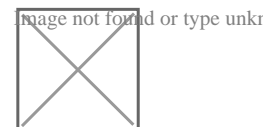
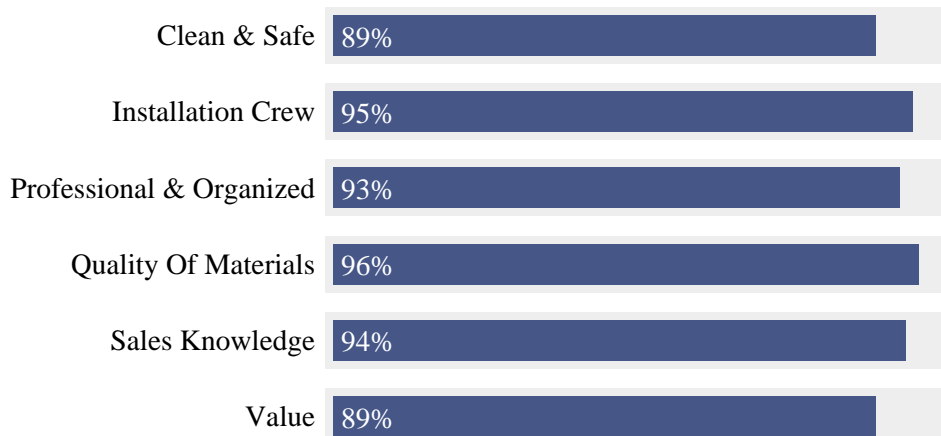


Coast to Coast Pools



Customer Feedback Summary

Of 110 surveys sent, 72 were responded to



1891 Porter Lake Dr Ste
107
Sarasota , FL 34240
(941) 377-5133
www.coasttocoastpools.com

GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Coast to Coast Pools relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Coast to Coast Pools in Bradenton, FL; Sarasota, FL; Venice, FL; Lakewood Ranch, FL; Nokomis, FL; Palmetto, FL; Parrish, FL; Lutz, FL; Osprey, FL; Casey Key, FL; and 3 other cities in Florida.

Recent Reviews & Published Comments

REVIEW

Bruce C.
Bradenton, FL
Apr 23, 2020



Coast to Coast rocks! I couldn't be happier!

REVIEW

Kimberly S.
Venice, FL
Apr 08, 2020



They never show up. They never came to fix the child gate. If I have a dog die I'm going be furious.

REVIEW

Hali B.
Sarasota, FL
Mar 31, 2020



I would highly recommend them to anyone wanting a beautiful pool.

REVIEW

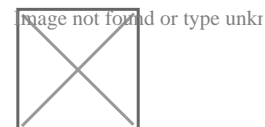
Steve W.
Bradenton, FL
Sep 05, 2018



Coast to Coast Pools did a great job for us. The service was excellent and we are very pleased.

FEEDBACK REPORT *for*

Coast to Coast Pools



REVIEW

Ron P.
Bradenton, FL
Aug 29, 2018



We love the pool and they are excellent.

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REVIEW

Burgess L.
Sarasota, FL
Aug 15, 2018



We have been very pleased with the construction of the pool and the service.

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REVIEW

John S.
Palmetto, FL
Aug 14, 2018



They were all very pleasant to deal with.

COMMENT

Additional Comment
Jun 03, 2014

i was most satisfied with the design.

COMMENT

Additional Comment
May 19, 2014

The customer service is really great. They listen and they try to help.

REVIEW

Victor R.
Sarasota, FL
May 19, 2014



I am very impressed with the customer service and their response to any issues that may arise with the pool. Jayne, in particular, is a delight to work with.

COMMENT

Additional Comment
May 13, 2014

I was satisfied with the overall look of my pool, they did a great job and I'm very happy with the pool itself.

COMMENT

Additional Comment
May 13, 2014

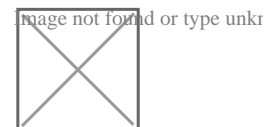
They're wonderful and I would highly recommend.

COMMENT

Additional Comment
May 13, 2014

I'd like to recognize our salesperson - she was really good, knowledgeable, and on top of things.

Coast to Coast Pools



COMMENT

Additional Comment
May 13, 2014

I was most satisfied with the process of selecting everything that needed to be done and how things were explained. The salesperson was very good.

COMMENT

Additional Comment
Apr 24, 2014

I was most satisfied with the quality of the workmanship

COMMENT

Additional Comment
Apr 23, 2014

It really shows Coast to Coast Pools is serious when they have an outside company doing detailed follow ups. It sounds like they are serious about their reputation.

COMMENT

Additional Comment
Apr 23, 2014

I was most satisfied with the creative process of meeting with the salesperson and creating the pool of our dreams!

COMMENT

Additional Comment
Apr 23, 2014

They met all of my expectations.

COMMENT

Additional Comment
Apr 23, 2014

I am most satisfied with the design of the pool itself and the tiles that I chose.

COMMENT

Additional Comment
Apr 23, 2014

The sales rep did a wonderful job coordinating everything and making it happen.

COMMENT

Additional Comment
Apr 23, 2014

I was most satisfied with how well Coast to Coast Pools responded to my calls.

COMMENT

Additional Comment
Apr 23, 2014

I really like their superintendent. He was honest and easy to get ahold of. I was impressed with him.

COMMENT

Additional Comment
Apr 21, 2014

We would recommend Coast to Coast to anyone interested in buying a pool.

COMMENT

Additional Comment
Apr 21, 2014

I would like to recognize my salesperson.

COMMENT

Additional Comment
Apr 21, 2014

I was most satisfied with the overall project. The staff was very kind and professional.

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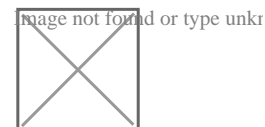
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FEEDBACK REPORT *for*

Coast to Coast Pools



COMMENT

Additional Comment
Apr 15, 2014

I don't think they fell short of my expectations.

COMMENT

Additional Comment
Apr 15, 2014

I was most satisfied with the relationship we had with Coast to Coast Pools. If we had any questions or anything we were able to contact them and they were easy to access.

COMMENT

Additional Comment
Apr 14, 2014

They either met or exceeded all expectations.

COMMENT

Additional Comment
Apr 14, 2014

They value the importance of customer service both before and after the pool was completed.

COMMENT

Additional Comment
Apr 14, 2014

I was most satisfied with the initial sales presentation with the owner of Coast to Coast because he did a fabulous job!

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