

FEEDBACK REPORT *for*  
**CDRN-**

1420 Atlanta Road  
Marietta , GA 30060  
(770) 442-2590

REVIEW

Ashley D.  
MILLMONT, PA  
Nov 07, 2025



They damaged a large number of our belongings, there are items of our that we never received back, and we received someone else's belongings. They did drop off so we notified them of this and they never came to pick up what wasn't ours to deliver to the rightful owner. Our electronics were also not thoroughly cleaned. I was able to removed black soot from our house fire, something they were supposed to thoroughly remove.

**GUILDMEMBER SINCE 2015**

As a GuildQuality Guildmember, CDRN- relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

Sammy S.  
LIVERPOOL, NY  
Jul 03, 2025



From start to finish Adam is a great communicator ! When it was winter he made sure I had a winter coat and boots

REVIEW

Sada R.  
Jun 04, 2025



Max Wagman was the best very helpful

REVIEW

Gary C.  
LINDEN, PA  
May 16, 2025



They were very prompt and excellent.

REVIEW

C.M.M.  
Nov 06, 2024



Excellent customer service. Stayed on schedule.

REVIEW

Mary H.  
DEARBORN  
HEIGHTS, MI  
Dec 22, 2023



Very polite, very accommodating, easy to work with, would highly recommend.

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Mary A.  
SOUTHFIELD, MI  
Nov 14, 2023



Everybody from the company that came to my home was very professional. I had no problems, and my phone calls were returned when I had any concerns. Anything that was not 100% complete, they completed it in a timely manner. I had no problems, and I was pleased with the service.

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REVIEW

Raymond R.  
FERNDAL, MI  
Jul 17, 2023



Excellent service

REVIEW

R.E.S.  
WILMETTE, IL  
Mar 15, 2023



We could not have been more pleased with their service quality of service, personable people and efficiency.

REVIEW

K.D.R.  
TWIN LAKE, MI  
Dec 14, 2022



They did good work. When we needed to get some of our belongings back, they were very accommodating in letting us go by the warehouse to retrieve clothing. We were out of our home for a year and went through all the seasons.

REVIEW

Peggy K.  
ESTRAL BEACH, MI  
Nov 16, 2022



They destroyed and discarded items that I would have gladly taken back, damaged or not. They didn't notify me until after the items were unrecoverable. I am very unhappy that there were antiques deemed uncleanable or that didn't react well to cleaning, and I was not given the option to get them back. They just threw them away.

REVIEW

Dustin L.  
HUBBARDSTON, MI  
Aug 03, 2022



They came in, did their job, and wrapped it up real nice. They made it nice and clean. They did a really good job. I wish they would give me free things to advertise them, like a hat or sticker.

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Susan D.  
SOUTH BEND, IN  
Apr 05, 2022



They were friendly, courteous, and when I called they acted immediately. They were prompt.

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REVIEW

Parth S.  
PLYMOUTH, MI  
Mar 02, 2022



They were prompt in service and good at communicating. They performed service without any issues, and they did good work.

REVIEW

Roger B.  
MILL CITY, OR  
Jun 19, 2021



They take advantage of people in a crisis situation and they are taken advantage of people by overcharging the insurance company, and they are a company that is supposed to be trusted. They lie about things and don't list items and keep them for themselves, and when asked they are not honest about it.

REVIEW

MORGAN S.  
GRAND RAPIDS, MI  
Jun 17, 2021



They treated me like family. They were kind and compassionate during a hard time in my life.

REVIEW

M.R.D.  
CLINTON TWP, MI  
May 25, 2021



They made the process very comfortable for me. Having a fire is awful, and they made it not so bad with everything they did and how professional they are.

REVIEW

Benjamin R.  
Adrian, MI  
May 24, 2021



CRDN took great care of our electronics when we had a flood in our house. They returned the electronics to us better than when they left; cleaned, tested, and approved.

REVIEW

Billy W.  
PHENIX CITY, AL  
Mar 19, 2021



They did a great job and really worked with my schedule. They came in and got

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ELIZABETH C.  
HOLLAND, MI  
Feb 17, 2021



They did a thorough job, took excellent care of all our materials and, the two workers in the house were so kind. They tried to do everything they could to expedite things.

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REVIEW

Danielle L.  
NEW YORK, NY  
Feb 10, 2021



I had a lot of clothing, and various textiles of different fabrics and quality effected by smoke. Everything was returned to me in perfect condition. I feel like they went above and beyond compared to the other company that was used to clean my regular things. That company is nowhere near the level of CRDN. I was impressed!

REVIEW

Perry S.  
BAXTER, IA  
Jan 20, 2021



They did a wonderful job and are very professional!

REVIEW

Sharla J.  
Macclenny, FL  
Jan 18, 2021



A very good company, I highly recommend them to anyone who's had devastation such as we had here.

REVIEW

Diana W.  
Lincoln Park, MI  
Jan 04, 2021



I do not recommend CRDN, I would definitely try someone else.

REVIEW

Melissa L.  
NEWTOWN  
SQUARE, PA  
Dec 18, 2020



Horrible company. Still waiting for items to be returned to home 6 months after they were picked up. Ruined wedding dress and several other items. Be Aware!

REVIEW

Christopher B.  
Celina, TX  
Nov 23, 2020



CRDN showed us phenomenal customer service and empathy throughout the entire process. Our clothes and belongings came back in excellent condition and we are thrilled with their service!

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REVIEW

J.K.K.  
SHELBY  
TOWNSHIP, MI  
Nov 10, 2020



I would never recommend them, I do not think it's a very good company. We had a lot of issues.

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REVIEW

Richard W.  
Columbia, SC  
Sep 22, 2017



Great professional and courteous team!

COMMENT

Additional Comment  
May 18, 2017

They were very professional.

COMMENT

Additional Comment  
May 18, 2017

I was most satisfied that they did a good job of getting everything back and satisfactorily together. I'm happy with it.