
They did an outstanding job!

COMMENT  
Additional Comment  
Apr 11, 2014  
They were outstanding!

COMMENT  
Additional Comment  
Apr 11, 2014  
I was most satisfied with their great customer service and their excellent workmanship.

COMMENT  
Additional Comment  
Apr 11, 2014  
I would absolutely recommend Destiny Homes to others!

REVIEW  
Michele S.  
Eden Prairie, MN  
Apr 11, 2014  
★★★★★  
Destiny Homes is a very professional group with which to work. They always complete the projects within a timely manner, sometimes finishing ahead of schedule! The end product always exceeds my expectations.

COMMENT  
Additional Comment  
Apr 07, 2014  
Butch and Liz and always friendly, professional and trustworthy. They are a pleasure to work with. The end result is always amazing.

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