

CUSTOMER FEEDBACK REPORT *for* Daech & Bauer Roofing



REVIEW

Fred K.
Collinsville, IL
Jun 29, 2019



Great workmanship and quality service. Very responsive to all inquiries about project and its completion.

Comment from Daech & Bauer Roofing

Thank you!

11711 Gravios RD
St. Louis , MO 63127
(618) 345-7475

GUILDMEMBER SINCE 2018

As a GuildQuality Guildmember, Daech & Bauer Roofing relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Daech & Bauer Roofing in Edwardsville, IL; Maryville, IL; Collinsville, IL; Glen Carbon, IL; Troy, IL; Belleville, IL; Fairview Heights, IL; Swansea, IL; St. Louis, MO; O'fallon, IL; and 54 other cities in Illinois, Missouri, New York, Oklahoma and Idaho.

REVIEW

Clarence M.
Fairview Heights, IL
Mar 29, 2019



Daech & Bauer Roofing are very professional, timely, and they made me feel very comfortable about the work that was being done.

REVIEW

Rochelle P.
Belleville, IL
Feb 23, 2019



They were excellent and thorough even in the winter. They did everything in a timely manner.

REVIEW

Guy C.
Maryville, IL
Jan 24, 2019



They did exactly what they said they would do.

REVIEW

Craig G.
Collinsville, IL
Dec 22, 2018



The roof and gutters turned out pertains on schedule. This was an insurance claim and the company worked with the insurance company to negotiate several thousand more in repairs.

REVIEW

Kim S.
Collinsville, IL
Nov 12, 2018



They are professional! They do a good job! If there are any issues, they take care of them as soon as possible.

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Daech & Bauer Roofing



REVIEW

Michael F.
E. Alton, IL
Nov 06, 2018



Its taken nearly 5 months since the first contact to finally get the last of the projects done. They wanted me to pay for the parts when they were done instead of waiting for the full project to be done. It would sometimes take weeks to get responses to my emails. They are trying to charge me interests for the first parts of the project even though we gave them almost half up front before they even started. Just plain bad taste in my mouth.

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REVIEW

J.P.C.
Collinsville, IL
Oct 03, 2018



Daech & Bauer Roofing is a reliable company. The work crews are professional and their workmanship is excellent. Ryan Steiner did an excellent job addressing any concerns we had in a timely manner. The scheduler, Natalie Marsh worked well with us on scheduling work crews.

REVIEW

Sandra L.
Belleville, IL
Sep 08, 2018



Daech & Bauer's roofing crew were exceptional in every way. Our roof had several issues: old sunlight and cupola I wanted removed and roofed over. The roof was a combination shingle and flat which were redone expertly by the roofing crew. Our property was left cleaner then before the job started. The materials was quality and beautiful. Supervisors listened and kept me informed on all aspects of how the work would progress. Terry with sales made a large and difficult project turn out easy for us. Terry was excellent in working with our insurance claims adjuster getting the damage repaired and funded. Terry made the whole process easy and worry free. Thanks to Daech & Bauer and Jacobs!